

Exhibit A-11

	A	B	C	D	E	F
1143	1/25/2022	16:08:57	Trent Hoerr	MFF-IS-FPFX	I will need to check on the server location. I believe we spun it up there because when we first were provided manager logins the IP address pinged was close to Toronto. But let me confirm that.<LINEBREAK><LINEBREAK>Yes, we would be open to moving and WILL certainly move it closer to the actual server.	MFF-IS-FPFX
1144	1/25/2022	16:09:37	Ben Johnson	MFF-IS-FPFX	Awesome, thanks! As mentioned, I don't expect it would have much impact on this but it should improve the overall efficiency of calls/requests between the two ok, we will need to plan it out on our side.<LINEBREAK><LINEBREAK>There are a few reasons we believe the server might be at capacity, at least some of the time.<LINEBREAK><LINEBREAK>1. Last Friday after the restart just after rollover, when we pinged the server to get back the data, it returned NULL for open orders. The next ping cycle it returned to normal. We believe this was caused by the server taking a decent time to fully come back online after the restart.<LINEBREAK><LINEBREAK>2. On the 17th account 104075 took almost 6 minutes to liquidate the trades from the first trade to the last. Our system just	MFF-IS-FPFX
1145	1/25/2022	16:36:54	Trent Hoerr	MFF-IS-FPFX	<<< Embedded File [image_2022_01_25T16_36_54_984Z.png] >>>	MFF-IS-FPFX
1146	1/25/2022	16:36:55	Trent Hoerr	MFF-IS-FPFX	<<< Embedded File [image_2022_01_25T16_37_16_566Z.png] >>>	MFF-IS-FPFX
1147	1/25/2022	16:37:17	Trent Hoerr	MFF-IS-FPFX	Very good, thanks for the information provided. <LINEBREAK>I would be hesitant to say the load was the sole cause for the 6 minute delay but do not doubt that this MT4 instance is starting to reach the limits of what it can handle. <LINEBREAK>If this was a live server, it would be getting close to the point where we would	MFF-IS-FPFX
1148	1/25/2022	16:41:21	Ben Johnson	MFF-IS-FPFX	Very good, thanks for the information provided. <LINEBREAK>I would be hesitant to say the load was the sole cause for the 6 minute delay but do not doubt that this MT4 instance is starting to reach the limits of what it can handle. <LINEBREAK>If this was a live server, it would be getting close to the point where we would	MFF-IS-FPFX
1149	1/25/2022	16:41:45	Ben Johnson	MFF-IS-FPFX	Hello Ben, how are you?	8:murtuza.kazmi<->8:tlbenjohnson
1150	1/25/2022	17:49:05	Murtuza Kazmi	Ben Johnson	Thank you for stepping in with FPFX.	8:murtuza.kazmi<->8:tlbenjohnson
1151	1/25/2022	17:49:18	Murtuza Kazmi	Ben Johnson	Josh is suggesting that perhaps we should archive a large batch of read only demos. I am not sure if that is currently being done on the demo server.	8:murtuza.kazmi<->8:tlbenjohnson
1152	1/25/2022	17:50:47	Murtuza Kazmi	Ben Johnson	Also, we can make a group that FPFX can use to automatically move accounts there once they are put into read only mode.	8:murtuza.kazmi<->8:tlbenjohnson
1153	1/25/2022	17:51:23	Murtuza Kazmi	Ben Johnson	Hi Murtuza,<LINEBREAK>Great, thanks! How are you?<LINEBREAK>Of course, happy to help where I/we can. We have had this discussion with Josh a bit and think that going forward it may be best if accounts have an extra tag configured on them when set to read-only so that you can sort and mass transfer them to a	8:murtuza.kazmi<->8:tlbenjohnson
1154	1/25/2022	17:58:04	Ben Johnson	Murtuza Kazmi	We can definitely make a group in whatever manner you want. That being said, your historical orders file/etc isn't that big so I don't believe the old accounts that have no orders open are causing that much load on the server yet - but they will eventually so this is something that should be done at some point	8:murtuza.kazmi<->8:tlbenjohnson
1155	1/25/2022	17:58:51	Ben Johnson	Murtuza Kazmi	I am good, just recovering from covid stuff. <LINEBREAK><LINEBREAK>That's a great idea of tagging the accounts. I also think FPFX should be able to move the read-only accounts directly to the newly made group. It may make sorting/computing through the accounts a bit more efficient.<LINEBREAK><LINEBREAK>Do we	8:murtuza.kazmi<->8:tlbenjohnson
1156	1/25/2022	18:14:58	Murtuza Kazmi	Ben Johnson	I'm not sure, I don't believe Josh had us set up any for this but I'm not sure if planned to use one of the current ones	8:murtuza.kazmi<->8:tlbenjohnson
1157	1/25/2022	18:15:49	Ben Johnson	Murtuza Kazmi	Okay, let me check with him.	8:murtuza.kazmi<->8:tlbenjohnson
1158	1/25/2022	18:16:13	Murtuza Kazmi	Ben Johnson	As far as FPFX delay is concerned, whose side is the ball on right now?	8:murtuza.kazmi<->8:tlbenjohnson
1159	1/25/2022	18:16:40	Murtuza Kazmi	Ben Johnson	I don't know if it's on anyone's side in particular:<LINEBREAK> - I think they are going to look into moving their server to LD<LINEBREAK> - The Demo server is pretty decent load so you may want to think about potentially getting a new server but I don't necessarily know if you've reached that point yet	8:murtuza.kazmi<->8:tlbenjohnson
1160	1/25/2022	18:18:57	Ben Johnson	Murtuza Kazmi	If you dont mind me asking, is there a % of load that you can tell me for demo server?	8:murtuza.kazmi<->8:tlbenjohnson
1161	1/25/2022	18:19:40	Murtuza Kazmi	Ben Johnson	If its reaching around 70%, I will def start thinking about adding another one	8:murtuza.kazmi<->8:tlbenjohnson
1162	1/25/2022	18:20:01	Murtuza Kazmi	Ben Johnson	I am not aware of any particular amount that is the "100% max load"; so I can't really give you a percentage of where you are at currently.	8:murtuza.kazmi<->8:tlbenjohnson
1163	1/25/2022	18:21:20	Ben Johnson	Murtuza Kazmi	<LINEBREAK>I would probably recommend just waiting a bit before making any decision to see if there are any further issues that could be caused by or related to	8:murtuza.kazmi<->8:tlbenjohnson
1164	1/25/2022	18:21:55	Murtuza Kazmi	Ben Johnson	Ok fair enough. Perhaps a question for metaquotes themselves to see if they have any baseline/recommendations, etc.	8:murtuza.kazmi<->8:tlbenjohnson
1165	1/25/2022	18:22:31	Ben Johnson	Murtuza Kazmi	Yea, you can definitely ask them and see what they say	8:murtuza.kazmi<->8:tlbenjohnson
1166	1/27/2022	16:35:45	Fred Gewirtz	Joshua Dentrinos	Hi Josh, I know you are away this week, but i was hoping to touch base on the DCs we discussed whenever you are back next week	8:fred_gewirtz<->8:fxoceania
1167	1/27/2022	22:01:56	Joshua Dentrinos	Fred Gewirtz	I passed it to murtuza to look at	8:fred_gewirtz<->8:fxoceania
1168	1/27/2022	22:02:02	Joshua Dentrinos	Fred Gewirtz	and will get an answer back to you asap	8:fred_gewirtz<->8:fxoceania
1169	1/27/2022	22:02:19	Fred Gewirtz	Joshua Dentrinos	Ok cool thanks Josh. Enjoy your weekend and let us know if you need anything	8:fred_gewirtz<->8:fxoceania
1170	1/27/2022	22:02:26	Joshua Dentrinos	Fred Gewirtz	i sent ben the MT5 api creds fyi	8:fred_gewirtz<->8:fxoceania
1171	1/27/2022	22:02:34	Fred Gewirtz	Joshua Dentrinos	Ok perfect	8:fred_gewirtz<->8:fxoceania
1172	1/28/2022	14:26:55	Jason Meyer	Ben Johnson	Traders Global - MT5 demo:<LINEBREAK>https://passwordstate/pid=7056	8:tl_jason_meyer<->8:tlbenjohnson
1173	1/28/2022	15:50:03	Fred Gewirtz	ISR Risk & Ops	No traders global group call today FYI	ISR Risk & Ops
1174	1/30/2022	1:50:14	Joshua Dentrinos	ISRA/Traders Global Group	hey guys, 9471 and 9352 appears to be an account that appears to be some how beating our system with arb. Can you please do a check from your side on	ISRA/Traders Global Group
1175	1/30/2022	1:51:01	Joshua Dentrinos	ISRA/Traders Global Group	9135 as well	ISRA/Traders Global Group
1176	1/30/2022	21:29:46	ISRA Risk Team	ISRA/Traders Global Group	Hi Josh, we'll review and revert.	ISRA/Traders Global Group
1177	1/31/2022	2:52:32	ISRA Risk Team	ISRA/Traders Global Group	Hi Josh, just coming back to you.<LINEBREAK><LINEBREAK>Do you mind if we query why the same individual is able to trade live on multiple accounts? Given your payout structure, do you apply this on a per account basis or per individual basis?<LINEBREAK><LINEBREAK>With regards to the aforementioned accounts, there's no clear indication they are arbing. For assurances sake, we've also reviewed your GBPUSD ticks today's with a few other brokers and found no abnormalities. The strategy the accounts utilize largely falls under a mean-reversion category with elements of averaging down losers. As there's tendency for price action to be range-bound / choppy particularly during periods around roll over, this type of strategy can outperform amid these hours. Hence why account 9352 and 9135 gained	ISRA/Traders Global Group
1178	1/31/2022	3:02:19	Joshua Dentrinos	ISRA/Traders Global Group	its part of our scale up system. Unfortunately he took advantage of it. If we A-booked such flow what would the effect be?	ISRA/Traders Global Group
1179	1/31/2022	3:13:48	ISRA Risk Team	ISRA/Traders Global Group	The prices filled will be at depth and more reflective to some of its larger sizing. Gains are lessened, losses are worsened.<LINEBREAK><LINEBREAK>Though we do want to caution, mean-reversion is a probability game, it'll work most of the time, then either overextend or even if the account implements some form of risk management, would hit a sequence of losses as price action trends.<LINEBREAK><LINEBREAK>I think the concern largely here is the scale-up system. In aggregate	ISRA/Traders Global Group
1180	1/31/2022	3:14:05	ISRA Risk Team	ISRA/Traders Global Group	Curiously, did the account stop trading on its own accord?	ISRA/Traders Global Group
1181	1/31/2022	3:14:24	Joshua Dentrinos	ISRA/Traders Global Group	it gets upgraded in a sequence by 2x, 1.5x 2x so on	ISRA/Traders Global Group
1182	1/31/2022	3:14:36	Joshua Dentrinos	ISRA/Traders Global Group	if the strategy works for a month, we will lose more than a million dollars.	ISRA/Traders Global Group
1183	1/31/2022	3:15:24	Joshua Dentrinos	ISRA/Traders Global Group	although his latest account broke the rules thats why he has stopped	ISRA/Traders Global Group
1184	1/31/2022	3:15:34	Joshua Dentrinos	ISRA/Traders Global Group	but we lost about 100k from his trading	ISRA/Traders Global Group
1185	1/31/2022	3:17:52	ISRA Risk Team	ISRA/Traders Global Group	Presumably the 100K payout is from his previous accounts?<LINEBREAK><LINEBREAK>Once he's broken the rules is he entirely suspended? and will need to restart?	ISRA/Traders Global Group
1186	1/31/2022	3:22:19	ISRA Risk Team	ISRA/Traders Global Group	and of this individual, can we have his demo account login during his evaluation phase?	ISRA/Traders Global Group

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1448	2/9/2022	16:52:13	Joshua Dentrinos	Fred Gewirtz	it should be higher unless we change the group settings but yeh lets see	8:fred_gewirtz<->8:fxoceania
1449	2/9/2022	17:01:12	Fred Gewirtz	Joshua Dentrinos	So essentially no, since your demo has no execution its not really possible. Your demo setup just pulls pricing from your MT4, and the bridge has delays on it to	8:fred_gewirtz<->8:fxoceania
1450	2/9/2022	17:01:33	Fred Gewirtz	Joshua Dentrinos	So all the trade flow is being internalized, so you cannot reverse hedge those trades and also be internalized.	8:fred_gewirtz<->8:fxoceania
1451	2/9/2022	17:03:38	Joshua Dentrinos	Fred Gewirtz	ok so we can't just open opposite positions and check we have to actually execute it just as like a test kind of thing? i would have thought the mimicking would	8:fred_gewirtz<->8:fxoceania
1452	2/9/2022	17:08:41	Fred Gewirtz	Joshua Dentrinos	The problem here is that you would want to opposite hedge a B book order with another B book order, which isn't possible.	8:fred_gewirtz<->8:fxoceania
1453	2/9/2022	17:08:45	Fred Gewirtz	Joshua Dentrinos	But let me dig a little more	8:fred_gewirtz<->8:fxoceania
1454	2/9/2022	17:09:22	Joshua Dentrinos	Fred Gewirtz	maybe we can add a bigger delay to the opposite hedge account just to get like a mimic idea. In my eyes if the loss wasn't so drastic we would go live anyway to see	8:fred_gewirtz<->8:fxoceania
1455	2/9/2022	17:13:17	Fred Gewirtz	Joshua Dentrinos	There are no delays for the opposite hedge. When a trade comes through the bridge, the hedging function can send an opposite direction trade to the LP of the %	8:fred_gewirtz<->8:fxoceania
1456	2/9/2022	17:13:25	Joshua Dentrinos	Fred Gewirtz	ah ok	8:fred_gewirtz<->8:fxoceania
1457	2/9/2022	17:13:37	Joshua Dentrinos	Fred Gewirtz	no way to force slippage on the account or something using bridge settings?	8:fred_gewirtz<->8:fxoceania
1458	2/9/2022	17:13:50	Fred Gewirtz	Joshua Dentrinos	There would not be a delay setting for these trades because you would never want to delay your hedge trades from a risk perspective	8:fred_gewirtz<->8:fxoceania
1459	2/9/2022	17:14:03	Joshua Dentrinos	Fred Gewirtz	right but i mean like to mimic the live execution	8:fred_gewirtz<->8:fxoceania
1460	2/9/2022	17:15:15	Fred Gewirtz	Joshua Dentrinos	<quote author="fxoceania" authname="Joshua Dentrinos" timestamp="1644426817" conversation="8:fxoceania" messageid="1644426817482" cuid="8442005645618993748"><legacyquote>[1644426817] Joshua Dentrinos: </legacyquote>no way to force slippage on the account or something using bridge	8:fred_gewirtz<->8:fxoceania
1461	2/9/2022	17:15:26	Joshua Dentrinos	Fred Gewirtz	ok	8:fred_gewirtz<->8:fxoceania
1462	2/9/2022	17:15:33	Fred Gewirtz	Joshua Dentrinos	I know this is a much different scenerio, but that is why those functions arent there	8:fred_gewirtz<->8:fxoceania
1463	2/9/2022	17:15:35	Joshua Dentrinos	Fred Gewirtz	i wonder if i can make a demo omnibus account to do it	8:fred_gewirtz<->8:fxoceania
1464	2/9/2022	17:15:42	Joshua Dentrinos	Fred Gewirtz	but i guess order fills will still be better than market	8:fred_gewirtz<->8:fxoceania
1465	2/9/2022	17:16:03	Fred Gewirtz	Joshua Dentrinos	Let me dig a little more with the guys to see if there is some backdoor way or achieving this.	8:fred_gewirtz<->8:fxoceania
1466	2/9/2022	19:16:02	Trent Hoerr	Fred Gewirtz	Hi Fred, have you spoken with Ben about the MFF migration?	8:fred_gewirtz<->8:live:trent.hoerr
1467	2/9/2022	21:12:11	Joshua Dentrinos	ISRA/Traders Global Group	hey guys,<LINEBREAK><LINEBREAK>138986 acc no<LINEBREAK>208463 order numbe<LINEBREAK><LINEBREAK>This trader is saying his SL took 4 seconds to execute during NY market hours and is crying about slippage. The slippage wasnt so big but he is plastering it all over the internet. Can we please check if the	ISRA/Traders Global Group
1468	2/9/2022	21:12:44	Matthew Chichester	ISRA/Traders Global Group	hey Josh, we'll check	ISRA/Traders Global Group
1469	2/9/2022	21:14:50	Matthew Chichester	ISRA/Traders Global Group	could you double-check the order number	ISRA/Traders Global Group
1470	2/9/2022	21:14:56	Matthew Chichester	ISRA/Traders Global Group	missing a digit	ISRA/Traders Global Group
1471	2/9/2022	21:15:37	Joshua Dentrinos	ISRA/Traders Global Group	let me grab it	ISRA/Traders Global Group
1472	2/9/2022	21:17:24	Joshua Dentrinos	ISRA/Traders Global Group	wrong numbre sorry	ISRA/Traders Global Group
1473	2/9/2022	21:17:45	Joshua Dentrinos	ISRA/Traders Global Group		5714484 ISRA/Traders Global Group
1474	2/9/2022	21:24:15	Matthew Chichester	ISRA/Traders Global Group	This was closed by the 1075 plugin due to the "Daily Loss Limit" breach	ISRA/Traders Global Group
1475	2/9/2022	21:24:31	Matthew Chichester	ISRA/Traders Global Group	so doesn't look like it was his S/L that triggered it, but his negative open PL on the order	ISRA/Traders Global Group
1476	2/9/2022	21:24:45	Matthew Chichester	ISRA/Traders Global Group	<<< Embedded File [image_2022_02_09T21_24_44_594Z.png] >>>	ISRA/Traders Global Group
1477	2/9/2022	21:24:54	Matthew Chichester	ISRA/Traders Global Group	2022.02.08 21:11:08.501137.184.172.5'1075': close order #5714484 for '138986', sell 15.00 XAUUSD at 1828.55000 (1828.34000 / 1828.55000) [Breach: Daily Loss Limit By Equi<LINEBREAK>2022.02.08 21:11:08.501137.184.172.5'1075': close order #5714484 for '138986', sell 15.00 XAUUSD at 1828.55000 completed	ISRA/Traders Global Group
1478	2/9/2022	21:26:57	Joshua Dentrinos	ISRA/Traders Global Group	hmm can you check another order on his account that hit sl please	ISRA/Traders Global Group
1479	2/9/2022	21:38:06	Matthew Chichester	ISRA/Traders Global Group	Looks like they processed normally and he received his requested fill price on the most recent orders. A couple were slipped .02, that were flipped before that, but	ISRA/Traders Global Group
1480	2/9/2022	21:38:07	Matthew Chichester	ISRA/Traders Global Group	<<< Embedded File [image_2022_02_09T21_38_07_139Z.png] >>>	ISRA/Traders Global Group
1481	2/9/2022	21:39:14	Matthew Chichester	ISRA/Traders Global Group	Looks like they processed normally and he received his requested fill price on the most recent orders. A couple were slipped .02, that were flipped before that, but	ISRA/Traders Global Group
1482	2/9/2022	21:39:46	Joshua Dentrinos	ISRA/Traders Global Group	his complaint is that it takes 4 seconds for his trades and sl's to execute	ISRA/Traders Global Group
1483	2/9/2022	21:40:59	Matthew Chichester	ISRA/Traders Global Group	Average fill time was less than 200ms for this time period	ISRA/Traders Global Group
1484	2/10/2022	17:14:46	Fred Gewirtz	Joshua Dentrinos	Hey Josh, hows it going?	8:fred_gewirtz<->8:fxoceania
1485	2/10/2022	17:14:53	Joshua Dentrinos	Fred Gewirtz	not bad mate how about you?	8:fred_gewirtz<->8:fxoceania
1486	2/10/2022	17:15:08	Fred Gewirtz	Joshua Dentrinos	Not bad at all	8:fred_gewirtz<->8:fxoceania
1487	2/10/2022	17:16:59	Fred Gewirtz	Joshua Dentrinos	Had some convos about testing this reverse hedge. What would be your thoughts on just selecting a small account and testing it on live to CDO? Something that	8:fred_gewirtz<->8:fxoceania
1488	2/10/2022	17:17:27	Joshua Dentrinos	Fred Gewirtz	we have 100k there. If we limit the position size to very small we can use that no problem	8:fred_gewirtz<->8:fxoceania
1489	2/10/2022	17:17:50	Joshua Dentrinos	Fred Gewirtz	obviously we dont want to risk 100k but we kind of write off anything we execute trades on already as it never really ends well so far	8:fred_gewirtz<->8:fxoceania
1490	2/10/2022	17:17:56	Joshua Dentrinos	Fred Gewirtz	if it ends well, then we can increase it	8:fred_gewirtz<->8:fxoceania
1491	2/10/2022	17:18:06	Joshua Dentrinos	Fred Gewirtz	if the demo cant occur we will just go ahead with a small % on that	8:fred_gewirtz<->8:fxoceania
1492	2/10/2022	17:18:28	Fred Gewirtz	Joshua Dentrinos	Yeah, I think it would be good to start that way just to see how everything looks.	8:fred_gewirtz<->8:fxoceania
1493	2/10/2022	17:18:30	Joshua Dentrinos	Fred Gewirtz	we also have very favourable conditions on FX/metals there but i have to negotiate the CFD as the leverage on CFDs is only 1:30 on the omnibus	8:fred_gewirtz<->8:fxoceania
1494	2/10/2022	17:18:47	Joshua Dentrinos	Fred Gewirtz	i think 1:500 FX and 1:250 metals	8:fred_gewirtz<->8:fxoceania
1495	2/10/2022	17:19:22	Fred Gewirtz	Joshua Dentrinos	One other thing to consider is trade size. If we choose a certain percentage of a trade to send, we need to make sure it covers any minimum trade size at CDO.	8:fred_gewirtz<->8:fxoceania
1496	2/10/2022	17:20:35	Joshua Dentrinos	Fred Gewirtz	ok i will get a list of it	8:fred_gewirtz<->8:fxoceania
1497	2/10/2022	17:20:37	Joshua Dentrinos	Fred Gewirtz	the minimums	8:fred_gewirtz<->8:fxoceania
1498	2/10/2022	17:20:49	Joshua Dentrinos	Fred Gewirtz	did you guys check the FIFO/OCO matter whether we need a non fifo account	8:fred_gewirtz<->8:fxoceania
1499	2/10/2022	17:20:52	Joshua Dentrinos	Fred Gewirtz	currently its FIFO	8:fred_gewirtz<->8:fxoceania
1500	2/10/2022	17:21:00	Joshua Dentrinos	Fred Gewirtz	so if a client buys and a client sells the net is 0	8:fred_gewirtz<->8:fxoceania
1501	2/10/2022	17:21:44	Fred Gewirtz	Joshua Dentrinos	Ok, let me check on that	8:fred_gewirtz<->8:fxoceania
1502	2/10/2022	17:24:04	Joshua Dentrinos	Fred Gewirtz	oh the other thing is about news/high volatility	8:fred_gewirtz<->8:fxoceania
1503	2/10/2022	17:24:09	Joshua Dentrinos	Fred Gewirtz	i presume we would switch it off ?	8:fred_gewirtz<->8:fxoceania
1504	2/10/2022	17:24:15	Joshua Dentrinos	Fred Gewirtz	because spreads widen so far	8:fred_gewirtz<->8:fxoceania
1505	2/10/2022	17:27:06	Fred Gewirtz	Joshua Dentrinos	Yeah news and volatility would be a concern. That is one of the many reasons Jeff and I were a bit hesitant on our call Tuesday.	8:fred_gewirtz<->8:fxoceania

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1780	2/17/2022	21:05:50	Joshua Dentrinos	ISRA/Traders Global Group	<quote author="live:isriskanalytics" authname="ISRA Risk Team" timestamp="1645127096" conversation="19:a6896ab2ac497dbafa7ee76257072f@thread.skype" messageid="1645127095641" cuid="6655424767316318472"><legacyquote>[1645127096] ISRA Risk Team: </legacyquote>Looks like he is taking advantage of there being filled at market value	ISRA/Traders Global Group
1781	2/17/2022	21:06:01	Joshua Dentrinos	ISRA/Traders Global Group	If so let me know so I can ban him	ISRA/Traders Global Group
1782	2/17/2022	21:12:15	Jacob VandenBosch	ISRA/Traders Global Group	They aren't better than the prices that are being presented within the platform. But, he is getting better than market prices, for the depth/size of trades that he is	ISRA/Traders Global Group
1783	2/17/2022	21:13:40	Joshua Dentrinos	ISRA/Traders Global Group	Let's lower it from what we have it at	ISRA/Traders Global Group
1784	2/17/2022	21:13:52	Joshua Dentrinos	ISRA/Traders Global Group	I'm on a bus so email is hard	ISRA/Traders Global Group
1785	2/17/2022	21:14:18	Joshua Dentrinos	ISRA/Traders Global Group	Let's bring fx to 3 lots and cfd to 8	ISRA/Traders Global Group
1786	2/17/2022	21:14:26	Joshua Dentrinos	ISRA/Traders Global Group	Rest get market depth simulated	ISRA/Traders Global Group
1787	2/17/2022	21:14:40	Joshua Dentrinos	ISRA/Traders Global Group	So below 3 and 8 good execution above market simulated	ISRA/Traders Global Group
1788	2/17/2022	21:14:47	Joshua Dentrinos	ISRA/Traders Global Group	I'll send email the minute I'm at my pc	ISRA/Traders Global Group
1789	2/17/2022	21:23:21	Fred Gewirtz	Joshua Dentrinos	Hey Josh, we tried to login in with the creds you gave us. It looks like the top creds are for MT4, and the SQL creds did not come with an IP or port. Can you double	8:fred_gewirtz<->8:fxoceania
1790	2/17/2022	21:47:21	Jacob VandenBosch	ISRA/Traders Global Group	We can make those changes, but I think that the slippage adjustments that Ben mentioned yesterday would be better suited here than a time delay.<LINEBREAK><LINEBREAK>What is happening is that the traders are taking these TOB trading strategies and then scaling them up majorly to bring in profits. If they were trading at only TOB, then they would not make enough on the trades to make up for commission costs, or their profits would be negligible and not enough to make up their losses on other trades.<LINEBREAK><LINEBREAK>However, if these trades were to hit real market depth, the prices that they would be filled on would get wider quite quickly, and in an amount that is larger than what is seen on the delays.<LINEBREAK><LINEBREAK>For example, a user trades Buy 1 lot EURUSD and gets filled at 1.13629 and gets out 2 seconds later at 1.13641 and only makes \$9 after commissions. This is not enough to make a significant impact to their PnL (or would take 1000s of trades to do so) and would likely not be enough to make up for the times when the market hops against them. But if	ISRA/Traders Global Group
1791	2/17/2022	22:13:29	Joshua Dentrinos	Fred Gewirtz	ill check and get to you asap	8:fred_gewirtz<->8:fxoceania
1792	2/17/2022	22:14:36	Joshua Dentrinos	ISRA/Traders Global Group	if you believe its better, so long as we dont see those massive slippage of 15 pips and such on small trades our traders will be happy	ISRA/Traders Global Group
1793	2/17/2022	22:14:59	Joshua Dentrinos	ISRA/Traders Global Group	im unsure what to email you to execute that please advise so I can send. I am on my pc now	ISRA/Traders Global Group
1794	2/17/2022	22:19:57	Jacob VandenBosch	ISRA/Traders Global Group	Please send an email to operations@isriskanalytics, and we can get the adjustments put into place.<LINEBREAK><LINEBREAK>We will likely need to adjust the current settings a bit, just so that traders who trade less than 10 lots don't see too much slippage, so we should create another tier of say > 5 lots sees 0.1 to 0.3	ISRA/Traders Global Group
1795	2/17/2022	22:20:20	Joshua Dentrinos	ISRA/Traders Global Group	ok but what should I say in the email	ISRA/Traders Global Group
1796	2/17/2022	22:20:27	Joshua Dentrinos	ISRA/Traders Global Group	"please do what Jacob told me"; <ss type="wink">);</ss>	ISRA/Traders Global Group
1797	2/17/2022	22:32:36	Jacob VandenBosch	ISRA/Traders Global Group	<<< Embedded File [image_2022_02_17T22_24_00_464z.png] >>>	ISRA/Traders Global Group
1798	2/17/2022	22:32:36	Jacob VandenBosch	ISRA/Traders Global Group	Haha. I wish more clients would <ss type="wink">);</ss> <LINEBREAK><LINEBREAK>You can say to add in the simulated depth of market tiers that were discussed on skype. For now, let's say,<LINEBREAK>For FX: create a >= 5 lots tier with 0 min pts and 2 max pts per side and >= 10 Lots tier put 2 min pts and 5 max pts on	ISRA/Traders Global Group
1799	2/17/2022	22:32:55	Joshua Dentrinos	ISRA/Traders Global Group	I already sent an email with your quote	ISRA/Traders Global Group
1800	2/17/2022	22:33:30	Jacob VandenBosch	ISRA/Traders Global Group	Thanks I will follow up with the team.	ISRA/Traders Global Group
1801	2/17/2022	22:44:11	Joshua Dentrinos	ISRA/Traders Global Group	14603 did that account go to negative equity? The statement is showing -1903 suggesting it had negative equity at some point	ISRA/Traders Global Group
1802	2/17/2022	22:47:17	Anthony Tan	ISRA/Traders Global Group	Checking, moment please	ISRA/Traders Global Group
1803	2/17/2022	22:49:21	Anthony Tan	ISRA/Traders Global Group	Can we view the statement you're seeing.	ISRA/Traders Global Group
1804	2/17/2022	22:49:35	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_02_17T22_49_31_614Z.png] >>>	ISRA/Traders Global Group
1805	2/17/2022	22:49:39	Joshua Dentrinos	ISRA/Traders Global Group	see the scale on the right	ISRA/Traders Global Group
1806	2/17/2022	22:49:49	Joshua Dentrinos	ISRA/Traders Global Group	its actually balance that probably went there, whilst equity was +	ISRA/Traders Global Group
1807	2/17/2022	22:54:30	Anthony Tan	ISRA/Traders Global Group	<<< Embedded File [image_2022_02_17T22_54_22_98Z.png] >>>	ISRA/Traders Global Group
1808	2/17/2022	22:54:30	Anthony Tan	ISRA/Traders Global Group	Most likely the case as realised running pnl only dipped into negative territory by -244 USD early on on the 14th.<e_m a="live::cid.ace39f7f4697fc33"	ISRA/Traders Global Group
1809	2/17/2022	22:55:56	Joshua Dentrinos	ISRA/Traders Global Group	ok thank you	ISRA/Traders Global Group
1810	2/18/2022	2:41:46	Anthony Tan	ISRA/Traders Global Group	Most likely the case as realised running pnl only dipped into negative territory by -244 USD early on on the 14th.<e_m a="live::cid.ace39f7f4697fc33"	ISRA/Traders Global Group
1811	2/18/2022	2:57:19	Anthony Tan	Jacob VandenBosch	You ok with me adjusting the current profile for Traders Global to add that slippage?	8:live::cid.ace39f7f4697fc33<-
1812	2/18/2022	13:41:35	Ben Johnson	ISRA/Traders Global Group	Hi Josh,<LINEBREAK>do you want some of those volume tier slippage to be added to the Demo MT4 bridge as well or should those changes just be made to the	ISRA/Traders Global Group
1813	2/18/2022	13:44:58	Joshua Dentrinos	ISRA/Traders Global Group	yes please	ISRA/Traders Global Group
1814	2/18/2022	13:46:09	Ben Johnson	ISRA/Traders Global Group	Very good	ISRA/Traders Global Group
1815	2/18/2022	13:51:17	Joshua Dentrinos	Fred Gewirtz	hi Fred,<LINEBREAK><LINEBREAK>Do you have the DNS/Server name for the mt5 handy?	8:fred_gewirtz<->8:fxoceania
1816	2/18/2022	13:51:26	Trent Hoerr	MFF-IS-FPFX	Hi IS, MFF has just provided us the MT5 credentials. We are going to put this on their dedicated Dev server with us to test to make sure everything is working properly before migrating to live. Similar to MT4 we need to connect directly to the server to avoid issues.<LINEBREAK><LINEBREAK>As such can you please whitelist this IP address and provide the Server to connect to: IP: 159.223.121.66<LINEBREAK> <LINEBREAK><cat id="8:fxoceania">Joshua</at> can you please	MFF-IS-FPFX
1817	2/18/2022	13:51:44	Trent Hoerr	MFF-IS-FPFX	Hi IS, MFF has just provided us the MT5 credentials. We are going to put this on their dedicated Dev server with us to test to make sure everything is working properly before migrating to live. Similar to MT4 we need to connect directly to the server to avoid issues.<LINEBREAK><LINEBREAK>As such can you please whitelist this IP address and provide the Server to connect to: IP: 159.223.121.66<LINEBREAK> <LINEBREAK><cat id="8:fxoceania">Joshua</at> can you please	MFF-IS-FPFX
1818	2/18/2022	13:52:07	Joshua Dentrinos	MFF-IS-FPFX	We approve, thanks	MFF-IS-FPFX
1819	2/18/2022	14:01:20	Ben Johnson	MFF-IS-FPFX	Hi Trent/Josh,<LINEBREAK>Very good, we will get this IP whitelisted for connections to the MT5 environment	MFF-IS-FPFX
1820	2/18/2022	14:02:51	Joshua Dentrinos	Fred Gewirtz	<quote author="fred_gewirtz" authname="Fred Gewirtz" timestamp="1645133002" conversation="8:fred_gewirtz" messageid="1645133001823" cuid="16025128227885875238"><legacyquote>[1645133002] Fred Gewirtz: </legacyquote>Hey Josh, we tried to login in with the creds you gave us. It looks like	8:fred_gewirtz<->8:fxoceania
1821	2/18/2022	14:06:38	Fred Gewirtz	Joshua Dentrinos	Hey Josh, let me find out both of these for you.	8:fred_gewirtz<->8:fxoceania
1822	2/18/2022	14:06:49	Joshua Dentrinos	Fred Gewirtz	thanks	8:fred_gewirtz<->8:fxoceania
1823	2/18/2022	14:07:12	Fred Gewirtz	Joshua Dentrinos	No problem	8:fred_gewirtz<->8:fxoceania
1824	2/18/2022	14:10:33	Fred Gewirtz	Joshua Dentrinos	Access server IP/port for live MT5 server: 3.214.222.53:446	8:fred_gewirtz<->8:fxoceania
1825	2/18/2022	14:10:47	Fred Gewirtz	Joshua Dentrinos	Access server IP/port for demo MT5 server: 185.250.96.135:447	8:fred_gewirtz<->8:fxoceania

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1885	2/18/2022	19:18:13	Fred Gewirtz	Joshua Dentrinos	<quote author="fxoceania" authname="Joshua Dentrinos" timestamp="1645211706" conversation="8:fxoceania" messageid="1645211706110" cuid="6657936304472906883"><legacyquote>[1645211706] Joshua Dentrinos: </legacyquote>If I give you equity allowed dd figure we can stop out people right	8:fred_gewirtz<->8:fxoceania
1886	2/18/2022	19:19:05	Joshua Dentrinos	Fred Gewirtz	If it's a possibility I think that is a resolution	8:fred_gewirtz<->8:fxoceania
1887	2/18/2022	19:19:07	Joshua Dentrinos	Fred Gewirtz	If it's a possibility I think that is a resolution	8:fred_gewirtz<->8:fxoceania
1888	2/18/2022	19:23:22	Fred Gewirtz	Joshua Dentrinos	I can confirm there is nothing like that within Meta unfortunately.	8:fred_gewirtz<->8:fxoceania
1889	2/18/2022	19:23:48	Joshua Dentrinos	Fred Gewirtz	<ss type="sad"></ss>	8:fred_gewirtz<->8:fxoceania
1890	2/18/2022	19:24:09	Joshua Dentrinos	Fred Gewirtz	Still waiting for incompetent people to give me the right server for sql	8:fred_gewirtz<->8:fxoceania
1891	2/18/2022	19:24:36	Joshua Dentrinos	Fred Gewirtz	We have a system there that does that so if we can work it we can do it	8:fred_gewirtz<->8:fxoceania
1892	2/18/2022	19:25:29	Fred Gewirtz	Joshua Dentrinos	We are happy to take a look and sort through it once you get the right info.	8:fred_gewirtz<->8:fxoceania
1893	2/18/2022	19:26:11	Fred Gewirtz	Joshua Dentrinos	Would this be to work in conjunction with FPFx? Or would it serve as the same solution	8:fred_gewirtz<->8:fxoceania
1894	2/18/2022	19:28:40	Joshua Dentrinos	Fred Gewirtz	I'm still deciding my weekend is now filled with meetings regarding the way forward with all this.	8:fred_gewirtz<->8:fxoceania
1895	2/18/2022	19:28:57	Joshua Dentrinos	Fred Gewirtz	It's likely we will use our own engine and build an fpfx of our own	8:fred_gewirtz<->8:fxoceania
1896	2/18/2022	19:29:27	Fred Gewirtz	Joshua Dentrinos	Well, either way just let us know if you need anything from us and we are happy to help	8:fred_gewirtz<->8:fxoceania
1897	2/18/2022	19:30:00	Joshua Dentrinos	Fred Gewirtz	Thanks	8:fred_gewirtz<->8:fxoceania
1898	2/18/2022	20:32:06	Joshua Dentrinos	Fred Gewirtz	can you check lowest equity for 100093	8:fred_gewirtz<->8:fxoceania
1899	2/18/2022	20:32:09	Joshua Dentrinos	Fred Gewirtz	on live	8:fred_gewirtz<->8:fxoceania
1900	2/18/2022	20:34:38	Fred Gewirtz	Joshua Dentrinos	Hey Josh, sure thing.	8:fred_gewirtz<->8:fxoceania
1901	2/18/2022	20:34:45	Fred Gewirtz	Joshua Dentrinos	Do you want date and time again?	8:fred_gewirtz<->8:fxoceania
1902	2/18/2022	20:34:48	Joshua Dentrinos	Fred Gewirtz	yes please	8:fred_gewirtz<->8:fxoceania
1903	2/18/2022	20:34:54	Fred Gewirtz	Joshua Dentrinos	Ok cool.	8:fred_gewirtz<->8:fxoceania
1904	2/18/2022	20:44:56	Fred Gewirtz	Joshua Dentrinos	Hey Josh, just to be on the same page, MT4 only records equity when an account is stopped out. This accounts lowest equity shows the initial 20K deposited. That	8:fred_gewirtz<->8:fxoceania
1905	2/18/2022	20:45:08	Joshua Dentrinos	Fred Gewirtz	ah	8:fred_gewirtz<->8:fxoceania
1906	2/18/2022	20:45:18	Fred Gewirtz	Joshua Dentrinos	So that last account was just stop outs too	8:fred_gewirtz<->8:fxoceania
1907	2/18/2022	20:45:44	Fred Gewirtz	Joshua Dentrinos	Since equity changes with every price tick, its not recorded like that.	8:fred_gewirtz<->8:fxoceania
1908	2/18/2022	20:46:22	Joshua Dentrinos	Fred Gewirtz	makes sense	8:fred_gewirtz<->8:fxoceania
1909	2/18/2022	20:46:50	Joshua Dentrinos	Fred Gewirtz	thanks anyway	8:fred_gewirtz<->8:fxoceania
1910	2/18/2022	20:47:54	Joshua Dentrinos	Fred Gewirtz	word has gotten out that our violation system lags (FPFX) and so a bunch of folks bought our direct funding method and are going all in heavy	8:fred_gewirtz<->8:fxoceania
1911	2/18/2022	20:48:06	Fred Gewirtz	Joshua Dentrinos	Yes of course. If you do have a list of accounts you think failed and were not picked up, you can always send them over and we can investigate with what we can	8:fred_gewirtz<->8:fxoceania
1912	2/18/2022	20:48:29	Fred Gewirtz	Joshua Dentrinos	<quote author="fxoceania" authname="Joshua Dentrinos" timestamp="1645217275" conversation="8:fxoceania" messageid="1645217274983" cuid="15869940572188925797"><legacyquote>[1645217275] Joshua Dentrinos: </legacyquote>word has gotten out that our violation system lags (FPFX) and so a	8:fred_gewirtz<->8:fxoceania
1913	2/18/2022	20:48:39	Joshua Dentrinos	Fred Gewirtz	its taking 2-3 minutes for fpfx to read the account	8:fred_gewirtz<->8:fxoceania
1914	2/18/2022	20:48:54	Joshua Dentrinos	Fred Gewirtz	so if you stack your trades as heavy as possible during volatility you can make a killing with less probability of breaking the rules	8:fred_gewirtz<->8:fxoceania
1915	2/18/2022	20:49:09	Joshua Dentrinos	Fred Gewirtz	one account was in violation for over an hour and wasn't stopped out	8:fred_gewirtz<->8:fxoceania
1916	2/18/2022	20:49:23	Joshua Dentrinos	Fred Gewirtz	and most of these accounts the equity is returning to positive heavily and making money	8:fred_gewirtz<->8:fxoceania
1917	2/18/2022	20:49:33	Joshua Dentrinos	Fred Gewirtz	and its resulted in our out-goings rising almost 100%	8:fred_gewirtz<->8:fxoceania
1918	2/18/2022	20:51:08	Fred Gewirtz	Joshua Dentrinos	Damn, yeah thats a problem.	8:fred_gewirtz<->8:fxoceania
1919	2/18/2022	20:51:29	Joshua Dentrinos	Fred Gewirtz	we were having a killer month	8:fred_gewirtz<->8:fxoceania
1920	2/18/2022	20:51:41	Joshua Dentrinos	Fred Gewirtz	then all of a sudden we noticed this. and with volatility its resulted in us losing a lot more than we should be	8:fred_gewirtz<->8:fxoceania
1921	2/18/2022	20:53:41	Fred Gewirtz	Joshua Dentrinos	Well I hope that side of things gets sorted out. Just reach out to me or the chat if you need any accounts investigated	8:fred_gewirtz<->8:fxoceania
1922	2/18/2022	20:53:50	Joshua Dentrinos	Fred Gewirtz	we have the solution with the report server	8:fred_gewirtz<->8:fxoceania
1923	2/18/2022	20:54:06	Joshua Dentrinos	Fred Gewirtz	on sunday I will talk with FPFx and see if they will let us push messages to their system for violations	8:fred_gewirtz<->8:fxoceania
1924	2/19/2022	3:33:50	Joshua Dentrinos	Fred Gewirtz	20.106.143.89 report server IP address	8:fred_gewirtz<->8:fxoceania
1925	2/21/2022	14:00:02	Joshua Dentrinos	ISRA/Traders Global Group	hey guys, not sure if you are working today <ss type="smile"></ss> CDO said that fixed the limits so if you want to do a test with me I am available	ISRA/Traders Global Group
1926	2/21/2022	14:02:44	Ben Johnson	ISRA/Traders Global Group	Hey Josh,<LINEBREAK>Yea, we're here<ss type="wink"></ss>	ISRA/Traders Global Group
1927	2/21/2022	14:03:14	Ben Johnson	ISRA/Traders Global Group	Give me just a minute to pull up the box (to view the logs as you send orders) and then we can send a few executions tests through	ISRA/Traders Global Group
1928	2/21/2022	14:09:26	Ben Johnson	ISRA/Traders Global Group	Alright, I have the server up, which test account will you be using?	ISRA/Traders Global Group
1929	2/21/2022	14:10:17	Joshua Dentrinos	ISRA/Traders Global Group		99999 ISRA/Traders Global Group
1930	2/21/2022	14:10:40	Ben Johnson	ISRA/Traders Global Group	Very good, feel free to place the test trades at your convenience	ISRA/Traders Global Group
1931	2/21/2022	14:10:53	Joshua Dentrinos	ISRA/Traders Global Group	placed	ISRA/Traders Global Group
1932	2/21/2022	14:12:04	Joshua Dentrinos	ISRA/Traders Global Group	looks good	ISRA/Traders Global Group
1933	2/21/2022	14:12:16	Joshua Dentrinos	ISRA/Traders Global Group	the fill was identical	ISRA/Traders Global Group
1934	2/21/2022	14:12:41	Ben Johnson	ISRA/Traders Global Group	Yep, we configured the order to be sent 500 points in the money (to ensure you got a fill even if it meant some slippage would be incurred) and it looks like they	ISRA/Traders Global Group
1935	2/21/2022	14:13:55	Ben Johnson	ISRA/Traders Global Group	Alright, it would be great if you could place a few execution test trades on other instruments (at least one on metals and one on each indice/cfd) before A booking	ISRA/Traders Global Group
1936	2/21/2022	14:14:09	Joshua Dentrinos	ISRA/Traders Global Group	ok	ISRA/Traders Global Group
1937	2/21/2022	14:16:29	Joshua Dentrinos	ISRA/Traders Global Group	some of the fills are slightly worse	ISRA/Traders Global Group
1938	2/21/2022	14:16:36	Joshua Dentrinos	ISRA/Traders Global Group	but not much	ISRA/Traders Global Group
1939	2/21/2022	14:16:43	Joshua Dentrinos	ISRA/Traders Global Group	i assume thats par for the course	ISRA/Traders Global Group
1940	2/21/2022	14:18:25	Ben Johnson	ISRA/Traders Global Group	Yea, if they are filling you properly (filling you at the current/valid market rate) than some fills will most likely be slightly better/worse due to market conditions/etc	ISRA/Traders Global Group
1941	2/21/2022	15:09:14	Joshua Dentrinos	ISRA/Traders Global Group	quick question: 5754 does this have multiple IPs trading it?	ISRA/Traders Global Group
1942	2/21/2022	15:12:23	Matthew Chichester	ISRA/Traders Global Group	checking, one moment	ISRA/Traders Global Group
1943	2/21/2022	15:14:46	Matthew Chichester	ISRA/Traders Global Group	Yea, two addresses<LINEBREAK>154.115.222.45<LINEBREAK>41.79.198.164<LINEBREAK>	ISRA/Traders Global Group

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1944	2/21/2022	15:15:06	Joshua Dentrinos	ISRA/Traders Global Group	thank you	ISRA/Traders Global Group
1945	2/21/2022	15:25:25	Joshua Dentrinos	ISRA/Traders Global Group	unfortunately we have discord scams taking peoples accounts. Thats the drama for this week.	ISRA/Traders Global Group
1946	2/21/2022	21:30:25	Joshua Dentrinos	ISRA/Traders Global Group	Our team cannot login to manager ID 160	ISRA/Traders Global Group
1947	2/21/2022	21:32:53	Ben Johnson	ISRA/Traders Global Group	Hi Josh,<LINEBREAK>On the Live MT4 or which server?<e_m a="tlbenjohnson" ts_ms="1645479172959" ts="1645479172" t="61"></e_m>	ISRA/Traders Global Group
1948	2/21/2022	21:33:01	Ben Johnson	ISRA/Traders Global Group	Hi Josh,<LINEBREAK>On the Live MT4 or which server?<e_m a="tlbenjohnson" ts_ms="1645479172959" ts="1645479172" t="61"></e_m>	ISRA/Traders Global Group
1949	2/21/2022	21:58:14	Joshua Dentrinos	ISRA/Traders Global Group	the manager	ISRA/Traders Global Group
1950	2/21/2022	21:58:25	Joshua Dentrinos	ISRA/Traders Global Group	our staff were trying to login but couldnt for some time, now they can	ISRA/Traders Global Group
1951	2/21/2022	21:59:55	Ben Johnson	ISRA/Traders Global Group	Just to confirm, was this on the Live or demo server and MT4 or MTS?	ISRA/Traders Global Group
1952	2/21/2022	22:00:05	Ben Johnson	ISRA/Traders Global Group	We're happy to investigate but just want to make sure we're looking in the right place	ISRA/Traders Global Group
1953	2/21/2022	22:00:34	Joshua Dentrinos	ISRA/Traders Global Group	live server login 160	ISRA/Traders Global Group
1954	2/21/2022	22:02:44	Ben Johnson	ISRA/Traders Global Group	Hmm, alright, we see one invalid password but otherwise it looks like that manager has been able to successfully log into the Live MT4 server most of the day	ISRA/Traders Global Group
1955	2/21/2022	22:29:47	Joshua Dentrinos	ISRA/Traders Global Group	thank you we will check my they were putting the wrong password	ISRA/Traders Global Group
1956	2/21/2022	22:47:48	Joshua Dentrinos	ISRA/Traders Global Group	5036, do you think we should try to a-book this account?	ISRA/Traders Global Group
1957	2/21/2022	22:50:45	Antony Tan	ISRA/Traders Global Group	Hi Josh, we take a look and revert.	ISRA/Traders Global Group
1958	2/21/2022	23:15:55	Antony Tan	ISRA/Traders Global Group	The accounts a news breakout scalper. Overlays a buy and sell stops just before high impact news intending to profit off the subsequent spike regardless of direction. Other than a couple 0.01 lot test trades, hasn't really traded since the 4th of February.<LINEBREAK><LINEBREAK>Generally speaking when these types of strategies get STP'ed their performance declines as they get the market experience.<LINEBREAK><LINEBREAK>We'd recommend keeping the account on the books	ISRA/Traders Global Group
1959	2/21/2022	23:16:20	Joshua Dentrinos	ISRA/Traders Global Group	ok	ISRA/Traders Global Group
1960	2/21/2022	23:21:51	Joshua Dentrinos	ISRA/Traders Global Group	the downside of that, to me, is that he has been trading large sizes all this time, and getting paid for it.	ISRA/Traders Global Group
1961	2/21/2022	23:37:22	Antony Tan	ISRA/Traders Global Group	That's a fair point. Curiously, does the account owner pay anything further following their payout to reset?<LINEBREAK><LINEBREAK>Do you also happen to have any details as to how CDO manages your execution and liquidity? Do they internalise / externalise? Or internalise first, evaluate, then externalise more difficult flow?<LINEBREAK><LINEBREAK>The concern is given your payout model, following an STP on this account with this type of strategy being utilize, should your LP continue to provide a favourable experience initially then subsequently a more real market experience, then the account could continue to outperform, potentially	ISRA/Traders Global Group
1962	2/21/2022	23:41:44	Antony Tan	ISRA/Traders Global Group	That's a fair point. Curiously, does the account owner pay anything further following their payout to reset?<LINEBREAK><LINEBREAK>Do you also happen to have any details as to how CDO manages your execution and liquidity? Do they internalise / externalise? Or internalise first, evaluate, then externalise more difficult flow?<LINEBREAK><LINEBREAK>The concern is given your payout model, following an STP on this account with this type of strategy being utilize, should your LP continue to provide a favourable experience initially then subsequently a more real market experience, then the account could continue to outperform, potentially	ISRA/Traders Global Group
1963	2/22/2022	0:25:52	Joshua Dentrinos	ISRA/Traders Global Group	<quote author="live::cid.ace39f7f4697fc33" authname="Antony Tan" timestamp="1645486643" conversation="19:a6896eab2ac497dbafa7ee76257072f@thread.skype" messageid="1645486642758" cuid="10888923593864508136"><legacyquote>[1645486643] Antony Tan: </legacyquote>That's a fair point. Curiously, does the account owner pay anything further following their payout to reset?<LINEBREAK><LINEBREAK>Do you also happen to have any details as to how CDO manages your execution and liquidity? Do they internalise / externalise? Or internalise first, evaluate, then externalise more difficult flow?<LINEBREAK><LINEBREAK>The concern is given your payout model, following an STP on this account with this type of strategy being utilize, should your LP continue to provide a favourable experience initially then subsequently a Just trying to ascertain more colour as how CDO manages execution and liquidity is a factor in determining whether to STP an account, particularly given your nuanced payout model.<LINEBREAK><LINEBREAK>For now, it may be best to evaluate this account under the new risk profile w/ slippage settings and circle back.	ISRA/Traders Global Group
1964	2/22/2022	0:41:08	Antony Tan	ISRA/Traders Global Group	ok	ISRA/Traders Global Group
1965	2/22/2022	0:41:19	Joshua Dentrinos	ISRA/Traders Global Group	let me talk to cdo as well	ISRA/Traders Global Group
1966	2/22/2022	0:41:23	Joshua Dentrinos	ISRA/Traders Global Group	Appreciate it Josh, please keep us posted.	ISRA/Traders Global Group
1967	2/22/2022	0:41:51	Antony Tan	ISRA/Traders Global Group	<<< Embedded File [image_2022_02_22T14_21_27_786Z.png] >>>	ISRA/Traders Global Group
1968	2/22/2022	14:22:45	Joshua Dentrinos	ISRA/Traders Global Group	hi guys,<LINEBREAK><LINEBREAK>Demo server account 188895 was able to open two trades during market closed. Was the market actually closed or am I	ISRA/Traders Global Group
1969	2/22/2022	14:22:45	Joshua Dentrinos	ISRA/Traders Global Group	Hi Josh,<LINEBREAK>There was a metals break due to the holiday yesterday. I'm assuming (based on the order this client placed) that no session times were	ISRA/Traders Global Group
1970	2/22/2022	14:29:59	Ben Johnson	ISRA/Traders Global Group	yes, it looks like only those two trades are affected	ISRA/Traders Global Group
1971	2/22/2022	14:30:27	Joshua Dentrinos	ISRA/Traders Global Group	The bridge is reliant on the underlying server to know when an order should be sent/placed so during holidays either the underlying session times should be adjusted or a holiday break should be added to ensure no clients can attempt orders during the off-market times<e_m a="tlbenjohnson" ts_ms="1645540285070"	ISRA/Traders Global Group
1972	2/22/2022	14:31:25	Ben Johnson	ISRA/Traders Global Group	The bridge is reliant on the underlying server to know when an order should be sent/placed so during holidays either the underlying session times should be adjusted or a holiday break should be added to ensure no clients can attempt orders during the off-market times<e_m a="tlbenjohnson" ts_ms="1645540285070"	ISRA/Traders Global Group
1973	2/22/2022	14:31:40	Ben Johnson	ISRA/Traders Global Group	ok I will discuss this with you guys later about how to properly execute that.	ISRA/Traders Global Group
1974	2/22/2022	14:32:05	Joshua Dentrinos	ISRA/Traders Global Group	Alright, sounds great, we can definitely review how this should be setup/configured/managed	ISRA/Traders Global Group
1975	2/22/2022	14:48:05	Ben Johnson	ISRA/Traders Global Group	am I right to assume that because the liquidity account was ticking pricing trades were able to go through?	ISRA/Traders Global Group
1976	2/22/2022	14:59:52	Joshua Dentrinos	ISRA/Traders Global Group	Prices were not ticking, however a price in MT4 is executable for up to 3 hours as long as the trade session is open. In order to prevent orders on holidays, you have to set holiday hours or adjust symbol session times accordingly.<e_m a="live:jvandenbosch94" ts_ms="1645542134426" ts="1645542134" t="61"></e_m>	ISRA/Traders Global Group
1977	2/22/2022	15:02:15	Jacob VandenBosch	ISRA/Traders Global Group	got it	ISRA/Traders Global Group
1978	2/22/2022	15:02:32	Joshua Dentrinos	ISRA/Traders Global Group	Prices were not ticking, however a price in MT4 is executable for up to 3 hours as long as the trade session is open. In order to prevent orders on holidays, you have to set holiday hours or adjust symbol session times accordingly.<e_m a="live:jvandenbosch94" ts_ms="1645542134426" ts="1645542134" t="61"></e_m>	ISRA/Traders Global Group
1979	2/22/2022	15:02:32	Jacob VandenBosch	ISRA/Traders Global Group	<at id="8:thinkliquidity_mc">Matthew</at> on the report yesterday for live server, it says there was 800+k withdrawals. We checked from our requests and it was also <at id="8:tlbenjohnson">Ben</at> I spoke to CDO, they said the only reason that our conditions would change in our omnibus is if one of their providers does	ISRA/Traders Global Group
1980	2/22/2022	15:28:03	Joshua Dentrinos	ISRA/Traders Global Group	hey Josh, the report sent out has an attached excel file each day which breaks these numbers down. The "Live Clients" tab, in column H	ISRA/Traders Global Group
1981	2/22/2022	15:32:07	Joshua Dentrinos	ISRA/Traders Global Group	ah thank you i will review it, sorry i am being a bit of a dunce lately	ISRA/Traders Global Group
1982	2/22/2022	15:34:19	Matthew Chichester	ISRA/Traders Global Group	no worries, I'm checking some of the figures now to make sure it's accurate	ISRA/Traders Global Group
1983	2/22/2022	15:34:34	Joshua Dentrinos	ISRA/Traders Global Group	it looks accurate, but I believe the confusion is since this is Monday's report, it also includes transactions made over the weekend as well. There were some	ISRA/Traders Global Group
1984	2/22/2022	15:35:14	Matthew Chichester	ISRA/Traders Global Group	i will cross check. thanks	ISRA/Traders Global Group
1985	2/22/2022	15:38:00	Matthew Chichester	ISRA/Traders Global Group		ISRA/Traders Global Group
1986	2/22/2022	15:38:17	Joshua Dentrinos	ISRA/Traders Global Group		ISRA/Traders Global Group

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2220	2/25/2022	18:36:48	Joshua Dentrinos	ISRA/Traders Global Group	some sort of flagging system	ISRA/Traders Global Group
2221	2/25/2022	18:38:23	Patrick Powers	ISRA/Traders Global Group	Agreed, I think 100ms delay will be sufficient but we could go a touch higher if you want	ISRA/Traders Global Group
2222	2/25/2022	18:38:52	Joshua Dentrinos	ISRA/Traders Global Group	start there and lets see	ISRA/Traders Global Group
2223	2/25/2022	18:39:14	Patrick Powers	ISRA/Traders Global Group	Sounds good. Can you send an email so we have an audit trail?	ISRA/Traders Global Group
2224	2/25/2022	18:39:46	Joshua Dentrinos	ISRA/Traders Global Group	sure you want me to just clarify the execution speed change for ea traders?	ISRA/Traders Global Group
2225	2/25/2022	18:40:47	Patrick Powers	ISRA/Traders Global Group	Yeah, that will be sufficient	ISRA/Traders Global Group
2226	2/25/2022	21:15:33	Matthew Chichester	ISRA/Traders Global Group	Weekly is setup. FYI it's scheduled to go out at 7pm Friday. I didn't want to go out earlier, as all of the daily reports run before that.	ISRA/Traders Global Group
2227	2/25/2022	21:15:45	Joshua Dentrinos	ISRA/Traders Global Group	no problem	ISRA/Traders Global Group
2228	2/26/2022	0:11:20	Joshua Dentrinos	ISRA/Traders Global Group	hey guys, quick question, is there a way in admin to 0 out all the trades of a customer ?	ISRA/Traders Global Group
2229	2/26/2022	0:11:41	Joshua Dentrinos	ISRA/Traders Global Group	10000979 is also arbing like the other guy..	ISRA/Traders Global Group
2230	2/26/2022	0:20:49	Joshua Dentrinos	ISRA/Traders Global Group		100734 ISRA/Traders Global Group
2231	2/26/2022	0:21:13	Joshua Dentrinos	ISRA/Traders Global Group	this is what emulated arbitrage looks like (live server)	ISRA/Traders Global Group
2232	2/26/2022	0:21:17	Joshua Dentrinos	ISRA/Traders Global Group	we have paid him out like 30k already	ISRA/Traders Global Group
2233	2/26/2022	0:26:49	Joshua Dentrinos	ISRA/Traders Global Group	we probably need to add the delay for all customers not just EA	ISRA/Traders Global Group
2234	2/26/2022	0:26:55	Joshua Dentrinos	ISRA/Traders Global Group	i can see there are a few people the same.	ISRA/Traders Global Group
2235	2/26/2022	0:27:02	Joshua Dentrinos	ISRA/Traders Global Group	sub 1 second trades.	ISRA/Traders Global Group
2236	2/26/2022	0:27:12	Joshua Dentrinos	ISRA/Traders Global Group	and reason = client or mobile	ISRA/Traders Global Group
2237	2/26/2022	20:37:36	Joshua Dentrinos	ISRA/Traders Global Group	7494<LINEBREAK>12915<LINEBREAK>3943<LINEBREAK><LINEBREAK>	ISRA/Traders Global Group
2238	2/26/2022	20:37:39	Joshua Dentrinos	ISRA/Traders Global Group	arbitrage.	ISRA/Traders Global Group
2239	2/27/2022	14:24:22	Joshua Dentrinos	ISRA/Traders Global Group	9091<LINEBREAK>6761	ISRA/Traders Global Group
2240	2/27/2022	21:31:54	Antony Tan	ISRA/Traders Global Group	Hi Josh, please leave this with us for now. We'll review.	ISRA/Traders Global Group
2241	2/27/2022	22:03:24	Joshua Dentrinos	ISRA/Traders Global Group	there are more 10092, 13670	ISRA/Traders Global Group
2242	2/27/2022	22:04:08	Joshua Dentrinos	ISRA/Traders Global Group		10937 ISRA/Traders Global Group
2243	2/27/2022	22:05:16	Joshua Dentrinos	ISRA/Traders Global Group	10936 10091	ISRA/Traders Global Group
2244	2/27/2022	22:06:57	Joshua Dentrinos	ISRA/Traders Global Group	10000272 10979	ISRA/Traders Global Group
2245	2/27/2022	22:07:35	Joshua Dentrinos	ISRA/Traders Global Group		9433 ISRA/Traders Global Group
2246	2/27/2022	22:08:05	Joshua Dentrinos	ISRA/Traders Global Group		11868 ISRA/Traders Global Group
2247	2/27/2022	22:08:38	Joshua Dentrinos	ISRA/Traders Global Group		13723 ISRA/Traders Global Group
2248	2/27/2022	22:09:20	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_02_27T22_08_54_738Z.png] >>>	ISRA/Traders Global Group
2249	2/27/2022	22:09:20	Joshua Dentrinos	ISRA/Traders Global Group	anyone using this IP address type is using an EA for nefarious reasons	ISRA/Traders Global Group
2250	2/27/2022	22:17:56	Antony Tan	ISRA/Traders Global Group	Regarding the IP, we can run daily scan to retrieve a list of accounts utilizing that IP. Will these accounts be automatically disqualified or are they allowed to continue trading? If the latter, then potentially we should consider an "exception" profile with a higher degree of slippage or hold duration to ensure	ISRA/Traders Global Group
2251	2/27/2022	22:18:23	Joshua Dentrinos	ISRA/Traders Global Group	i am putting these accounts on read only right now	ISRA/Traders Global Group
2252	2/27/2022	22:18:27	Joshua Dentrinos	ISRA/Traders Global Group	making them have to fight with us	ISRA/Traders Global Group
2253	2/27/2022	22:18:33	Joshua Dentrinos	ISRA/Traders Global Group	but there are so many, all of the using the same VPS	ISRA/Traders Global Group
2254	2/27/2022	22:18:40	Joshua Dentrinos	ISRA/Traders Global Group	same expert advisor arbing gold	ISRA/Traders Global Group
2255	2/27/2022	22:20:05	Antony Tan	ISRA/Traders Global Group	Ok. Let us discuss internally. We'll see if there's a pre-emptive measure we can take.	ISRA/Traders Global Group
2256	2/27/2022	22:20:22	Joshua Dentrinos	ISRA/Traders Global Group	do you know if there is a means of making the gold symbol replicate the market conditions	ISRA/Traders Global Group
2257	2/27/2022	22:20:34	Joshua Dentrinos	ISRA/Traders Global Group	most of it is on gold and it will likely resolve it	ISRA/Traders Global Group
2258	2/27/2022	22:37:06	Antony Tan	ISRA/Traders Global Group	Moment please, just reviewing your risk profile settings. Generally, it's a combination of a tiered slippage profile and higher hold times.	ISRA/Traders Global Group
2259	2/27/2022	22:37:48	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_02_27T22_37_28_493Z.png] >>>	ISRA/Traders Global Group
2260	2/27/2022	22:37:48	Joshua Dentrinos	ISRA/Traders Global Group	i am seeing they are also doing a 2 minute arbitrage strategy. there are heaps of accounts like this. Which from my ability to analyse i cannot prove without a	ISRA/Traders Global Group
2261	2/27/2022	22:39:00	Joshua Dentrinos	ISRA/Traders Global Group	i can only catch the really blatant ones who have a trade or two on the same second.	ISRA/Traders Global Group
2262	2/27/2022	22:42:13	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_02_27T22_42_11_285Z.png] >>>	ISRA/Traders Global Group
2263	2/27/2022	22:42:19	Joshua Dentrinos	ISRA/Traders Global Group	see another one doing the 2 minute thing	ISRA/Traders Global Group
2264	2/27/2022	22:44:21	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_02_27T22_44_14_656Z.png] >>>	ISRA/Traders Global Group
2265	2/27/2022	22:44:22	Joshua Dentrinos	ISRA/Traders Global Group	identical trades	ISRA/Traders Global Group
2266	2/27/2022	22:50:54	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_02_27T22_50_48_902Z.png] >>>	ISRA/Traders Global Group
2267	2/27/2022	22:50:54	Joshua Dentrinos	ISRA/Traders Global Group	another with the weird 2 minute thing	ISRA/Traders Global Group
2268	2/27/2022	22:54:13	Antony Tan	ISRA/Traders Global Group	Yup, noted on the above. Please bear with us.	ISRA/Traders Global Group
2269	2/28/2022	5:44:59	Antony Tan	Matthew Chichester	re: Traders Global. Do we store login IP addresses anywhere?	8:live:.cid.ace39f7f4697fc33<-
2270	2/28/2022	5:55:45	Antony Tan	ISRA/Traders Global Group	Hi Josh,<LINEBREAK><LINEBREAK>Apologies in coming back to you late. After reviewing all the aforementioned accounts. Your best and quickest course of action would be to increase the delay on your default risk profile, to alleviate the PnL pressure that's coming from the accounts scalping within seconds.<LINEBREAK><LINEBREAK>Currently you have 100ms min/max set for orders greater than 5 lots and nothing for orders under<LINEBREAK><LINEBREAK>i'd suggest for all order sizes to implement either<LINEBREAK>min : 100ms<LINEBREAK>max : 300ms<LINEBREAK><LINEBREAK>or even just a flat 200ms.<LINEBREAK><LINEBREAK>and then increase if needed.<LINEBREAK><LINEBREAK>The other alternative would be to create a partial STP partial profile to	ISRA/Traders Global Group
2271	2/28/2022	5:57:39	Joshua Dentrinos	ISRA/Traders Global Group	this would essentially mean the guys trading 0.01 will see huge slippage on orders during normal hours. correct? as we saw originally when we first starte	ISRA/Traders Global Group
2272	2/28/2022	5:57:54	Antony Tan	ISRA/Traders Global Group	On a separate note, i'm just curious, for accounts that get paid out, given now that STP is an option. After payout reset, would it not be best to simply STP the	ISRA/Traders Global Group
2273	2/28/2022	5:58:12	Joshua Dentrinos	ISRA/Traders Global Group	why should be pay out someone who is cheating the system?	ISRA/Traders Global Group
2274	2/28/2022	5:58:17	Joshua Dentrinos	ISRA/Traders Global Group	we not be.	ISRA/Traders Global Group
2275	2/28/2022	5:58:36	Joshua Dentrinos	ISRA/Traders Global Group	my idea is to create a group that has the full delays etc and anyone who we see scalping we put them there...	ISRA/Traders Global Group

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2276	2/28/2022	5:58:45	Joshua Dentrinos	ISRA/Traders Global Group	because if i STP all these, we will just lose money.	ISRA/Traders Global Group
2277	2/28/2022	5:58:51	Antony Tan	ISRA/Traders Global Group	<quote author="fxoecania" authname="Joshua Dentrinos" timestamp="1646027860" conversation="19:a6896eab2ac497dbafa7ee76257072f@thread.skype" messageid="1646027859660" cuid="10649737314601562938"><legacyquote>[1646027860] Joshua Dentrinos: </legacyquote>this would essentially mean the guys trading 0.01 will see huge slippage on orders during normal hours. correct? as we saw originally when we first	ISRA/Traders Global Group
2278	2/28/2022	5:59:25	Antony Tan	ISRA/Traders Global Group	<quote author="fxoecania" authname="Joshua Dentrinos" timestamp="1646027860" conversation="19:a6896eab2ac497dbafa7ee76257072f@thread.skype" messageid="1646027859660" cuid="10649737314601562938"><legacyquote>[1646027860] Joshua Dentrinos: </legacyquote>this would essentially mean the guys trading 0.01 will see huge slippage on orders during normal hours. correct? as we saw originally when we first	ISRA/Traders Global Group
2279	2/28/2022	5:59:32	Joshua Dentrinos	ISRA/Traders Global Group	I just need to be able to identify these quicker, then we shift them to another group that has the full range of slippage and execution delay etc.	ISRA/Traders Global Group
2280	2/28/2022	6:03:44	Antony Tan	ISRA/Traders Global Group	Ok understood. Appreciate the color and this is most definitely possible as we can intra-day alerts and reports. Let me discuss with the team and we'll come back	ISRA/Traders Global Group
2281	2/28/2022	6:04:22	Joshua Dentrinos	ISRA/Traders Global Group	I can wait until Jeff etc are up and we can make a full plan but ultimately, I think the best way is to set up a group for this, and anyone you guys say is scalping you	ISRA/Traders Global Group
2282	2/28/2022	6:04:30	Joshua Dentrinos	ISRA/Traders Global Group	without emails etc. but will confirm with your guys during the day	ISRA/Traders Global Group
2283	2/28/2022	6:04:48	Joshua Dentrinos	ISRA/Traders Global Group	there are just... too many of these accounts	ISRA/Traders Global Group
2284	2/28/2022	6:06:47	Antony Tan	Alerting and Reporting	Hi Chi, re: Traders Global, can we make a separate 2 - 8 hour dashboard for them? or can we add it to the existing one? or is there too much accounts? We could use that "Arb" indicator to find all these scalpers, and place them on a harsher risk profile throughout the day as he seems to have given us full	Alerting and Reporting
2285	2/28/2022	6:09:40	Antony Tan	ISRA/Traders Global Group	Completely understand. I'll pass along my observations to the U.S. team and we can subsequently hash out a process that'll fit your book.<e_m	ISRA/Traders Global Group
2286	2/28/2022	6:09:49	Antony Tan	ISRA/Traders Global Group	Completely understand. I'll pass along my observations to the U.S. team and we can subsequently hash out a process that'll fit your book.<e_m	ISRA/Traders Global Group
2287	2/28/2022	6:13:54	Antony Tan	Alerting and Reporting	Hi Chi, re: Traders Global, can we make a separate 2 - 8 hour dashboard for them? or can we add it to the existing one? or is there too much accounts? We could use that "Arb" indicator to find all these scalpers, and place them on a harsher risk profile throughout the day as he seems to have given us full	Alerting and Reporting
2288	2/28/2022	9:21:57	Jacob VandenBosch	Alerting and Reporting	<quote author="live:cid.ace39f7f4697fc33" authname="Antony Tan" timestamp="1646028408" conversation="19:9ca467caa3f14f50a93ec1f09fa146f9@thread.skype" messageid="1646028407907" cuid="15108515315252240543"><legacyquote>[1646028408] Antony Tan: </legacyquote>Hi Chi, re: Traders Global, can we make a separate 2 - 8 hour dashboard for them? or can we add it to the existing one? or is there too much accounts? We could use that "Arb" indicator to find all these scalpers, and place	Alerting and Reporting
2289	2/28/2022	19:15:18	Fred Gewirtz	Jeff Wilkins	lets chat Traders Global when you get back. We were just talking about them with Ben	8:fred_gewirtz<->8:jeff.wilkins55
2290	2/28/2022	20:45:25	Jeff Wilkins	Joshua Dentrinos	Hey Josh	8:fxoecania<->8:jeff.wilkins55
2291	2/28/2022	20:45:40	Joshua Dentrinos	Jeff Wilkins	hey Jeff how you doing?	8:fxoecania<->8:jeff.wilkins55
2292	2/28/2022	20:45:58	Jeff Wilkins	Joshua Dentrinos	Not bad thanks. You good?	8:fxoecania<->8:jeff.wilkins55
2293	2/28/2022	20:46:13	Joshua Dentrinos	Jeff Wilkins	im ok a lot of work as usual but not bad	8:fxoecania<->8:jeff.wilkins55
2294	2/28/2022	20:46:16	Jeff Wilkins	Joshua Dentrinos	now ok for a call?	8:fxoecania<->8:jeff.wilkins55
2295	2/28/2022	20:46:19	Joshua Dentrinos	Jeff Wilkins	yep	8:fxoecania<->8:jeff.wilkins55
2296	2/28/2022	20:46:29	Jeff Wilkins	Joshua Dentrinos	<<< Call with [Joshua Dentrinos] >>>	8:fxoecania<->8:jeff.wilkins55
2297	2/28/2022	20:58:09	Jeff Wilkins	Joshua Dentrinos	<<< Call with [Joshua Dentrinos] >>>	8:fxoecania<->8:jeff.wilkins55
2298	2/28/2022	20:59:53	Jeff Wilkins	jeff.wilkins55,	Can we talk traders global	jeff.wilkins55, live:cid.5fe9685370270486,
2299	2/28/2022	21:25:04	Jeff Wilkins	Joshua Dentrinos	Hi	8:fxoecania<->8:jeff.wilkins55
2300	2/28/2022	21:25:09	Joshua Dentrinos	Jeff Wilkins	hey	8:fxoecania<->8:jeff.wilkins55
2301	2/28/2022	21:25:15	Jeff Wilkins	Joshua Dentrinos	Do you have one more sec?	8:fxoecania<->8:jeff.wilkins55
2302	2/28/2022	21:25:19	Joshua Dentrinos	Jeff Wilkins	sure	8:fxoecania<->8:jeff.wilkins55
2303	2/28/2022	21:27:31	Jeff Wilkins	Joshua Dentrinos	<<< Call with [Joshua Dentrinos] >>>	8:fxoecania<->8:jeff.wilkins55
2304	2/28/2022	21:31:23	Jeff Wilkins	Joshua Dentrinos	<<< Call with [Joshua Dentrinos] >>>	8:fxoecania<->8:jeff.wilkins55
2305	2/28/2022	21:33:22	Joshua Dentrinos	Jeff Wilkins	are you running the risk metrics on the demo server as well or just the live one?	8:fxoecania<->8:jeff.wilkins55
2306	2/28/2022	21:35:33	Jeff Wilkins	Joshua Dentrinos	Just rolling out live right now and working on some automation for demo	8:fxoecania<->8:jeff.wilkins55
2307	2/28/2022	21:35:41	Joshua Dentrinos	Jeff Wilkins	ok cool	8:fxoecania<->8:jeff.wilkins55
2308	2/28/2022	22:07:46	Patrick Powers	ISRA/Traders Global Group	<<< Embedded File [TradersGlobal Accounts.xlsx] >>>	ISRA/Traders Global Group
2309	2/28/2022	22:07:46	Patrick Powers	ISRA/Traders Global Group	Hi Josh, we have adjusted the default profile to include the new delay settings. <LINEBREAK><LINEBREAK>We've also setup a new profile that is labeled "Scalping". This profile has an extra 100ms delay and includes the different slippage tiers based on volume. I've attached the accounts that have been moved to this risk profile. These accounts had an average hold time of 2 minutes or lower. We are still fine tuning this process so if you have any questions or	ISRA/Traders Global Group
2310	2/28/2022	22:12:48	Joshua Dentrinos	ISRA/Traders Global Group	Sounds good. Maybe expand the hold time slightly just incase it gets worked out	ISRA/Traders Global Group
2311	2/28/2022	22:14:11	Patrick Powers	ISRA/Traders Global Group	Okay, we'll review a bit more and see if we can find an optimal timeframe	ISRA/Traders Global Group
2312	2/28/2022	22:14:17	Joshua Dentrinos	ISRA/Traders Global Group	great thanks	ISRA/Traders Global Group
2313	3/1/2022	14:42:01	Patrick Powers	ISRA/Traders Global Group	<<< Embedded File [TradersGlobal Account Mar-1.xlsx] >>>	ISRA/Traders Global Group
2314	3/1/2022	14:42:01	Patrick Powers	ISRA/Traders Global Group	Hi Josh, I've attached the list of accounts we just moved to the Scalping risk profile. I increased the hold time to 3 minutes on this batch.<LINEBREAK><LINEBREAK>We have brainstormed some criteria to move accounts and will be running some analysis on the optimal setup. A few ideas we've come up with so far....<LINEBREAK><LINEBREAK> A trade count threshold for positions held under a specified time (ex. Move an account with 5 or more trades held under 5 minutes)<LINEBREAK> Similar to the above, a % threshold for trades held under a specified time. (ex. Move an account where 50% of their trades are	ISRA/Traders Global Group
2315	3/1/2022	14:43:13	Joshua Dentrinos	ISRA/Traders Global Group	I think another parameter you could add is a winning trade % unless you already have it inside your metrics.	ISRA/Traders Global Group
2316	3/1/2022	14:46:32	Patrick Powers	ISRA/Traders Global Group	Yeah, we can look at the win rate as well.	ISRA/Traders Global Group
2317	3/1/2022	16:35:47	Joshua Dentrinos	Fred Gewirtz	hey fred, how you doing?	8:fred_gewirtz<->8:fxoecania
2318	3/1/2022	16:42:25	Fred Gewirtz	Joshua Dentrinos	Hi Josh! Good thanks. How's it going?	8:fred_gewirtz<->8:fxoecania
2319	3/1/2022	16:42:44	Joshua Dentrinos	Fred Gewirtz	not too bad.. on to the next one so to speak lol	8:fred_gewirtz<->8:fxoecania
2320	3/1/2022	16:42:49	Joshua Dentrinos	Fred Gewirtz	Just checking on the DB server	8:fred_gewirtz<->8:fxoecania
2321	3/1/2022	16:43:08	Joshua Dentrinos	Fred Gewirtz	FPFX are severely dropping the ball on the violations and so its climbing to the top of my priorities since the arbitrage guys are under control	8:fred_gewirtz<->8:fxoecania
2322	3/1/2022	16:43:45	Fred Gewirtz	Joshua Dentrinos	I am supposed to get an update on that shortly actually. I will come back to you.	8:fred_gewirtz<->8:fxoecania

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2544	3/8/2022	18:23:35	Fred Gewirtz	Joshua Dentrinos	Well, there might be quite a few bloodshot eyes in Jamaica so you might blend in	8:fred_gewirtz<->8:fxoceania
2545	3/8/2022	18:23:41	Jeff Wilkins	Joshua Dentrinos	<<< Call with [Joshua Dentrinos] >>>	8:fxoceania<->8:jeff.wilkins55
2546	3/8/2022	18:23:54	Joshua Dentrinos	Fred Gewirtz	aha	8:fred_gewirtz<->8:fxoceania
2547	3/8/2022	18:28:50	Trent Hoerr	Fred Gewirtz	2. Is there anyway you can take a generic screenshot of the MT5 Permissions window? We have been going back and forth with MFF on the permissions that we need enabled. I don't have access to an MT5 server like I do for MT4.<LINEBREAK><LINEBREAK>So, was wondering if you had a generic screenshot that you could	8:fred_gewirtz<->8:live:trent.hoerr
2548	3/8/2022	18:35:04	Jeff Wilkins	Joshua Dentrinos	<<< Call with [Joshua Dentrinos] >>>	8:fxoceania<->8:jeff.wilkins55
2549	3/8/2022	18:43:24	Joshua Dentrinos	Jeff Wilkins	does he want a partnership or does he want just like assistance? a partnership from the start might be a better option	8:fxoceania<->8:jeff.wilkins55
2550	3/8/2022	18:44:07	Joshua Dentrinos	Jeff Wilkins	if he wants to operate just as marketing	8:fxoceania<->8:jeff.wilkins55
2551	3/8/2022	18:44:14	Joshua Dentrinos	Jeff Wilkins	we can do something a lot more " tied together"	8:fxoceania<->8:jeff.wilkins55
2552	3/8/2022	18:45:05	Jeff Wilkins	Joshua Dentrinos	Leave with me. Original concept was just a white label and a split.	8:fxoceania<->8:jeff.wilkins55
2553	3/8/2022	18:45:36	Joshua Dentrinos	Jeff Wilkins	we would be more comfortable basically backing up the entire business and him marketing and having it as another name than to have cuttable ties	8:fxoceania<->8:jeff.wilkins55
2554	3/8/2022	18:45:47	Joshua Dentrinos	Jeff Wilkins	especially due to proprietary knowledge stuff.	8:fxoceania<->8:jeff.wilkins55
2555	3/8/2022	18:46:06	Joshua Dentrinos	Jeff Wilkins	but open to anything	8:fxoceania<->8:jeff.wilkins55
2556	3/8/2022	18:46:11	Jeff Wilkins	Joshua Dentrinos	Ok cool. I like that concept.	8:fxoceania<->8:jeff.wilkins55
2557	3/8/2022	18:46:24	Joshua Dentrinos	Jeff Wilkins	Let's talk after Jamaica	8:fxoceania<->8:jeff.wilkins55
2558	3/8/2022	18:46:28	Joshua Dentrinos	Jeff Wilkins	sure thing.	8:fxoceania<->8:jeff.wilkins55
2559	3/8/2022	18:46:29	Jeff Wilkins	Joshua Dentrinos	Ya mon	8:fxoceania<->8:jeff.wilkins55
2560	3/8/2022	18:46:32	Joshua Dentrinos	Jeff Wilkins	haha	8:fxoceania<->8:jeff.wilkins55
2561	3/8/2022	18:46:38	Jeff Wilkins	Joshua Dentrinos	I'm jealous	8:fxoceania<->8:jeff.wilkins55
2562	3/8/2022	18:46:48	Jeff Wilkins	Joshua Dentrinos	I think that will be a lot of fun	8:fxoceania<->8:jeff.wilkins55
2563	3/8/2022	18:47:18	Joshua Dentrinos	Jeff Wilkins	its family stuff. I am more waiting to shift over to greece.	8:fxoceania<->8:jeff.wilkins55
2564	3/8/2022	18:48:10	Jeff Wilkins	Joshua Dentrinos	Once that move is done we will come see you	8:fxoceania<->8:jeff.wilkins55
2565	3/8/2022	18:48:18	Joshua Dentrinos	Jeff Wilkins	awesome.	8:fxoceania<->8:jeff.wilkins55
2566	3/8/2022	19:35:36	Joshua Dentrinos	Jeff Wilkins	after talking to murtuza, perhaps we should just move anyone who goes above 5% profit to the scalping group we made for more real conditions instead of STPing	8:fxoceania<->8:jeff.wilkins55
2567	3/8/2022	19:38:23	Jeff Wilkins	Joshua Dentrinos	I like that	8:fxoceania<->8:jeff.wilkins55
2568	3/8/2022	19:38:46	Joshua Dentrinos	Jeff Wilkins	ok I'll talk to your guys maybe we can make a trigger for that. I noticed we are adding huge numbers of accounts to that profile already	8:fxoceania<->8:jeff.wilkins55
2569	3/8/2022	19:38:51	Joshua Dentrinos	Jeff Wilkins	today was like 170 traders	8:fxoceania<->8:jeff.wilkins55
2570	3/8/2022	19:39:02	Jeff Wilkins	Joshua Dentrinos	yeah. It definitely seems to be helping.	8:fxoceania<->8:jeff.wilkins55
2571	3/8/2022	19:39:11	Jeff Wilkins	Joshua Dentrinos	definitely*	8:fxoceania<->8:jeff.wilkins55
2572	3/8/2022	19:41:26	Joshua Dentrinos	ISRA/Traders Global Group	hey guys,<LINEBREAK><LINEBREAK>An idea for a new trigger to move to scalping group. Perhaps we could move anyone who has a 5% or more equity growth to	ISRA/Traders Global Group
2573	3/8/2022	19:41:42	Joshua Dentrinos	ISRA/Traders Global Group	is there a way we can have a report like the scalping one in order to move those accounts?	ISRA/Traders Global Group
2574	3/8/2022	19:44:21	Matthew Chichester	ISRA/Traders Global Group	hey Josh, we could have a similar report for equity growth. For the 5% suggestion, would you want that to be daily, or since start of account?	ISRA/Traders Global Group
2575	3/8/2022	19:44:32	Matthew Chichester	ISRA/Traders Global Group	Daily would likely be easier, but both are doable	ISRA/Traders Global Group
2576	3/8/2022	19:44:33	Joshua Dentrinos	ISRA/Traders Global Group	since the start of the account	ISRA/Traders Global Group
2577	3/8/2022	19:44:49	Joshua Dentrinos	ISRA/Traders Global Group	a daily return of that high would suggest gambling light behavior	ISRA/Traders Global Group
2578	3/8/2022	19:44:58	Joshua Dentrinos	ISRA/Traders Global Group	start of account would probably capture both	ISRA/Traders Global Group
2579	3/8/2022	19:45:26	Matthew Chichester	ISRA/Traders Global Group	yea, agreed, let me look into that, but I think we could roll out something for that by tomorrow	ISRA/Traders Global Group
2580	3/8/2022	19:45:34	Joshua Dentrinos	ISRA/Traders Global Group	great thanks	ISRA/Traders Global Group
2581	3/8/2022	19:45:55	Joshua Dentrinos	ISRA/Traders Global Group	i won't be here but treat the users as though they are scalpers please and just shift them over.	ISRA/Traders Global Group
2582	3/8/2022	19:48:01	Kiril Valtchev	Ben Johnson	Tradeview 1,2,3 MT5<LINEBREAK>Primus 1,2,3,4,5,6,7, Primus MT5<LINEBREAK>PCM2/4<LINEBREAK>Trade.IO MT5<LINEBREAK>WL Clients - SCM, KW, Juno, Kap<LINEBREAK>WZG 1/2/3<LINEBREAK>Traders Global Live/Demo/MT5<LINEBREAK>Brokers Solutions Grey Label<LINEBREAK>Broker Solutions	8:tl_kiril_valtchev<->8:tbenjohnson
2583	3/8/2022	20:05:51	Fred Gewirtz	Joshua Dentrinos	<<< Embedded File [MT5 Manager Permissions.png] >>>	8:fred_gewirtz<->8:fxoceania
2584	3/8/2022	20:05:52	Fred Gewirtz	Joshua Dentrinos	Hey Josh, I had Ben take a screenshot of the manager permissions so you can show FPFX so they can sort what manager permissions they need.	8:fred_gewirtz<->8:fxoceania
2585	3/8/2022	20:06:19	Joshua Dentrinos	Fred Gewirtz	i think we can just match the live manager they have as the functions are working there.	8:fred_gewirtz<->8:fxoceania
2586	3/8/2022	20:06:31	Joshua Dentrinos	Fred Gewirtz	other than the error i sent above	8:fred_gewirtz<->8:fxoceania
2587	3/8/2022	20:07:25	Fred Gewirtz	Joshua Dentrinos	Oh ok cool. I was going to say, MT5 permissions are different from MT4 so we couldn't just make them the same as the MT4 permissions.	8:fred_gewirtz<->8:fxoceania
2588	3/8/2022	20:07:40	Joshua Dentrinos	Fred Gewirtz	yes i think there might be some things missing im looking now	8:fred_gewirtz<->8:fxoceania
2589	3/8/2022	20:07:54	Fred Gewirtz	Joshua Dentrinos	Yeah, as you can see, MT5 has a load more options for permissions.	8:fred_gewirtz<->8:fxoceania
2590	3/8/2022	20:08:09	Joshua Dentrinos	Fred Gewirtz	i think it can have all the accounting ones. All the dealer ones	8:fred_gewirtz<->8:fxoceania
2591	3/8/2022	20:08:35	Joshua Dentrinos	Fred Gewirtz	so everything under accounts and dealing should do it	8:fred_gewirtz<->8:fxoceania
2592	3/8/2022	20:08:42	Joshua Dentrinos	Fred Gewirtz	the rest are like feed based and group based which they dont need	8:fred_gewirtz<->8:fxoceania
2593	3/8/2022	20:09:06	Joshua Dentrinos	Fred Gewirtz	unless there is a change group option i cant see	8:fred_gewirtz<->8:fxoceania
2594	3/8/2022	20:09:46	Fred Gewirtz	Joshua Dentrinos	Cool, so you found where to access those?	8:fred_gewirtz<->8:fxoceania
2595	3/8/2022	20:09:54	Joshua Dentrinos	Fred Gewirtz	will now	8:fred_gewirtz<->8:fxoceania
2596	3/8/2022	20:10:03	Fred Gewirtz	Joshua Dentrinos	Ok cool.	8:fred_gewirtz<->8:fxoceania
2597	3/8/2022	20:10:18	Joshua Dentrinos	Fred Gewirtz	my days are like sprinting a marathon <ss type="smile">:</ss>	8:fred_gewirtz<->8:fxoceania
2598	3/8/2022	20:11:18	Joshua Dentrinos	Fred Gewirtz	<<< Embedded File [image_2022_03_08T20_11_12_099Z.png] >>>	8:fred_gewirtz<->8:fxoceania
2599	3/8/2022	20:11:19	Joshua Dentrinos	Fred Gewirtz	under server it wont let me change the server to demo	8:fred_gewirtz<->8:fxoceania
2600	3/8/2022	20:11:58	Joshua Dentrinos	Fred Gewirtz	nvm i figured it out	8:fred_gewirtz<->8:fxoceania
2601	3/8/2022	20:12:27	Fred Gewirtz	Joshua Dentrinos	I am not sure what is causing the issue you have shown above as we do not see any issues in the MT5 logs (we can see the user created, balance added, and orders	8:fred_gewirtz<->8:fxoceania
2602	3/8/2022	20:12:41	Fred Gewirtz	Joshua Dentrinos	<<< Embedded File [image_2022_03_08T20_12_40_241Z.png] >>>	8:fred_gewirtz<->8:fxoceania

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2882	3/16/2022	18:06:32	Joshua Dentrinos	Jeff Wilkins	approximately 40% of current open orders are attached to an account that should have already been violated.	8:fxoceania<->8:jeff.wilkins55
2883	3/16/2022	18:06:57	Jeff Wilkins	Joshua Dentrinos	Thats great. Can Justin's tech just not read things fast enough?	8:fxoceania<->8:jeff.wilkins55
2884	3/16/2022	18:07:08	Joshua Dentrinos	Jeff Wilkins	not without crashing the server	8:fxoceania<->8:jeff.wilkins55
2885	3/16/2022	18:07:16	Joshua Dentrinos	Jeff Wilkins	we have a solution outside of the server but we arent sharing it with them	8:fxoceania<->8:jeff.wilkins55
2886	3/16/2022	18:07:38	Jeff Wilkins	Joshua Dentrinos	Are you essentially emulating the trading outside of Meta?	8:fxoceania<->8:jeff.wilkins55
2887	3/16/2022	18:07:45	Joshua Dentrinos	Jeff Wilkins	no, report server.	8:fxoceania<->8:jeff.wilkins55
2888	3/16/2022	18:07:51	Jeff Wilkins	Joshua Dentrinos	Ah ok	8:fxoceania<->8:jeff.wilkins55
2889	3/16/2022	18:07:55	Joshua Dentrinos	Jeff Wilkins	analysing the details of the account	8:fxoceania<->8:jeff.wilkins55
2890	3/16/2022	18:08:14	Jeff Wilkins	Joshua Dentrinos	That is smart	8:fxoceania<->8:jeff.wilkins55
2891	3/16/2022	18:08:21	Joshua Dentrinos	Jeff Wilkins	it was a cdo suggestion tbh	8:fxoceania<->8:jeff.wilkins55
2892	3/16/2022	18:08:30	Jeff Wilkins	Joshua Dentrinos	Nice	8:fxoceania<->8:jeff.wilkins55
2893	3/16/2022	18:09:23	Joshua Dentrinos	Jeff Wilkins	but yes, dont want to give competitive advantages to competitors.	8:fxoceania<->8:jeff.wilkins55
2894	3/16/2022	18:09:58	Jeff Wilkins	Joshua Dentrinos	Yeah, forget that. Give any hints to Justin and he'll package it up and resell it.	8:fxoceania<->8:jeff.wilkins55
2895	3/16/2022	18:10:04	Joshua Dentrinos	Jeff Wilkins	hahaha	8:fxoceania<->8:jeff.wilkins55
2896	3/16/2022	18:10:23	Joshua Dentrinos	Jeff Wilkins	he once sent me an email for no reason suggesting he is not a penny pincher.	8:fxoceania<->8:jeff.wilkins55
2897	3/16/2022	18:10:30	Joshua Dentrinos	Jeff Wilkins	not sure where it came from or why.	8:fxoceania<->8:jeff.wilkins55
2898	3/16/2022	18:10:44	Jeff Wilkins	Joshua Dentrinos	hahaha	8:fxoceania<->8:jeff.wilkins55
2899	3/16/2022	18:10:50	Jeff Wilkins	Joshua Dentrinos	Good old Justin	8:fxoceania<->8:jeff.wilkins55
2900	3/16/2022	18:11:02	Joshua Dentrinos	Jeff Wilkins	it is what it is.. his product is decent for entry level	8:fxoceania<->8:jeff.wilkins55
2901	3/16/2022	18:11:13	Jeff Wilkins	Joshua Dentrinos	Yeah and I do like him	8:fxoceania<->8:jeff.wilkins55
2902	3/16/2022	18:11:19	Joshua Dentrinos	Jeff Wilkins	same	8:fxoceania<->8:jeff.wilkins55
2903	3/16/2022	18:13:29	Joshua Dentrinos	ISRA/Traders Global Group	hey guys, we need to change the trade order numbers and account number sequences in mt5 to not crossover with mt4. Any ideas on how we should do it? FPFx	ISRA/Traders Global Group
2904	3/16/2022	18:14:21	Joshua Dentrinos	Jeff Wilkins	<<< Embedded File [image_2022_03_16T18_14_09_882Z.png] >>>	8:fxoceania<->8:jeff.wilkins55
2905	3/16/2022	18:14:21	Joshua Dentrinos	Jeff Wilkins	this account for example. should have been shut down like 5 minutes ago..	8:fxoceania<->8:jeff.wilkins55
2906	3/16/2022	18:14:26	Joshua Dentrinos	Jeff Wilkins	but fpfx is failing to do it	8:fxoceania<->8:jeff.wilkins55
2907	3/16/2022	18:14:55	Joshua Dentrinos	Jeff Wilkins	just now it caught it because it held the dd for so long	8:fxoceania<->8:jeff.wilkins55
2908	3/16/2022	18:15:08	Jeff Wilkins	Joshua Dentrinos	I wonder if we could put together a bandaaid fix to monitor	8:fxoceania<->8:jeff.wilkins55
2909	3/16/2022	18:15:10	Joshua Dentrinos	Jeff Wilkins	but it is supposed to take no longer than 40 seconds, right now its averaging 4-6 minutes	8:fxoceania<->8:jeff.wilkins55
2910	3/16/2022	18:15:19	Joshua Dentrinos	Jeff Wilkins	we have one it will be ready sometime next week	8:fxoceania<->8:jeff.wilkins55
2911	3/16/2022	18:15:26	Jeff Wilkins	Joshua Dentrinos	ah	8:fxoceania<->8:jeff.wilkins55
2912	3/16/2022	18:15:28	Jeff Wilkins	Joshua Dentrinos	ok	8:fxoceania<->8:jeff.wilkins55
2913	3/16/2022	18:15:33	Joshua Dentrinos	Jeff Wilkins	its the foundation of our replacement we are building but that part is done	8:fxoceania<->8:jeff.wilkins55
2914	3/16/2022	18:16:06	Joshua Dentrinos	Jeff Wilkins	but think we paid a guy 120k yesterday, but i am 1000000% sure he violated multiple times as he was all in all the time.	8:fxoceania<->8:jeff.wilkins55
2915	3/16/2022	18:16:17	Joshua Dentrinos	Jeff Wilkins	but since we didnt catch them in the moment...	8:fxoceania<->8:jeff.wilkins55
2916	3/16/2022	18:17:05	Jeff Wilkins	Joshua Dentrinos	what should be the assessment to payout ration be assuming the tech caught it?	8:fxoceania<->8:jeff.wilkins55
2917	3/16/2022	18:17:10	Jeff Wilkins	Joshua Dentrinos	ratio*	8:fxoceania<->8:jeff.wilkins55
2918	3/16/2022	18:17:27	Joshua Dentrinos	Jeff Wilkins	we are measuring the revenue vs outgoing	8:fxoceania<->8:jeff.wilkins55
2919	3/16/2022	18:17:45	Joshua Dentrinos	Jeff Wilkins	i dont think we measure the payout ratio because some people request 50c payouts	8:fxoceania<->8:jeff.wilkins55
2920	3/16/2022	18:18:01	Joshua Dentrinos	Jeff Wilkins	due to the fpfx issue we went from a 20% ratio, to 50%	8:fxoceania<->8:jeff.wilkins55
2921	3/16/2022	18:18:04	Joshua Dentrinos	Jeff Wilkins	revenue vs outgoing	8:fxoceania<->8:jeff.wilkins55
2922	3/16/2022	18:19:02	Jeff Wilkins	Joshua Dentrinos	Thats crazy. My back of napkin was around that 20% mark tops. Those errors are really expensive for you guys.	8:fxoceania<->8:jeff.wilkins55
2923	3/16/2022	18:19:18	Joshua Dentrinos	Jeff Wilkins	yes but its good for PR	8:fxoceania<->8:jeff.wilkins55
2924	3/16/2022	18:19:36	Joshua Dentrinos	Jeff Wilkins	when we fix this stuff next week, our revenues willgo up	8:fxoceania<->8:jeff.wilkins55
2925	3/16/2022	18:19:49	Joshua Dentrinos	Jeff Wilkins	we are missing out on both sides, the missing the violation and the new purchases	8:fxoceania<->8:jeff.wilkins55
2926	3/16/2022	18:19:57	Joshua Dentrinos	Jeff Wilkins	50% of users rebuy	8:fxoceania<->8:jeff.wilkins55
2927	3/16/2022	18:20:23	Jeff Wilkins	Joshua Dentrinos	ouch, yeah I didn't consider that part	8:fxoceania<->8:jeff.wilkins55
2928	3/16/2022	18:20:33	Jeff Wilkins	Joshua Dentrinos	Killing top and bottom line	8:fxoceania<->8:jeff.wilkins55
2929	3/16/2022	18:21:23	Joshua Dentrinos	Jeff Wilkins	they dont seem to care either which is the part that makes me bitter	8:fxoceania<->8:jeff.wilkins55
2930	3/16/2022	18:21:24	Colin Clemens	ISR Risk & Ops	Any ideas for traders global? I don't think adding a few digits would work because you would eventually have cross over. Can we make the first digit be between	ISR Risk & Ops
2931	3/16/2022	18:21:33	Joshua Dentrinos	Jeff Wilkins	basically just say "well if you are so big... your problem"	8:fxoceania<->8:jeff.wilkins55
2932	3/16/2022	18:21:55	Joshua Dentrinos	Jeff Wilkins	when we first did our agreement we expected 12000 accoutns a month now we do that in 3 days <ss type="smile">:</ss>	8:fxoceania<->8:jeff.wilkins55
2933	3/16/2022	18:22:05	Jeff Wilkins	Joshua Dentrinos	yeah, thats the opposite approach I would take	8:fxoceania<->8:jeff.wilkins55
2934	3/16/2022	18:22:37	Jeff Wilkins	Joshua Dentrinos	I'd think they would not want to lose the business	8:fxoceania<->8:jeff.wilkins55
2935	3/16/2022	18:22:47	Matthew Chichester	ISRA/Traders Global Group	Yea, that's what most do, if it's 6 digits on one server, they'll do 8-9 digits on the others	ISRA/Traders Global Group
2936	3/16/2022	18:22:58	Joshua Dentrinos	Jeff Wilkins	they overcharge everyone else. so probably they dont make the most from us	8:fxoceania<->8:jeff.wilkins55
2937	3/16/2022	18:24:00	Jeff Wilkins	Joshua Dentrinos	fair	8:fxoceania<->8:jeff.wilkins55
2938	3/16/2022	18:24:24	Matthew Chichester	ISRA/Traders Global Group	Brokers don't typically worry about order number overlap	ISRA/Traders Global Group
2939	3/16/2022	18:27:27	Joshua Dentrinos	Jeff Wilkins	<<< Embedded File [image_2022_03_16T18_27_20_513Z.png] >>>	8:fxoceania<->8:jeff.wilkins55
2940	3/16/2022	18:27:27	Joshua Dentrinos	Jeff Wilkins	one of our campaigns <ss type="smile">:</ss>	8:fxoceania<->8:jeff.wilkins55
2941	3/16/2022	18:27:48	Joshua Dentrinos	Jeff Wilkins	there are numerous crazy things about this niche that tell me things will all come crashing down at some point	8:fxoceania<->8:jeff.wilkins55
2942	3/16/2022	18:28:50	Jeff Wilkins	Joshua Dentrinos	Do you think it will crash down in the US or globally?	8:fxoceania<->8:jeff.wilkins55

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2943	3/16/2022	18:29:08	Joshua Dentrinos	Jeff Wilkins	if you remember what happened to brokers after ironfx	8:fxoceania<->8:jeff.wilkins55
2944	3/16/2022	18:29:14	Joshua Dentrinos	Jeff Wilkins	that kind of crash	8:fxoceania<->8:jeff.wilkins55
2945	3/16/2022	18:29:18	Joshua Dentrinos	Jeff Wilkins	a consolidation and change in model	8:fxoceania<->8:jeff.wilkins55
2946	3/16/2022	18:29:30	Jeff Wilkins	Joshua Dentrinos	yeah, makes sense.	8:fxoceania<->8:jeff.wilkins55
2947	3/16/2022	18:29:53	Jeff Wilkins	Joshua Dentrinos	I know my guy will want to move at lightning speed once the agreement is reached.	8:fxoceania<->8:jeff.wilkins55
2948	3/16/2022	18:30:23	Joshua Dentrinos	Jeff Wilkins	yes it will take a few weeks to finish set up and allocate resources properly but once its ready the rest of it is fairly simple	8:fxoceania<->8:jeff.wilkins55
2949	3/16/2022	18:30:38	Joshua Dentrinos	Jeff Wilkins	he will start at like 20-30 accounts a day and grow 20-30% m/m from there	8:fxoceania<->8:jeff.wilkins55
2950	3/16/2022	18:31:51	Joshua Dentrinos	Jeff Wilkins	next week is my 1 yr at MFF. When i first started (the company was a year old) we did 20-50 accounts per day	8:fxoceania<->8:jeff.wilkins55
2951	3/16/2022	18:32:19	Jeff Wilkins	Joshua Dentrinos	That's crazy	8:fxoceania<->8:jeff.wilkins55
2952	3/16/2022	18:32:58	Jeff Wilkins	Joshua Dentrinos	Is Murtuza the sole owner?	8:fxoceania<->8:jeff.wilkins55
2953	3/16/2022	18:33:02	Joshua Dentrinos	Jeff Wilkins	yes	8:fxoceania<->8:jeff.wilkins55
2954	3/16/2022	18:33:29	Joshua Dentrinos	Jeff Wilkins	i have a "stake", essentially in it as its why i joined them	8:fxoceania<->8:jeff.wilkins55
2955	3/16/2022	18:33:33	Joshua Dentrinos	Jeff Wilkins	because fxpig was stealing from them	8:fxoceania<->8:jeff.wilkins55
2956	3/16/2022	18:34:19	Joshua Dentrinos	Jeff Wilkins	i have more in the broker and future projects but the original business i have a tiered so my interests are tied to the companies health/growth	8:fxoceania<->8:jeff.wilkins55
2957	3/16/2022	18:34:38	Joshua Dentrinos	Jeff Wilkins	with your mate, he will essentially be partnering with me but backed by mff	8:fxoceania<->8:jeff.wilkins55
2958	3/16/2022	18:35:31	Joshua Dentrinos	Jeff Wilkins	i'll likely promote one of my trusted guys to handle the relationship, Yavuz his name is.	8:fxoceania<->8:jeff.wilkins55
2959	3/16/2022	18:36:22	Jeff Wilkins	Joshua Dentrinos	That would be great	8:fxoceania<->8:jeff.wilkins55
2960	3/16/2022	18:37:02	Jeff Wilkins	Joshua Dentrinos	I think you will really like my guy too. Super positive, does not sleep and will blow this up.	8:fxoceania<->8:jeff.wilkins55
2961	3/16/2022	18:37:11	Jeff Wilkins	Joshua Dentrinos	(ina good way)	8:fxoceania<->8:jeff.wilkins55
2962	3/16/2022	18:37:55	Joshua Dentrinos	Jeff Wilkins	I think I have a roadmap for it but the real question for him will be if the growth is explosive, keeping up. We struggle really bad to keep up just in hiring and that	8:fxoceania<->8:jeff.wilkins55
2963	3/16/2022	18:38:12	Joshua Dentrinos	Jeff Wilkins	at some point in time it stops being about marketing and more about keeping the ship sailing	8:fxoceania<->8:jeff.wilkins55
2964	3/16/2022	18:38:50	Joshua Dentrinos	ISRA/Traders Global Group	ok. Let me look into the account number sequence and get back to you.	ISRA/Traders Global Group
2965	3/16/2022	18:38:56	Jeff Wilkins	Joshua Dentrinos	Yeah, I have been thinking about that one for him and I did make him aware.	8:fxoceania<->8:jeff.wilkins55
2966	3/16/2022	18:39:17	Jeff Wilkins	Joshua Dentrinos	He seemed un-phased by it at least	8:fxoceania<->8:jeff.wilkins55
2967	3/16/2022	18:39:34	Joshua Dentrinos	Jeff Wilkins	front end staff are the hardest to bring in than back end. Your back end can be anywhere, ours is in pakistan as we have trusted people on the ground there	8:fxoceania<->8:jeff.wilkins55
2968	3/16/2022	18:39:49	Joshua Dentrinos	Jeff Wilkins	building front end, who have access to trading stuff is very hard as you have to trust them not to steal from you.	8:fxoceania<->8:jeff.wilkins55
2969	3/16/2022	18:40:27	Joshua Dentrinos	Jeff Wilkins	half of our front end team are people i know who wanted a pay rise from their jobs who put their faith in me and so i returned the favor adn they police all the new	8:fxoceania<->8:jeff.wilkins55
2970	3/16/2022	18:40:32	Joshua Dentrinos	Jeff Wilkins	we had two people try to steal from us so far.	8:fxoceania<->8:jeff.wilkins55
2971	3/16/2022	18:40:45	Joshua Dentrinos	Jeff Wilkins	by adjusting the wallet function and dashboard set up. (not mt4)	8:fxoceania<->8:jeff.wilkins55
2972	3/16/2022	18:41:09	Jeff Wilkins	Joshua Dentrinos	Yeah, crucial to have trusted people or you simply cannot scale.	8:fxoceania<->8:jeff.wilkins55
2973	3/16/2022	18:41:27	Joshua Dentrinos	Jeff Wilkins	I think he will be fine	8:fxoceania<->8:jeff.wilkins55
2974	3/16/2022	18:41:35	Joshua Dentrinos	Jeff Wilkins	Unless he has elon musk dreams	8:fxoceania<->8:jeff.wilkins55
2975	3/16/2022	18:42:14	Jeff Wilkins	Joshua Dentrinos	Perfect	8:fxoceania<->8:jeff.wilkins55
2976	3/16/2022	18:42:28	Joshua Dentrinos	Jeff Wilkins	have to Jet. Good talking to you. I will let you know as soon as murtuza approves them	8:fxoceania<->8:jeff.wilkins55
2977	3/16/2022	18:43:06	Jeff Wilkins	Joshua Dentrinos	Sounds great. Likewise. My next meeting is 10am Friday.	8:fxoceania<->8:jeff.wilkins55
2978	3/16/2022	18:43:09	Jeff Wilkins	Joshua Dentrinos	Have a good one	8:fxoceania<->8:jeff.wilkins55
2979	3/16/2022	18:43:24	Joshua Dentrinos	Jeff Wilkins	It will be today you get the brief options in your email. Then from there we can negotiate it	8:fxoceania<->8:jeff.wilkins55
2980	3/16/2022	18:43:39	Jeff Wilkins	Joshua Dentrinos	Perfect. Thanks.	8:fxoceania<->8:jeff.wilkins55
2981	3/17/2022	1:22:34	Joshua Dentrinos	ISRA/Traders Global Group	does mt5 have an api we can offer to customers to use for their account?	ISRA/Traders Global Group
2982	3/17/2022	1:25:33	Antony Tan	ISRA/Traders Global Group	Hi Josh, just checking internally first. Will come back to you.	ISRA/Traders Global Group
2983	3/17/2022	1:25:39	Joshua Dentrinos	ISRA/Traders Global Group	thank you	ISRA/Traders Global Group
2984	3/17/2022	1:43:03	Ben Johnson	ISRA/Traders Global Group	Hi Josh,<LINEBREAK>Unfortunately, a client side API is not currently offered on MT5. They have the Manager API but that would be for you (the broker) and not	ISRA/Traders Global Group
2985	3/17/2022	12:36:49	Joshua Dentrinos	ISRA/Traders Global Group	ok, a friend of mine is looking for a price feed API	ISRA/Traders Global Group
2986	3/17/2022	12:37:01	Joshua Dentrinos	ISRA/Traders Global Group	not for trading specifically.	ISRA/Traders Global Group
2987	3/17/2022	12:38:14	Kiril Valtchev	ISRA/Traders Global Group	Hey Josh, is this an independent broker or someone who would consume pricing through you	ISRA/Traders Global Group
2988	3/17/2022	12:38:47	Joshua Dentrinos	ISRA/Traders Global Group	just would take pricing from me and potentially be a big customer when we operate our brokerage.	ISRA/Traders Global Group
2989	3/17/2022	12:38:54	Joshua Dentrinos	ISRA/Traders Global Group	he has a charting platform he built	ISRA/Traders Global Group
2990	3/17/2022	12:39:00	Joshua Dentrinos	ISRA/Traders Global Group	and was looking to test it with me	ISRA/Traders Global Group
2991	3/17/2022	12:39:12	Joshua Dentrinos	ISRA/Traders Global Group	something similar to tradingview.	ISRA/Traders Global Group
2992	3/17/2022	12:40:20	Kiril Valtchev	ISRA/Traders Global Group	We offer a fix api on MT4 just not on MT5	ISRA/Traders Global Group
2993	3/17/2022	12:40:43	Joshua Dentrinos	ISRA/Traders Global Group	ok so its c++ right?	ISRA/Traders Global Group
2994	3/17/2022	12:41:00	Joshua Dentrinos	ISRA/Traders Global Group	sorry that was a dumb question	ISRA/Traders Global Group
2995	3/17/2022	12:41:04	Joshua Dentrinos	ISRA/Traders Global Group	its fix protocol	ISRA/Traders Global Group
2996	3/17/2022	12:41:11	Kiril Valtchev	ISRA/Traders Global Group	It's a standard fix 4.4 protocol	ISRA/Traders Global Group
2997	3/17/2022	12:42:13	Joshua Dentrinos	ISRA/Traders Global Group	I will talk to them, thank you	ISRA/Traders Global Group
2998	3/17/2022	20:08:53	Jeff Wilkins	Joshua Dentrinos	Howdy	8:fxoceania<->8:jeff.wilkins55
2999	3/17/2022	20:55:08	Joshua Dentrinos	Jeff Wilkins	hey mate whats up	8:fxoceania<->8:jeff.wilkins55
3000	3/17/2022	20:57:21	Jeff Wilkins	Joshua Dentrinos	Have 2 sec?	8:fxoceania<->8:jeff.wilkins55
3001	3/17/2022	20:57:33	Joshua Dentrinos	Jeff Wilkins	sure	8:fxoceania<->8:jeff.wilkins55
3002	3/17/2022	20:58:45	Joshua Dentrinos	Jeff Wilkins	it wouldnt let me answer	8:fxoceania<->8:jeff.wilkins55
3003	3/17/2022	20:58:47	Joshua Dentrinos	Jeff Wilkins	let me restart skype	8:fxoceania<->8:jeff.wilkins55

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3285	3/21/2022	15:34:20	Joshua Dentrinos	Ben Johnson	yes but its failing in their system backend	8:fxoceania<->8:tlbenjohnson
3286	3/21/2022	15:34:22	Ben Johnson	Joshua Dentrinos	Demo has quite a few as well<e_m a="tlbenjohnson" ts="1647876852329" ts="1647876852" t="61"></e_m>	8:fxoceania<->8:tlbenjohnson
3287	3/21/2022	15:34:22	Joshua Dentrinos	Ben Johnson	so they cant add balance	8:fxoceania<->8:tlbenjohnson
3288	3/21/2022	15:34:23	Joshua Dentrinos	Ben Johnson	lol	8:fxoceania<->8:tlbenjohnson
3289	3/21/2022	15:34:29	Ben Johnson	Joshua Dentrinos	Sorry, quick call?	8:fxoceania<->8:tlbenjohnson
3290	3/21/2022	15:34:44	Joshua Dentrinos	Ben Johnson	im on one at the moment	8:fxoceania<->8:tlbenjohnson
3291	3/21/2022	15:35:24	Ben Johnson	Joshua Dentrinos	The question is what you want done with those - I can create smaller accounts for the smaller sequence but the server will take the largest account and add one	8:fxoceania<->8:tlbenjohnson
3292	3/21/2022	15:35:33	Joshua Dentrinos	Ben Johnson	we can delete them	8:fxoceania<->8:tlbenjohnson
3293	3/21/2022	15:35:36	Ben Johnson	Joshua Dentrinos	We can delete these accounts if you want but that should be done on your side	8:fxoceania<->8:tlbenjohnson
3294	3/21/2022	15:35:37	Joshua Dentrinos	Ben Johnson	they will recreate them	8:fxoceania<->8:tlbenjohnson
3295	3/21/2022	15:36:34	Ben Johnson	Joshua Dentrinos	Alright, if you send an email explicitly requesting we delete these accounts, we can get them removed for you	8:fxoceania<->8:tlbenjohnson
3296	3/21/2022	15:36:36	Joshua Dentrinos	Ben Johnson	sorry man , ireally dont mean to stuff you around like this	8:fxoceania<->8:tlbenjohnson
3297	3/21/2022	15:37:54	Ben Johnson	Joshua Dentrinos	No problem, I get it, I'm just super hesitant to do stuff like delete accounts/etc for obvious reasons.<LINEBREAK>We would probably typically say it has to be	8:fxoceania<->8:tlbenjohnson
3298	3/21/2022	15:38:26	Joshua Dentrinos	Ben Johnson	I can delete them now	8:fxoceania<->8:tlbenjohnson
3299	3/21/2022	15:38:27	Joshua Dentrinos	Ben Johnson	i will do it	8:fxoceania<->8:tlbenjohnson
3300	3/21/2022	15:38:51	Joshua Dentrinos	Ben Johnson	demo done	8:fxoceania<->8:tlbenjohnson
3301	3/21/2022	15:39:06	Joshua Dentrinos	Ben Johnson	live done	8:fxoceania<->8:tlbenjohnson
3302	3/21/2022	15:41:22	Ben Johnson	Joshua Dentrinos	Awesome, thanks	8:fxoceania<->8:tlbenjohnson
3303	3/21/2022	15:41:35	Ben Johnson	Joshua Dentrinos	I may have to restart the server, its not allowing me to create them where I want for some rason	8:fxoceania<->8:tlbenjohnson
3304	3/21/2022	15:41:56	Joshua Dentrinos	Ben Johnson	ok go ahead	8:fxoceania<->8:tlbenjohnson
3305	3/21/2022	15:43:23	Ben Johnson	Joshua Dentrinos	demo done	8:fxoceania<->8:tlbenjohnson
3306	3/21/2022	15:46:22	Ben Johnson	Joshua Dentrinos	Live done now as well	8:fxoceania<->8:tlbenjohnson
3307	3/21/2022	15:47:45	Joshua Dentrinos	Ben Johnson	thanks a million man	8:fxoceania<->8:tlbenjohnson
3308	3/21/2022	15:47:49	Joshua Dentrinos	Ben Johnson	i owe you a bottle of whatever you drink	8:fxoceania<->8:tlbenjohnson
3309	3/21/2022	15:47:54	Joshua Dentrinos	Ben Johnson	but not shipping to uk <ss type="tongueout">:P</ss>	8:fxoceania<->8:tlbenjohnson
3310	3/21/2022	15:48:26	Ben Johnson	Joshua Dentrinos	Haha, no problem at all! Glad to get this done and everything setup properly	8:fxoceania<->8:tlbenjohnson
3311	3/21/2022	15:48:39	Ben Johnson	Joshua Dentrinos	Fair enough, if I'm ever in the area though, I'll hold you to that<ss type="wink">:)</ss>	8:fxoceania<->8:tlbenjohnson
3312	3/21/2022	15:48:51	Joshua Dentrinos	Ben Johnson	You are in michigan too right with the lads?	8:fxoceania<->8:tlbenjohnson
3313	3/21/2022	15:49:21	Ben Johnson	Joshua Dentrinos	Yea, typically I'm in michigan, I'm just in London for a couple weeks	8:fxoceania<->8:tlbenjohnson
3314	3/21/2022	15:49:44	Joshua Dentrinos	Ben Johnson	ok let me know when you are back. I'll send a care package <ss type="smile">:)</ss> I will be moving over to Greece by then so won't be able to do the inperson	8:fxoceania<->8:tlbenjohnson
3315	3/21/2022	15:50:48	Ben Johnson	Joshua Dentrinos	Haha, you don't have to do that but I appreciate the gesture! I was actually in Greece last year on vacation for a few weeks, to bad our time there didn't overlap -	8:fxoceania<->8:tlbenjohnson
3316	3/21/2022	15:51:00	Joshua Dentrinos	Ben Johnson	Kefalonia	8:fxoceania<->8:tlbenjohnson
3317	3/21/2022	15:53:04	Ben Johnson	Joshua Dentrinos	Ah, yea, we were mostly on the other side - Athen/naxos/mykonos/santorini	8:fxoceania<->8:tlbenjohnson
3318	3/21/2022	15:53:20	Joshua Dentrinos	Ben Johnson	the tourist stuff. I used to live in Mykonos, explains why i am batshit crazy	8:fxoceania<->8:tlbenjohnson
3319	3/21/2022	15:53:33	Ben Johnson	Joshua Dentrinos	Haha, nice<ss type="cwl">:(cwl)</ss>	8:fxoceania<->8:tlbenjohnson
3320	3/21/2022	16:01:22	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_03_21T16_01_19_920Z.png] >>>	ISRA/Traders Global Group
3321	3/21/2022	16:01:22	Joshua Dentrinos	ISRA/Traders Global Group	1110 <LINEBREAK>	ISRA/Traders Global Group
3322	3/21/2022	16:01:30	Joshua Dentrinos	ISRA/Traders Global Group	did symbol settings gettransferred to the new group?	ISRA/Traders Global Group
3323	3/21/2022	16:01:37	Joshua Dentrinos	ISRA/Traders Global Group	thats the spread they are reporting	ISRA/Traders Global Group
3324	3/21/2022	16:02:36	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_03_21T16_02_34_622Z.png] >>>	ISRA/Traders Global Group
3325	3/21/2022	16:02:40	Joshua Dentrinos	ISRA/Traders Global Group	yes the symbols reset	ISRA/Traders Global Group
3326	3/21/2022	16:02:43	Joshua Dentrinos	ISRA/Traders Global Group	<ss type="sad">:</ss>	ISRA/Traders Global Group
3327	3/21/2022	16:03:42	Patrick Powers	ISRA/Traders Global Group	Hi Josh, looks like there is a fixed spread setting on symbols in MT5. We'll adjust those to 0	ISRA/Traders Global Group
3328	3/21/2022	16:03:52	Joshua Dentrinos	ISRA/Traders Global Group	thanks	ISRA/Traders Global Group
3329	3/21/2022	16:05:16	Ben Johnson	ISRA/Traders Global Group	Yea, I copied the other groups so the settings should be identical (except for having the new name) - I didn't add any custom configuration on them intentionally	ISRA/Traders Global Group
3330	3/21/2022	16:06:02	Joshua Dentrinos	ISRA/Traders Global Group	i think the moral of the story is that mt5 sucks and that is my conclusion from all of this	ISRA/Traders Global Group
3331	3/21/2022	16:06:40	Ben Johnson	ISRA/Traders Global Group	haha, yea, it's nice in some ways (you can have more symbols/etc) but it's a real hassle at times	ISRA/Traders Global Group
3332	3/21/2022	16:09:13	Joshua Dentrinos	ISRA/Traders Global Group	can you move stop levels please on mt5	ISRA/Traders Global Group
3333	3/21/2022	16:09:16	Joshua Dentrinos	ISRA/Traders Global Group	currently its set to 30	ISRA/Traders Global Group
3334	3/21/2022	16:09:31	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_03_21T16_09_25_605Z.png] >>>	ISRA/Traders Global Group
3335	3/21/2022	16:09:31	Joshua Dentrinos	ISRA/Traders Global Group	it also says instant execution	ISRA/Traders Global Group
3336	3/21/2022	16:10:20	Joshua Dentrinos	ISRA/Traders Global Group	also fill or kill <ss type="surprised">:O</ss>	ISRA/Traders Global Group
3337	3/21/2022	16:24:36	Patrick Powers	ISRA/Traders Global Group	Hi Josh, what are the settings you want in place for the stop level?	ISRA/Traders Global Group
3338	3/21/2022	16:24:49	Joshua Dentrinos	ISRA/Traders Global Group	the same as the Mt4 server. I think its 0 or 1?	ISRA/Traders Global Group
3339	3/21/2022	16:25:44	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_03_21T16_25_31_563Z.png] >>>	ISRA/Traders Global Group
3340	3/21/2022	16:25:44	Joshua Dentrinos	ISRA/Traders Global Group	Looks like Gold minimum lot size is wrong also.	ISRA/Traders Global Group
3341	3/21/2022	16:26:52	Joshua Dentrinos	ISRA/Traders Global Group	can we please review all the symbol settings to make sure they match mt4 as per the original request. I know I am being a pain in the ass b.	ISRA/Traders Global Group
3342	3/21/2022	16:27:15	Joshua Dentrinos	ISRA/Traders Global Group	I am only finding these things as they come along unfortunately.	ISRA/Traders Global Group
3343	3/21/2022	16:27:37	Joshua Dentrinos	ISRA/Traders Global Group	and unfortunately some of these things i forgot to test like the stop levels.	ISRA/Traders Global Group
3344	3/21/2022	16:28:25	Joshua Dentrinos	ISRA/Traders Global Group	on indices getting the error unsupported filling mode	ISRA/Traders Global Group
3345	3/21/2022	16:28:35	Joshua Dentrinos	ISRA/Traders Global Group	account 1350 is an example	ISRA/Traders Global Group

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4453	4/14/2022	20:02:54	Joshua Dentrinos	ISRA/Traders Global Group	understood	ISRA/Traders Global Group
4454	4/14/2022	20:03:20	Joshua Dentrinos	ISRA/Traders Global Group	i think the second server likely will be sufficient and rotating between the two as each account has a time limit, the problem will be the account number sequences	ISRA/Traders Global Group
4455	4/14/2022	22:33:21	Joshua Dentrinos	ISRA/Traders Global Group	is it normal for US30 swap to be on Friday instead of wenesday for 3 day swap?	ISRA/Traders Global Group
4456	4/14/2022	22:40:34	ISRA Risk Team	ISRA/Traders Global Group	Hi Josh, it is normal for indices swap to be on Friday. FX is traditionally Wednesday	ISRA/Traders Global Group
4457	4/14/2022	22:55:58	Joshua Dentrinos	ISRA/Traders Global Group	thank you	ISRA/Traders Global Group
4458	4/14/2022	23:18:12	Joshua Dentrinos	ISRA/Traders Global Group	10018229-Live<LINEBREAK>10018230-Live<LINEBREAK>10018236-Live<LINEBREAK>10018247-Live<LINEBREAK>10018248-Live<LINEBREAK><LINEBREAK>Do these	ISRA/Traders Global Group
4459	4/14/2022	23:18:45	ISRA Risk Team	ISRA/Traders Global Group	We will take a look	ISRA/Traders Global Group
4460	4/14/2022	23:18:56	Joshua Dentrinos	ISRA/Traders Global Group	their equity change today was identical.	ISRA/Traders Global Group
4461	4/14/2022	23:26:14	Joshua Dentrinos	ISRA/Traders Global Group	also is there a way to pull any trade that might have the comment containing the word HFX in it?	ISRA/Traders Global Group
4462	4/14/2022	23:28:07	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_04_14T22_28_03_052Z.png] >>>	ISRA/Traders Global Group
4463	4/14/2022	23:28:07	Joshua Dentrinos	ISRA/Traders Global Group	this is the comment im looking for specifically	ISRA/Traders Global Group
4464	4/14/2022	23:31:44	Colin Clemens	Antony Tan	Hey, sorry to bother you every time you log in.. For traders global. I have the IP address for the accounts but they are slightly different and when I put them in a locator it says they are going through a VPN. I guess I don't know how to answer is question. I'd say yes they are but I'm not sure.	ISRA/Traders Global Group
4465	4/14/2022	23:31:56	Joshua Dentrinos	ISRA/Traders Global Group	i can see a large group using identical trading which either needs to be stp'd or banned. the trading itself is not illicit	ISRA/Traders Global Group
4466	4/14/2022	23:32:08	Joshua Dentrinos	ISRA/Traders Global Group	the problem will be fills and execution	ISRA/Traders Global Group
4467	4/14/2022	23:34:05	Antony Tan	ISRA/Traders Global Group	Hi Josh, let us dig through the database and see what can be pulled. Will come back to you shortly.	ISRA/Traders Global Group
4468	4/14/2022	23:34:11	Joshua Dentrinos	ISRA/Traders Global Group	thank you	ISRA/Traders Global Group
4469	4/14/2022	23:41:46	Joshua Dentrinos	ISRA/Traders Global Group	<quote author="fxoceania" authname="Joshua Dentrinos" timestamp="1649974693" conversation="19:a6896eab2acf497dbafa7ee76257072f@thread.skype" messageid="1649974692735" cuid="6222607765853469334"><legacyquote>[1649974693] Joshua Dentrinos: </legacyquote>10018229-Live<LINEBREAK>10018230-Live<LINEBREAK>10018236-Live<LINEBREAK>10018247-Live<LINEBREAK>10018248-Live<LINEBREAK><LINEBREAK>Do these accounts	ISRA/Traders Global Group
4470	4/14/2022	23:41:56	Joshua Dentrinos	ISRA/Traders Global Group	literally no one else <ss type="smile"></ss>	ISRA/Traders Global Group
4471	4/14/2022	23:42:16	Joshua Dentrinos	ISRA/Traders Global Group	i suspect its because we limit slippage.	ISRA/Traders Global Group
4472	4/14/2022	23:44:28	ISRA Risk Team	ISRA/Traders Global Group	Here are the IPs for those accounts. 10018229, 10018230, 10018247 and 10018248 are all coming from the same VPN server in New Jersey.	ISRA/Traders Global Group
4473	4/14/2022	23:44:39	Joshua Dentrinos	ISRA/Traders Global Group	<LINEBREAK><LINEBREAK>10018229 - 205.251.6.186<LINEBREAK>10018230 - 205.251.6.187<LINEBREAK>10018236 - 208.78.23.34<LINEBREAK>10018247 -	ISRA/Traders Global Group
4474	4/14/2022	23:46:06	Joshua Dentrinos	ISRA/Traders Global Group	same vps	ISRA/Traders Global Group
4475	4/14/2022	0:03:19	Antony Tan	ISRA/Traders Global Group	we are in a debacle here because they aren't copying directly just same EA and the stop orders if we put them on stp will slip to oblivion	ISRA/Traders Global Group
4476	4/15/2022	0:03:19	Antony Tan	ISRA/Traders Global Group	<<< Embedded File [Traders Global Demo MT4.csv] >>>	ISRA/Traders Global Group
4477	4/15/2022	0:03:20	Antony Tan	ISRA/Traders Global Group	<<< Embedded File [Traders Global Live MT4.csv] >>>	ISRA/Traders Global Group
4478	4/15/2022	0:03:45	Antony Tan	ISRA/Traders Global Group	<quote author="fxoceania" authname="Joshua Dentrinos" timestamp="1649975175" conversation="19:a6896eab2acf497dbafa7ee76257072f@thread.skype" messageid="1649975174808" cuid="14394280918940655888"><legacyquote>[1649975175] Joshua Dentrinos: </legacyquote>also is there a way to pull any trade that might have the comment containing the word HFX in it?<legacyquote><LINEBREAK><LINEBREAK><<< </legacyquote></quote>Hi Josh, these are all the trades	ISRA/Traders Global Group
4479	4/15/2022	0:37:57	Joshua Dentrinos	ISRA/Traders Global Group	Regarding the same VPS accounts. Let us have a look also.	ISRA/Traders Global Group
4480	4/15/2022	0:38:16	Joshua Dentrinos	ISRA/Traders Global Group	the vps accounts use that bot	ISRA/Traders Global Group
4481	4/15/2022	0:43:35	Antony Tan	ISRA/Traders Global Group	i presume you agree that if they all took the same trade it would kill the flow right	ISRA/Traders Global Group
4482	4/15/2022	0:43:56	Antony Tan	ISRA/Traders Global Group	Still amid reviewing those VPS accounts. Thus far, their PL turn-around comes from their recent trade. Before then, the accounts were down. The bots definitely attempting the scalp the open spike for US markets. Success approx 50%. The immediate concern is the sizing of the trade causing PL impact. Are you open to	ISRA/Traders Global Group
4483	4/15/2022	0:44:19	Antony Tan	ISRA/Traders Global Group	I do agree if they were STP'ed they'd most likely get slipped by the LP.	ISRA/Traders Global Group
4484	4/15/2022	0:44:26	Antony Tan	ISRA/Traders Global Group	The strategy's success is dependant upon favourable execution by the broker<_m a="live:.cid.ace39f7f4697fc33" ts_ms="1649979859472" ts="1649979859"	ISRA/Traders Global Group
4485	4/15/2022	0:44:32	Joshua Dentrinos	ISRA/Traders Global Group	The strategy's success is dependant upon favourable execution by the broker<_m a="live:.cid.ace39f7f4697fc33" ts_ms="1649979859472" ts="1649979859"	ISRA/Traders Global Group
4486	4/15/2022	0:44:36	Joshua Dentrinos	ISRA/Traders Global Group	I think we need another profile	ISRA/Traders Global Group
4487	4/15/2022	0:44:45	Joshua Dentrinos	ISRA/Traders Global Group	just for these accounts.	ISRA/Traders Global Group
4488	4/15/2022	0:45:08	Joshua Dentrinos	ISRA/Traders Global Group	and just slip them to hell	ISRA/Traders Global Group
4489	4/15/2022	0:45:13	Joshua Dentrinos	ISRA/Traders Global Group	i found the owner of the bot so I will inform him that we are removing the slippage cap on all the clients due to the number of them	ISRA/Traders Global Group
4490	4/15/2022	0:45:22	Joshua Dentrinos	ISRA/Traders Global Group	and let it just blow away	ISRA/Traders Global Group
4491	4/15/2022	0:45:49	Antony Tan	ISRA/Traders Global Group	i suspect they wont be profitable on proper conditions.	ISRA/Traders Global Group
4492	4/15/2022	0:46:13	Joshua Dentrinos	ISRA/Traders Global Group	Yes most likely. Leave with us. Let us consult internally of the new profile. We'll revert.	ISRA/Traders Global Group
4493	4/15/2022	0:46:41	Joshua Dentrinos	ISRA/Traders Global Group	I will try to diplomatically inform the guy that we cant continue	ISRA/Traders Global Group
4494	4/15/2022	0:48:10	Antony Tan	ISRA/Traders Global Group	but I figure a profile that is similar to when news comes out ? I dont know the solution without stp	ISRA/Traders Global Group
4495	4/15/2022	0:49:05	Antony Tan	ISRA/Traders Global Group	Yes, a bigger delay and an extreme staggered profile where the the larger sizes are guaranteed a slip.	ISRA/Traders Global Group
4496	4/15/2022	0:56:06	Joshua Dentrinos	ISRA/Traders Global Group	The PL gained should lessen and the losses should worsen. At minimal it'll reduce the overall PL impact from the account in your favour.	ISRA/Traders Global Group
4497	4/15/2022	0:57:00	Antony Tan	ISRA/Traders Global Group	ok lets do it and put all these accounts in there	ISRA/Traders Global Group
4498	4/15/2022	0:57:43	Joshua Dentrinos	ISRA/Traders Global Group	What's the highest delay we can put on the bridge without causing too much of a load issue for Traders Global? 500ms? 1sec?	ISRA/Traders Global Group
4499	4/15/2022	0:57:47	Joshua Dentrinos	ISRA/Traders Global Group	14298<LINEBREAK>10627 also need to be in there	ISRA/Traders Global Group
4500	4/15/2022	0:58:03	Antony Tan	ISRA/Traders Global Group	first one is the owner of the EA	ISRA/Traders Global Group
4501	4/15/2022	3:16:33	Joshua Dentrinos	ISRA/Traders Global Group	Roger. We'll confirm back once all's been completed	ISRA/Traders Global Group
4502	4/15/2022	3:16:47	Joshua Dentrinos	ISRA/Traders Global Group	mt4 us30 looks stuck live.	ISRA/Traders Global Group
4503	4/15/2022	3:16:48	Joshua Dentrinos	ISRA/Traders Global Group	or is market closed	ISRA/Traders Global Group
4504	4/15/2022	3:16:58	Antony Tan	ISRA/Traders Global Group	lol	ISRA/Traders Global Group
4505	4/15/2022	3:17:13	Joshua Dentrinos	ISRA/Traders Global Group	Hi Josh, Good Friday. Should be closed.	ISRA/Traders Global Group
4506	4/15/2022	3:17:53	Antony Tan	ISRA/Traders Global Group	yeh i over reacted to the fact our website traffic dipped makes sense	ISRA/Traders Global Group
					haha all good! have a great one.	ISRA/Traders Global Group

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4896	4/26/2022	19:09:25	Joshua Dentrinos	ISRA/Traders Global Group	thank you let me check	ISRA/Traders Global Group
4897	4/26/2022	19:14:59	Ben Johnson	Fred Gewirtz	<quote author="fred_gewirtz" authname="Fred Gewirtz" timestamp="1650904190" conversation="8:fred_gewirtz" messageid="1650904189629" cuid="16847977648134415702"><legacyquote>[1650904190] Fred Gewirtz: </legacyquote>MT4 Server: <LINEBREAK>Server Name: MFF-DAVM-DB-07 <LINEBREAK>Server Public IP: 20.127.52.174<LINEBREAK>Local IP: 10.0.0.8<LINEBREAK>RDP Admin Username: MFFADMIN<LINEBREAK>Password:	8:fred_gewirtz<>8:tlbenjohnson
4898	4/26/2022	19:27:13	Joshua Dentrinos	ISRA/Traders Global Group	it is the same EA as the previous set	ISRA/Traders Global Group
4899	4/26/2022	19:27:28	Joshua Dentrinos	ISRA/Traders Global Group	they have multiple identical trades	ISRA/Traders Global Group
4900	4/26/2022	19:28:37	Colin Clemens	Ben Johnson	Hey ben do you have a minute? Seeing some rejects from Traders Global. Looks like somewhere the trading schedule for NAS100 is wrong, I checked admin and it	8:live:cid.b041f718fae8af9<-
4901	4/27/2022	16:58:27	Haider Raza	ISRA/Traders Global Group	Hey Guys, <LINEBREAK><LINEBREAK>Can you quickly check if there are any accounts profiting a lot from this volatility?	ISRA/Traders Global Group
4902	4/27/2022	17:01:38	Patrick Powers	ISRA/Traders Global Group	Hi Haider, yes, there are accounts that are profitable but clients are down overall. Are there any specific accounts that you want us to look at?	ISRA/Traders Global Group
4903	4/27/2022	17:06:18	Haider Raza	ISRA/Traders Global Group	Not any specific ones, just trying to get an overview from your side	ISRA/Traders Global Group
4904	4/27/2022	17:06:29	Patrick Powers	ISRA/Traders Global Group	10022125<LINEBREAK>7176<LINEBREAK>10005639<LINEBREAK>10021909<LINEBREAK>10021279<LINEBREAK>10021730<LINEBREAK>10021065<LINEBREAK>109	ISRA/Traders Global Group
4905	4/27/2022	17:07:57	Haider Raza	ISRA/Traders Global Group	Thanks Patrick, I'll take a look	ISRA/Traders Global Group
4906	4/27/2022	19:32:45	ISRA Risk Team	ISRA/Traders Global Group	Hi Josh, these are the accounts that were on today's copy trades report. Some of these have the same user. They all appear to use/used the same EA to varying	ISRA/Traders Global Group
4907	4/27/2022	21:22:28	Haider Raza	ISRA/Traders Global Group	degrees. <LINEBREAK><LINEBREAK>13951 & 10013252 - Same User<LINEBREAK>10000203 & 10003392 - Same User<LINEBREAK>10004792 & 10022465 - Same	ISRA/Traders Global Group
4908	4/27/2022	21:47:18	Haider Raza	Fred Gewirtz	Thanks for the list guys. We will take a look.	ISRA/Traders Global Group
4909	4/27/2022	21:47:39	Haider Raza	Fred Gewirtz	Hi Fred, <LINEBREAK><LINEBREAK>How are you?<LINEBREAK><LINEBREAK>Is the report server set up for our new MT4 server?	8:fred_gewirtz<>8:live:raza_haider9126
4910	4/27/2022	21:48:25	Fred Gewirtz	Haider Raza	We were planning to push it live since all the testing was done from our side	8:fred_gewirtz<>8:live:raza_haider9126
4911	4/27/2022	21:48:51	Fred Gewirtz	Haider Raza	Hi Haider, this will be complete on Friday at the latest. If it is complete early, I will let you know.	8:fred_gewirtz<>8:live:raza_haider9126
4912	4/27/2022	21:49:44	Haider Raza	Fred Gewirtz	Our infra team gave it a due date of end of week, so it could possibly be done sooner	8:fred_gewirtz<>8:live:raza_haider9126
4913	4/27/2022	21:50:18	Fred Gewirtz	Haider Raza	Okay great, I'll appreciate if you can inform once it's done so I can push it live on our end	8:fred_gewirtz<>8:live:raza_haider9126
4914	4/27/2022	22:12:58	Haider Raza	Fred Gewirtz	Absolutely. I know Josh is moving so I will come straight to you once it is up and running	8:fred_gewirtz<>8:live:raza_haider9126
4915	4/28/2022	20:30:28	Wyatt Knight	ISRA/Traders Global Group	Thank you so much Fred!	8:fred_gewirtz<>8:live:raza_haider9126
4916	4/29/2022	1:05:33	Haider Raza	ISRA/Traders Global Group	Hey Josh these are the accounts that were on today's copy trades report. They share similar trading styles.	ISRA/Traders Global Group
4917	4/29/2022	1:39:06	Kevin Jock	ISRA/Traders Global Group	Thanks Wyatt!<LINEBREAK><LINEBREAK>Accounts from yesterday's list were totally copying each other.. I'll take a look at this list now.	ISRA/Traders Global Group
4918	4/29/2022	2:15:46	Kevin Jock	ISRA/Traders Global Group	Hi Team, please be advised there appears to be an issue with the EUREX Exchange. As result there is currently no pricing on DE.30/40 We'll keep you posted as	ISRA/Traders Global Group
4919	4/29/2022	2:33:09	Kevin Jock	ISRA/Traders Global Group	more information comes to light.<LINEBREAK><a href="https://www.eurex.com/ex-en/trade/production-newsboard/EUREX-Emergency-Interim-Update- https://www.eurex.com/ex-en/trade/production-newsboard/XEUR-Emergency-Information-Trading-Schedule-EUREX-T7-	ISRA/Traders Global Group
4920	4/29/2022	12:21:31	Joshua Dentrinos	ISRA/Traders Global Group	pricing enabled	ISRA/Traders Global Group
4921	4/29/2022	12:24:03	Patrick Powers	ISRA/Traders Global Group	Thanks. Do these things affect our pricing?	ISRA/Traders Global Group
4922	4/29/2022	12:39:35	Joshua Dentrinos	ISRA/Traders Global Group	Hi Josh, it depends on where CDO sources their pricing on indices. Most LPs that construct index pricing use futures as part of their price generation so issues at	ISRA/Traders Global Group
4923	4/29/2022	12:39:42	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [E6EACB13-E401-4222-8D06-65C01D30FE3E.png] >>>	ISRA/Traders Global Group
4924	4/29/2022	12:45:28	Patrick Powers	ISRA/Traders Global Group	Any idea why this is happening for one customer	ISRA/Traders Global Group
4925	4/29/2022	12:59:09	Patrick Powers	ISRA/Traders Global Group	Hi Josh, let me check with the team	ISRA/Traders Global Group
4926	4/29/2022	13:32:57	Joshua Dentrinos	ISRA/Traders Global Group	Are they unable to download the terminal or are they only seeing this when they try to login?	ISRA/Traders Global Group
4927	4/29/2022	14:03:08	Patrick Powers	ISRA/Traders Global Group	It's part of the download I think I'm not sure	ISRA/Traders Global Group
4928	4/29/2022	14:03:08	Patrick Powers	ISRA/Traders Global Group	<<< Embedded File [image_2022_04_29T13_02_27_677Z.png] >>>	ISRA/Traders Global Group
4929	4/29/2022	18:08:22	Haider Raza	Fred Gewirtz	This is what the Meta Terminal help page says. Not sure it's a setting that we can change on our side	ISRA/Traders Global Group
4930	4/29/2022	18:08:56	Fred Gewirtz	Haider Raza	Hi Fred, <LINEBREAK><LINEBREAK>any idea when will we be ready with the report server? Need to figure out resource planning accordingly <ss	8:fred_gewirtz<>8:live:raza_haider9126
4931	4/29/2022	18:09:09	Haider Raza	Fred Gewirtz	Hey Haider, I can confirm it will be finished today, but let me check what time	8:fred_gewirtz<>8:live:raza_haider9126
4932	4/29/2022	19:28:11	ISRA Risk Team	ISRA/Traders Global Group	Thanks Fred	8:fred_gewirtz<>8:live:raza_haider9126
4933	4/29/2022	19:28:46	Haider Raza	ISRA/Traders Global Group	Hi team, these accounts were on today's copy trade report. There are two different groups of copying: <LINEBREAK><LINEBREAK>10017963 &	ISRA/Traders Global Group
4934	4/29/2022	20:00:26	Fred Gewirtz	Haider Raza	Thanks team, we will take a look.	ISRA/Traders Global Group
4935	4/29/2022	20:00:36	Haider Raza	Fred Gewirtz	Hey Haider, this looks to be complete, I am just confirming everything quick.	8:fred_gewirtz<>8:live:raza_haider9126
4936	4/29/2022	20:00:41	Haider Raza	Fred Gewirtz	Awesome!	8:fred_gewirtz<>8:live:raza_haider9126
4937	4/29/2022	20:00:44	Haider Raza	Fred Gewirtz	I'll wait for your confirmation <ss type="smile">.</ss>	8:fred_gewirtz<>8:live:raza_haider9126
4938	4/29/2022	20:02:07	Fred Gewirtz	Haider Raza	Appreciate it	8:fred_gewirtz<>8:live:raza_haider9126
4939	4/29/2022	20:04:11	Haider Raza	Fred Gewirtz	Yep, he finished everything. There isn't much on that server so it shouldnt take long to sync	8:fred_gewirtz<>8:live:raza_haider9126
4940	4/29/2022	20:04:25	Haider Raza	Fred Gewirtz	Perfect, thanks for the confirmation	8:fred_gewirtz<>8:live:raza_haider9126
4941	4/29/2022	20:04:32	Fred Gewirtz	Haider Raza	I can start my work now <ss type="smile">.</ss>	8:fred_gewirtz<>8:live:raza_haider9126
4942	4/29/2022	20:04:41	Fred Gewirtz	Haider Raza	Ok great!	8:fred_gewirtz<>8:live:raza_haider9126
4943	4/29/2022	20:08:15	Haider Raza	Fred Gewirtz	Hopefully it wont take you long and you can enjoy your weekend	8:fred_gewirtz<>8:live:raza_haider9126
4944	4/29/2022	20:40:26	Fred Gewirtz	Haider Raza	Hopefully<LINEBREAK>Thanks for getting this done promptly Fred.	8:fred_gewirtz<>8:live:raza_haider9126
4945	4/29/2022	20:51:09	Haider Raza	Fred Gewirtz	No problem. Where is your office at?	8:fred_gewirtz<>8:live:raza_haider9126
4946	4/29/2022	20:51:30	Fred Gewirtz	Haider Raza	We have one in Toronto, another one in Pakistan	8:fred_gewirtz<>8:live:raza_haider9126
4947	4/29/2022	20:52:03	Haider Raza	Fred Gewirtz	Are you in Toronto or Pakistan?	8:fred_gewirtz<>8:live:raza_haider9126
4948	4/29/2022	20:52:13	Fred Gewirtz	Haider Raza	I am currently in Pakistan, but migrating in 3 months or so to Toronto hopefully	8:fred_gewirtz<>8:live:raza_haider9126
4949	4/29/2022	20:52:22	Fred Gewirtz	Haider Raza	Oh thats great.	8:fred_gewirtz<>8:live:raza_haider9126
4950	4/29/2022	20:53:18	Haider Raza	Fred Gewirtz	Well, enjoy the weekend and just let us know if anything comes up	8:fred_gewirtz<>8:live:raza_haider9126
4951	4/29/2022	22:11:52	Joshua Dentrinos	ISRA/Traders Global Group	Thank you <ss type="smile">.</ss><LINEBREAK>I definitely well. You too have a nice weekend Fred.	8:fred_gewirtz<>8:live:raza_haider9126
					10022911 please put in aggressive group	ISRA/Traders Global Group

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4952	4/29/2022	22:12:07	Joshua Dentrinos	ISRA/Traders Global Group	also, these aaccounts who go up so high so fast please alert us if you see them. This guy has done it twice and last time we paid him 120k	ISRA/Traders Global Group
4953	4/29/2022	22:14:19	ISRA Risk Team	ISRA/Traders Global Group	Hi Josh, we will move 10022911.	ISRA/Traders Global Group
4954	4/29/2022	22:16:41	Fred Gewirtz	ISRA/Traders Global Group	Hey Josh, we can keep an eye for these guys and try to find a solution to find them faster.	ISRA/Traders Global Group
4955	4/29/2022	22:17:06	Joshua Dentrinos	ISRA/Traders Global Group	this guy if he lives, he will take out total over 250k from us	ISRA/Traders Global Group
4956	4/29/2022	22:17:50	Joshua Dentrinos	ISRA/Traders Global Group	he has very few losse	ISRA/Traders Global Group
4957	4/29/2022	22:17:51	Fred Gewirtz	ISRA/Traders Global Group	Ok good to know. Leave with us and we will get an action plan for these types .	ISRA/Traders Global Group
4958	4/29/2022	22:19:56	ISRA Risk Team	ISRA/Traders Global Group	<quote author="fxoceania" authname="Joshua Dentrinos" timestamp="1651266713" conversation="19:a6896eab2acf497dbafa7ee76257072f@thread.skype" messageid="1651266712703" cuid="13837970730092526187"><legacyquote>[1651266713] Joshua Dentrinos: </legacyquote>10022911 please put in aggressive	ISRA/Traders Global Group
4959	4/29/2022	22:20:02	Joshua Dentrinos	ISRA/Traders Global Group	ok great	ISRA/Traders Global Group
4960	4/30/2022	9:34:13	Haider Raza	Fred Gewirtz	<<< Embedded File ["/><meta type=] >>>	8:fred_gewirtz<->8:live:raza_haider9126
4961	4/30/2022	9:34:36	Haider Raza	Fred Gewirtz	Fred, it looks like the report server was not set up properly	8:fred_gewirtz<->8:live:raza_haider9126
4962	4/30/2022	9:34:53	Haider Raza	Fred Gewirtz	Mt4_ daily table isn't there	8:fred_gewirtz<->8:live:raza_haider9126
4963	4/30/2022	21:28:14	Joshua Dentrinos	ISRA/Traders Global Group	hey guys, it looks like dailyreports are turned off on demo2 and the report server isnt sending the reports through, can someone check (i dont know where to	ISRA/Traders Global Group
4964	4/30/2022	23:21:53	Joshua Dentrinos	ISRA/Traders Global Group	can you provide me tick data for 4/21 rollover 5 min before and 5 after phase.	ISRA/Traders Global Group
4965	5/1/2022	10:26:53	Antony Tan	ISRA/Traders Global Group	<quote author="fxoceania" authname="Joshua Dentrinos" timestamp="1651350495" conversation="19:a6896eab2acf497dbafa7ee76257072f@thread.skype" messageid="1651350494845" cuid="5096397127753260507"><legacyquote>[1651350495] Joshua Dentrinos: </legacyquote>hey guys, it looks like dailyreports are turned off on demo2 and the report server isnt sending the reports through, can someone check (i dont know where to	ISRA/Traders Global Group
4966	5/1/2022	10:27:08	Antony Tan	ISRA/Traders Global Group	<quote author="fxoceania" authname="Joshua Dentrinos" timestamp="1651357314" conversation="19:a6896eab2acf497dbafa7ee76257072f@thread.skype" messageid="1651357313849" cuid="13419598844149265327"><legacyquote>[1651357314] Joshua Dentrinos: </legacyquote>can you provide me tick data for	ISRA/Traders Global Group
4967	5/1/2022	10:27:17	Joshua Dentrinos	ISRA/Traders Global Group	usdjpy	ISRA/Traders Global Group
4968	5/1/2022	10:29:43	Antony Tan	ISRA/Traders Global Group	Thanks. At latest should have these over to you early HK session tomorrow as our database might be down for weekend maintenance.	ISRA/Traders Global Group
4969	5/1/2022	14:47:15	Antony Tan	ISRA/Traders Global Group	<quote author="fxoceania" authname="Joshua Dentrinos" timestamp="1651350495" conversation="19:a6896eab2acf497dbafa7ee76257072f@thread.skype" messageid="1651350494845" cuid="5096397127753260507"><legacyquote>[1651350495] Joshua Dentrinos: </legacyquote>hey guys, it looks like dailyreports are turned off on demo2 and the report server isnt sending the reports through, can someone check (i dont know where to	ISRA/Traders Global Group
4970	5/2/2022	1:11:36	Antony Tan	ISRA/Traders Global Group	<<< Embedded File [Traders Global USDJPY EOD 20-04-2022.xlsx] >>>	ISRA/Traders Global Group
4971	5/2/2022	1:11:36	Antony Tan	ISRA/Traders Global Group	<<< Embedded File [Traders Global USDJPY EOD 21-04-2022.xlsx] >>>	ISRA/Traders Global Group
4972	5/2/2022	1:11:37	Antony Tan	ISRA/Traders Global Group	Hi Josh, wasn't sure which rollover so I've attached two tick data for USDJPY. Times are in UTC. So EOD would've been 21:00:00<LINEBREAK><LINEBREAK>Traders Global USDJPY EOD 20-04-2022 : Encompass End of Day 20th - Start of Date 21st<LINEBREAK><LINEBREAK>Traders Global USDJPY EOD 21-04-2022 : Encompass	ISRA/Traders Global Group
4973	5/2/2022	3:41:51	Haider Raza	ISRA/Traders Global Group	Hey guys, any help with daily reports being turned off on the report server on demo2?	ISRA/Traders Global Group
4974	5/2/2022	3:42:31	Antony Tan	ISRA/Traders Global Group	Hi Haider, apologies for the inconvenience, this is still being looked into. We'll update you once it's been resolved.	ISRA/Traders Global Group
4975	5/2/2022	3:43:07	Haider Raza	ISRA/Traders Global Group	Ok, no problem.	ISRA/Traders Global Group
4976	5/2/2022	5:25:00	Antony Tan	Kevin Jock	Passdown<LINEBREAK><LINEBREAK>Traders Global Demo 2 Daily Report needs to be created.	8:kevin_thinkliquidity<-
4977	5/2/2022	13:05:44	Fred Gewirtz	Haider Raza	Hello Haider, I will have this investigated for you ASAP.	8:fred_gewirtz<->8:live:raza_haider9126
4978	5/2/2022	13:15:32	Joshua Dentrinos	ISRA/Traders Global Group	<quote author="live:raza_haider9126" authname="Antony Tan" timestamp="1651450297" conversation="19:a6896eab2acf497dbafa7ee76257072f@thread.skype" messageid="1651450297172" cuid="7326239491499880607"><legacyquote>[1651450297] Antony Tan: </legacyquote>Hi Josh, wasn't sure which rollover so I've attached two tick data for	ISRA/Traders Global Group
4979	5/2/2022	13:17:21	Wyatt Knight	ISRA/Traders Global Group	hey Joshua, sure thing one moment	ISRA/Traders Global Group
4980	5/2/2022	13:17:54	Haider Raza	Fred Gewirtz	Hi Fred, sure thanks	8:fred_gewirtz<->8:live:raza_haider9126
4981	5/2/2022	13:18:24	Joshua Dentrinos	ISRA/Traders Global Group	thank you	ISRA/Traders Global Group
4982	5/2/2022	13:27:16	Patrick Powers	ISRA/Traders Global Group	Hi Josh, 00:40:01:05 is in server time?	ISRA/Traders Global Group
4983	5/2/2022	13:27:22	Joshua Dentrinos	ISRA/Traders Global Group	yeh	ISRA/Traders Global Group
4984	5/2/2022	13:27:30	Patrick Powers	ISRA/Traders Global Group	Okay, thanks	ISRA/Traders Global Group
4985	5/2/2022	13:29:59	Patrick Powers	ISRA/Traders Global Group	<<< Embedded File [04-20 USDJPY (UTC).csv] >>>	ISRA/Traders Global Group
4986	5/2/2022	13:30:10	Joshua Dentrinos	ISRA/Traders Global Group	is that the 21st? or 20th	ISRA/Traders Global Group
4987	5/2/2022	13:30:22	Patrick Powers	ISRA/Traders Global Group	That's in UTC	ISRA/Traders Global Group
4988	5/2/2022	13:30:27	Joshua Dentrinos	ISRA/Traders Global Group	ok	ISRA/Traders Global Group
4989	5/2/2022	13:43:36	Ben Johnson	ISRA/Traders Global Group	<quote author="live:raza_haider9126" authname="Haider Raza" timestamp="1651459312" conversation="19:a6896eab2acf497dbafa7ee76257072f@thread.skype" messageid="1651459311558" cuid="1939428315473807083"><legacyquote>[1651459312] Haider Raza: </legacyquote>Hey guys, any help with daily reports being turned off on the report server on demo2?<legacyquote><LINEBREAK><<< </legacyquote></quote>Hi Haider,<LINEBREAK>Apologies for the delay on this, the option to write	ISRA/Traders Global Group
4990	5/2/2022	13:43:41	Ben Johnson	ISRA/Traders Global Group	<quote author="live:raza_haider9126" authname="Haider Raza" timestamp="1651459312" conversation="19:a6896eab2acf497dbafa7ee76257072f@thread.skype" messageid="1651459311558" cuid="1939428315473807083"><legacyquote>[1651459312] Haider Raza: </legacyquote>Hey guys, any help with daily reports being turned off on the report server on demo2?<legacyquote><LINEBREAK><LINEBREAK><<< </legacyquote></quote>Hi Haider,<LINEBREAK>Apologies for the delay on this, the option to write	ISRA/Traders Global Group
4991	5/2/2022	13:51:05	Haider Raza	ISRA/Traders Global Group	Hi Ben, sounds good!<LINEBREAK>I will wait for your confirmation <ss type="smile"></ss>	ISRA/Traders Global Group
4992	5/2/2022	14:03:08	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_05_02T13_03_00_090Z.png] >>>	ISRA/Traders Global Group
4993	5/2/2022	14:03:17	Joshua Dentrinos	ISRA/Traders Global Group	300006412 charged commissions from cancelled orders	ISRA/Traders Global Group
4994	5/2/2022	14:03:20	Joshua Dentrinos	ISRA/Traders Global Group	can you check please	ISRA/Traders Global Group
4995	5/2/2022	14:03:28	Joshua Dentrinos	ISRA/Traders Global Group	also it seems he is getting a lot of rejections or at least complaining about it.	ISRA/Traders Global Group
4996	5/2/2022	14:14:05	Patrick Powers	ISRA/Traders Global Group	<<< Embedded File [image_2022_05_02T13_07_47_257Z.png] >>>	ISRA/Traders Global Group

	A	B	C	D	E	F
5114	5/4/2022	20:24:10	Fred Gewirtz	Haider Raza	Hi Haider, we located the problem. Reports were not enabled for "demofores" for some reason. This has now been enabled and reports should be able	8:fred_gewirtz<->8:live:raza_haider9126
5115	5/4/2022	20:24:39	Fred Gewirtz	Matthew Chichester	Speaking of reports, can you tell if James set up that DB for the Traders Global "Demo2" dailies?	8:fred_gewirtz<->8:thinkliquidity_mc
5116	5/4/2022	20:32:15	Joshua Dentrinos	ISRA/Traders Global Group	we had massive violations	ISRA/Traders Global Group
5117	5/4/2022	20:36:34	Joshua Dentrinos	ISRA/Traders Global Group	I will check at rollover server status but I think we came out positive from this	ISRA/Traders Global Group
5118	5/4/2022	21:03:54	Haider Raza	Fred Gewirtz	Hi Fred,<LINEBREAK><LINEBREAK>Okay perfect, so we will be able to see if it works in an hour	8:fred_gewirtz<->8:live:raza_haider9126
5119	5/4/2022	23:30:14	Joshua Dentrinos	ISRA/Traders Global Group	very few customers of ours made money	ISRA/Traders Global Group
5120	5/4/2022	23:30:21	Joshua Dentrinos	ISRA/Traders Global Group	big volume but also big loss	ISRA/Traders Global Group
5121	5/4/2022	23:32:02	Antony Tan	ISRA/Traders Global Group	Hi Josh, thats great to hear.	ISRA/Traders Global Group
5122	5/4/2022	23:32:09	Antony Tan	ISRA/Traders Global Group	Thanks for keeping us posted	ISRA/Traders Global Group
5123	5/5/2022	15:05:54	Fred Gewirtz	Joshua Dentrinos	Hey Josh, hows it going?	8:fred_gewirtz<->8:fxoceania
5124	5/5/2022	19:01:08	Joshua Dentrinos	ISRA/Traders Global Group	Hi guys, I am out of office per se until Tuesday. But I noticed the swings, can you advise are there any accounts with massive gains today?	ISRA/Traders Global Group
5125	5/5/2022	19:01:45	Wyatt Knight	ISRA/Traders Global Group	Hey Joshua, sure thing one moment	ISRA/Traders Global Group
5126	5/5/2022	19:09:13	Patrick Powers	ISRA/Traders Global Group	Hi Josh, there are a couple accounts that have over 30% equity increase but only one of them has a balance over 50k. So nothing too major and they will be flagged	ISRA/Traders Global Group
5127	5/5/2022	19:47:53	ISRA Risk Team	ISRA/Traders Global Group	Hi team, here are the accounts on the copy traders report today. Looks like the majority of the copy trades are on US indices. Some of the accounts are placing other trades along with the copied trades.	ISRA/Traders Global Group
5128	5/5/2022	21:29:08	Haider Raza	ISRA/Traders Global Group	Thank you for the list	ISRA/Traders Global Group
5129	5/6/2022	8:02:51	Joshua Dentrinos	ISRA/Traders Global Group	Hi guys account 1085 on mt5 is also saying we charge commission on cancelled pending a	ISRA/Traders Global Group
5130	5/6/2022	8:02:57	Joshua Dentrinos	ISRA/Traders Global Group	Orders	ISRA/Traders Global Group
5131	5/6/2022	8:03:21	Joshua Dentrinos	Fred Gewirtz	I'm ok running around finishing paperwork for immigration	8:fred_gewirtz<->8:fxoceania
5132	5/6/2022	8:03:25	Joshua Dentrinos	Fred Gewirtz	How about you?	8:fred_gewirtz<->8:fxoceania
5133	5/6/2022	8:06:42	ISRA Risk Team	ISRA/Traders Global Group	Hi Josh, we will check and confirm back. In the mean time, could you kindly let's us know the related order ID?	ISRA/Traders Global Group
5134	5/6/2022	11:03:21	Patrick Powers	ISRA/Traders Global Group	<<< Embedded File [image_2022_05_06T10_02_52_733Z.png] >>>	ISRA/Traders Global Group
5135	5/6/2022	11:03:21	Patrick Powers	ISRA/Traders Global Group	Hi Josh, not seeing any commission being charged to canceled pending orders	ISRA/Traders Global Group
5136	5/6/2022	12:55:28	Fred Gewirtz	Joshua Dentrinos	Hey not bad Josh. I saw your message you're out and about until Tuesday. We can catch up next week if that works	8:fred_gewirtz<->8:fxoceania
5137	5/6/2022	15:05:49	Joshua Dentrinos	Fred Gewirtz	Yes please thanks	8:fred_gewirtz<->8:fxoceania
5138	5/6/2022	15:06:09	Joshua Dentrinos	ISRA/Traders Global Group	Account 15038<LINEBREAK>Trade id - 5247233 I am assuming this slippage is due to aggressive group	ISRA/Traders Global Group
5139	5/6/2022	15:06:19	Fred Gewirtz	Joshua Dentrinos	Ok great. I hope all is well in Greece. Enjoy the weekend	8:fred_gewirtz<->8:fxoceania
5140	5/6/2022	15:06:36	Fred Gewirtz	Joshua Dentrinos	You know where to find us if you need anything<ss type="smile">:)</ss>	8:fred_gewirtz<->8:fxoceania
5141	5/6/2022	15:06:44	Patrick Powers	ISRA/Traders Global Group	Hi Josh, will take a look	ISRA/Traders Global Group
5142	5/6/2022	15:08:19	Patrick Powers	ISRA/Traders Global Group	Slippage on the open or on the close?	ISRA/Traders Global Group
5143	5/6/2022	15:29:08	Patrick Powers	ISRA/Traders Global Group	There was some slippage on the open and the close since this account is on the scalping profile and traded above 30 lots	ISRA/Traders Global Group
5144	5/6/2022	19:11:33	ISRA Risk Team	ISRA/Traders Global Group	Hello team, here are the accounts from the copy traders report today. Similar activity as yesterday most of the copy trades are on US indices. Some of the accounts are copying more than others. Tried breaking the accounts up into groups of similar trades.	ISRA/Traders Global Group
5145	5/6/2022	19:11:55	Haider Raza	ISRA/Traders Global Group	<LINEBREAK><LINEBREAK>14309<LINEBREAK>10000290<LINEBREAK>10017125<LINEBREAK>10018219<LINEBREAK><LINEBREAK>10022034<LINEBREAK>10024136	ISRA/Traders Global Group
5146	5/6/2022	19:11:58	Haider Raza	ISRA/Traders Global Group	Perfect, thanks guys	ISRA/Traders Global Group
5147	5/8/2022	17:51:52	Joshua Dentrinos	ISRA/Traders Global Group	We will take a look	ISRA/Traders Global Group
5148	5/8/2022	21:26:59	Antony Tan	ISRA/Traders Global Group	10021539<LINEBREAK><LINEBREAK>This account, is it worth stp?	ISRA/Traders Global Group
5149	5/8/2022	22:57:46	Antony Tan	ISRA/Traders Global Group	Hi Josh, will review and revert	ISRA/Traders Global Group
5150	5/9/2022	19:21:37	ISRA Risk Team	ISRA/Traders Global Group	Coming back to you. I suspect if you do STP the account, the performance will degrade. The hit rate is below 50%, but the PL movement is very peculiar combined	ISRA/Traders Global Group
5151	5/9/2022	19:52:03	Haider Raza	ISRA/Traders Global Group	Hello team, Here are the accounts from today's copy traders report. All of these accounts look very similar. They have multiple orders from the same EA and are placing manual trades around the same times as well.	ISRA/Traders Global Group
5152	5/9/2022	23:03:12	Joshua Dentrinos	ISRA/Traders Global Group	<LINEBREAK><LINEBREAK>10010301<LINEBREAK>10016693<LINEBREAK>10017513<LINEBREAK>10018714<LINEBREAK>10019228<LINEBREAK>10025728<LINEBRE	ISRA/Traders Global Group
5153	5/9/2022	23:06:00	Matthew Chichester	ISRA/Traders Global Group	Hey Guys,<LINEBREAK><LINEBREAK>Thank you for identifying. We will take a look!	ISRA/Traders Global Group
5154	5/9/2022	23:09:07	Joshua Dentrinos	ISRA/Traders Global Group	Guys can you please add data to the new demo all pairs are lacking historical data	ISRA/Traders Global Group
5155	5/9/2022	23:23:34	ISRA Risk Team	ISRA/Traders Global Group	Hey Josh, we'll take a look tomorrow and sync it off the other servers	ISRA/Traders Global Group
5156	5/10/2022	7:16:44	Joshua Dentrinos	ISRA/Traders Global Group	<quote author="live::cid.ace39f7f4697fc33" authorname="Antony Tan" timestamp="1652047066" conversation="19:a6896eab2ac4f97dbafa7ee76257072f@thread.skype" messageid="1652047066367" cuid="9209801277430507134"><legacyquote>[1652047066] Antony Tan: </legacyquote>Coming back to you. I suspect if you do STP the account, the performance	ISRA/Traders Global Group
5157	5/10/2022	7:17:39	Antony Tan	ISRA/Traders Global Group	Hi Josh, We'd suggest moving it to the more aggressive scalping profile before moving it to STP. This looks like an aggressive scalper who's getting help from an EA	ISRA/Traders Global Group
5158	5/10/2022	7:33:06	Joshua Dentrinos	ISRA/Traders Global Group	Ok go ahead please	ISRA/Traders Global Group
5159	5/10/2022	7:33:31	Antony Tan	ISRA/Traders Global Group	Hi Josh, ack. We'll move the account.	ISRA/Traders Global Group
5160	5/10/2022	7:54:50	Antony Tan	ISRA/Traders Global Group	10015208. 10015489<LINEBREAK><LINEBREAK>These accounts hedged each other once using same ip. I feel there's an additional account they are hedging on	ISRA/Traders Global Group
5161	5/10/2022	13:56:09	Joshua Dentrinos	ISRA/Traders Global Group	Sure thing. We'll check	ISRA/Traders Global Group
5162	5/10/2022	13:57:12	Joshua Dentrinos	ISRA/Traders Global Group	The IP address is 202.168.85.95<LINEBREAK><LINEBREAK>We're seeing 10015487, 10015209 and 10015490	ISRA/Traders Global Group
5163	5/10/2022	14:05:17	Patrick Powers	ISRA/Traders Global Group	Is that the ip that is executing trades	ISRA/Traders Global Group
5164	5/10/2022	14:05:17	Patrick Powers	ISRA/Traders Global Group	If so can you provide a screenshot I can use for evidence	ISRA/Traders Global Group
5165	5/10/2022	14:05:17	Patrick Powers	ISRA/Traders Global Group	<<< Embedded File [image_2022_05_10T13_02_04_850Z.png] >>>	ISRA/Traders Global Group
5166	5/10/2022	14:05:18	Patrick Powers	ISRA/Traders Global Group	<<< Embedded Media Album >>>	ISRA/Traders Global Group
5167	5/10/2022	14:05:18	Patrick Powers	ISRA/Traders Global Group	<<< Embedded File [image_2022_05_10T13_02_23_973Z.png] >>>	ISRA/Traders Global Group
5168	5/10/2022	14:05:18	Patrick Powers	ISRA/Traders Global Group	<<< Embedded File [image_2022_05_10T13_03_00_621Z.png] >>>	ISRA/Traders Global Group
5169	5/10/2022	14:05:18	Patrick Powers	ISRA/Traders Global Group	Hi Josh, these are the journal logs from yesterday. Same ip across the three accounts	ISRA/Traders Global Group

	A	B	C	D	E	F
5225	5/11/2022	19:38:43	Joshua Dentrinos	ISRA/Traders Global Group	10000709 as well	ISRA/Traders Global Group
5226	5/11/2022	19:39:40	Joshua Dentrinos	ISRA/Traders Global Group	10019636	ISRA/Traders Global Group
5227	5/11/2022	19:58:27	Wyatt Knight	ISRA/Traders Global Group	Hey Josh, 10017430, 10000709 and 10019636 look to be copy trading. All accounts are already placed on the scalping profile at the moment. 10017078 does not	ISRA/Traders Global Group
5228	5/12/2022	10:46:59	Haider Raza	ISRA/Traders Global Group	<<< Embedded File [image_2022_05_12T09_44_47_645Z.png] >>>	ISRA/Traders Global Group
5229	5/12/2022	10:46:59	Haider Raza	ISRA/Traders Global Group	Hey Guys, our demo2 server has been causing issues for traders who are trying to login. It gives them a no connection error.<LINEBREAK>For most of them - it isnt there in the server dropdown menu, but if they try and copy paste and search for it - when they login, below is what to get	ISRA/Traders Global Group
5230	5/12/2022	10:47:08	Haider Raza	ISRA/Traders Global Group	<<< Embedded File [image_2022_05_12T09_47_06_292Z.png] >>>	ISRA/Traders Global Group
5231	5/12/2022	10:47:46	Haider Raza	ISRA/Traders Global Group	and it's happening with alot of them apparently because of the number of cases being reported	ISRA/Traders Global Group
5232	5/12/2022	10:51:00	ISRA Risk Team	ISRA/Traders Global Group	Hi Haider, we will check from our side regarding the above connection related issue, will confirm back.	ISRA/Traders Global Group
5233	5/12/2022	10:56:42	Haider Raza	ISRA/Traders Global Group	Thank you	ISRA/Traders Global Group
5234	5/12/2022	11:27:33	Patrick Powers	ISRA/Traders Global Group	Hi Haider, is the problem persistent for clients or are they able to connect after a period of time?	ISRA/Traders Global Group
5235	5/12/2022	11:30:25	Haider Raza	ISRA/Traders Global Group	We asked some of them to login by manually entering (copy pasting) the server name and it worked for most of them.<LINEBREAK><LINEBREAK>Looks like clients	ISRA/Traders Global Group
5236	5/12/2022	11:40:04	Patrick Powers	ISRA/Traders Global Group	Okay, I see clients are able to connect, but we'll see if we can find anything that would cause this issue	ISRA/Traders Global Group
5237	5/12/2022	11:49:58	Haider Raza	ISRA/Traders Global Group	Please and thanks. If we can work out a solution where everyone can see demo2 on the server selection menu - it'll limit this problem.	ISRA/Traders Global Group
5238	5/12/2022	12:49:59	Joshua Dentrinos	ISRA/Traders Global Group	are you guys getting bad gateway on metaquotes support desk?	ISRA/Traders Global Group
5239	5/12/2022	12:54:38	Patrick Powers	ISRA/Traders Global Group	Yeah, but was able to get in by clicking the support tab after the bad gateway message came up	ISRA/Traders Global Group
5240	5/12/2022	12:54:50	Joshua Dentrinos	ISRA/Traders Global Group	none of my tickets are showing the updates i think theres a problem	ISRA/Traders Global Group
5241	5/12/2022	12:55:44	Patrick Powers	ISRA/Traders Global Group	Seems like it, but I don't have any open tickets so not sure about that	ISRA/Traders Global Group
5242	5/12/2022	12:57:09	Joshua Dentrinos	ISRA/Traders Global Group	10025157 isnt it a bit suspicious they have 0 losses? There is also a trade that finished -10\$ when the lot size was 100..	ISRA/Traders Global Group
5243	5/12/2022	13:05:51	Wyatt Knight	ISRA/Traders Global Group	Hey Joshua, taking a look at this now	ISRA/Traders Global Group
5244	5/12/2022	13:06:08	Joshua Dentrinos	ISRA/Traders Global Group	sorry +10\$ with lot size 100	ISRA/Traders Global Group
5245	5/12/2022	13:30:59	Wyatt Knight	ISRA/Traders Global Group	order 5542134 profit of 10\$ is valid for the price movement of .1 after taking a review of some of there other trades it looks more like they're timing the market	ISRA/Traders Global Group
5246	5/12/2022	13:59:02	Joshua Dentrinos	ISRA/Traders Global Group	very well rather than taking advantage but we'll continue to dig, but this account looks worth moving to the scalping profile as they are getting into and out of	ISRA/Traders Global Group
5247	5/12/2022	13:59:26	Joshua Dentrinos	ISRA/Traders Global Group	ok i will get their scaled account (it will be 100k) and we can stp it	ISRA/Traders Global Group
5248	5/12/2022	14:06:21	Wyatt Knight	ISRA/Traders Global Group	or start on aggressive and go from there but i dont know if that will stop them from being profitable	ISRA/Traders Global Group
5249	5/12/2022	14:07:07	Wyatt Knight	ISRA/Traders Global Group	The aggressive profile may be a good spot for their scaled account as some of there 5542134 trades would have ended unprofitable if in the aggressive profile.	ISRA/Traders Global Group
5250	5/12/2022	14:08:10	Joshua Dentrinos	ISRA/Traders Global Group	The aggressive profile may be a good spot for their scaled account as some of there 5542134 trades would have ended unprofitable if in the aggressive profile.	ISRA/Traders Global Group
5251	5/12/2022	19:51:45	Patrick Powers	Ben Johnson	<quote author="live:raza_haider9126" authname="Haider Raza" timestamp="1652348819" conversation="19:a6896eab2ac497dbafa7ee76257072f@thread.skype" messageid="1652348819485" cuid="1652348819485"><legacyquote>[1652348819] Haider Raza: </legacyquote>Hey Guys, our demo2 server has been causing issues for traders who are trying to login. It gives them a no connection	8:live:.cid.5fe9685370270486<->8:tlbenjohnson
5252	5/12/2022	21:18:21	Joshua Dentrinos	ISRA/Traders Global Group	100002637 mt5 live server.. looks like arb?	ISRA/Traders Global Group
5253	5/12/2022	21:18:38	ISRA Risk Team	ISRA/Traders Global Group	Hi Josh, we can take a look	ISRA/Traders Global Group
5254	5/12/2022	21:18:58	Joshua Dentrinos	ISRA/Traders Global Group	mt5 is very hard for me to check the statements are weird	ISRA/Traders Global Group
5255	5/12/2022	21:19:03	Joshua Dentrinos	ISRA/Traders Global Group	but it looks like the largest profits are same second	ISRA/Traders Global Group
5256	5/12/2022	21:20:17	ISRA Risk Team	ISRA/Traders Global Group	<<< Embedded File [image_2022_05_12T20_20_14_249Z.png] >>>	ISRA/Traders Global Group
5257	5/12/2022	21:20:17	ISRA Risk Team	ISRA/Traders Global Group	Do you have the view set to 'Positions'? If not that helps but it is different than MT4.	ISRA/Traders Global Group
5258	5/12/2022	21:23:32	Joshua Dentrinos	ISRA/Traders Global Group	theres so amny trades closed at 0	ISRA/Traders Global Group
5259	5/12/2022	21:23:36	Joshua Dentrinos	ISRA/Traders Global Group	without using sl	ISRA/Traders Global Group
5260	5/12/2022	21:28:49	Jacob VandenBosch	ISRA/Traders Global Group	<<< Embedded File [image_2022_05_12T20_28_09_555Z.png] >>>	ISRA/Traders Global Group
5261	5/12/2022	21:28:50	Jacob VandenBosch	ISRA/Traders Global Group	This is because you are looking at the deals view of the trade history. In MT5, the deals view handles positions like an LP would, and attributes profits to the deals	ISRA/Traders Global Group
5262	5/12/2022	21:29:37	Joshua Dentrinos	ISRA/Traders Global Group	that close exposure. The deals that open exposure are given a 0 for profit when the position is closed to not double account profits. If you look in the positions	ISRA/Traders Global Group
5263	5/12/2022	21:29:43	Joshua Dentrinos	ISRA/Traders Global Group	ok	ISRA/Traders Global Group
5264	5/12/2022	21:29:55	Joshua Dentrinos	ISRA/Traders Global Group	this traded made 700% in a week	ISRA/Traders Global Group
5265	5/12/2022	21:44:33	ISRA Risk Team	ISRA/Traders Global Group	100 trades per day	ISRA/Traders Global Group
5266	5/12/2022	21:46:08	ISRA Risk Team	ISRA/Traders Global Group	This account is trying to time reversals and intraday trends on NAS100. They are aggressively scalping but we do see them leave trades open for a few hours too. It looks like most of the larger winners on this account are held open for over an hour. This week US indices have been repetitively down and have seen accounts	ISRA/Traders Global Group
5267	5/12/2022	22:37:31	ISRA Risk Team	ISRA/Traders Global Group	This account is trying to time reversals and intraday trends on NAS100. They are aggressively scalping but we do see them leave trades open for a few hours too. It looks like most of the larger winners on this account are held open for over an hour. This week US indices have been repetitively down and have seen accounts	ISRA/Traders Global Group
5268	5/13/2022	15:04:03	Joshua Dentrinos	ISRA/Traders Global Group	HK Hk has issued a red rain warning ⚠️ ☁️ if heightened to a Black, HKEX trading hours will be impacted. <LINEBREAK><LINEBREAK><a href="https://www.hkex.com.hk/Services/Trading-hours-and-Severe-Weather-Arrangements/Severe-Weather-	ISRA/Traders Global Group
5269	5/13/2022	15:04:52	Wyatt Knight	ISRA/Traders Global Group	10026666 can you check for same IP + copy trading please	ISRA/Traders Global Group
5270	5/13/2022	15:34:05	Wyatt Knight	ISRA/Traders Global Group	Hey Joshua, sure thing checking this now	ISRA/Traders Global Group
5271	5/13/2022	15:34:18	Joshua Dentrinos	ISRA/Traders Global Group	Hi Joshua doesn't look like there is any additional accounts using the same IP or copy trading associated with this account.	ISRA/Traders Global Group
5272	5/13/2022	15:40:21	Wyatt Knight	ISRA/Traders Global Group	ok, its strange because the user has 15 active accounts	ISRA/Traders Global Group
5273	5/13/2022	15:42:06	Matthew Chichester	ISRA/Traders Global Group	interesting you have an example of another of 10026666 active accounts	ISRA/Traders Global Group
5274	5/13/2022	15:42:07	Matthew Chichester	ISRA/Traders Global Group	I pulled a list from database	ISRA/Traders Global Group
5275	5/13/2022	15:43:52	Joshua Dentrinos	ISRA/Traders Global Group	10018615<LINEBREAK>10020714<LINEBREAK>10020923<LINEBREAK>10020989<LINEBREAK>10021108<LINEBREAK>10023038<LINEBREAK>10024089<LINEBREAK>	ISRA/Traders Global Group
5276	5/13/2022	15:44:41	Joshua Dentrinos	ISRA/Traders Global Group	yes	ISRA/Traders Global Group
5277	5/13/2022	15:47:58	Joshua Dentrinos	ISRA/Traders Global Group	its likely they are selling accounts	ISRA/Traders Global Group
					327428 this one from the demo server too	ISRA/Traders Global Group

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5537	5/19/2022	14:50:36	Joshua Dentrinos	Fred Gewirtz	Server was running fine about an hour ago. All values were updating instantly except prev equity and prev balance	8:fred_gewirtz<->8:fxoceania
5538	5/19/2022	14:54:30	Fred Gewirtz	Joshua Dentrinos	ahhh ok sorry about that! Let me see if we can get them back connected	8:fred_gewirtz<->8:fxoceania
5539	5/19/2022	15:27:28	Fred Gewirtz	Joshua Dentrinos	Hey Josh, we can't remote into 20.231.24.166 . Since we don't host that there isn't much we can do at the moment. Could you have your guys look into that?	8:fred_gewirtz<->8:fxoceania
5540	5/19/2022	15:27:49	Joshua Dentrinos	Fred Gewirtz	moment	8:fred_gewirtz<->8:fxoceania
5541	5/19/2022	15:29:24	Joshua Dentrinos	Fred Gewirtz	we are enabling public access for you	8:fred_gewirtz<->8:fxoceania
5542	5/19/2022	15:29:37	Fred Gewirtz	Joshua Dentrinos	Ok thanks, just let me know	8:fred_gewirtz<->8:fxoceania
5543	5/19/2022	15:30:16	Patrick Powers	ISRA/Traders Global Group	Hi Josh, just a heads up, we are seeing rejections on your STP trades. Appear to be due to insufficient funds at CDO. Clients were able to get filled eventually and	ISRA/Traders Global Group
5544	5/19/2022	15:30:28	Joshua Dentrinos	ISRA/Traders Global Group	ok	ISRA/Traders Global Group
5545	5/19/2022	15:30:56	Joshua Dentrinos	ISRA/Traders Global Group	there was issue closing trades.	ISRA/Traders Global Group
5546	5/19/2022	15:31:55	Patrick Powers	ISRA/Traders Global Group	Okay, thanks for confirming.	ISRA/Traders Global Group
5547	5/19/2022	15:32:48	Joshua Dentrinos	ISRA/Traders Global Group	lets move all of the accounts on stp to aggressive for now	ISRA/Traders Global Group
5548	5/19/2022	15:33:20	Joshua Dentrinos	ISRA/Traders Global Group	i can see some pretty awful trades on there seems some folks YOL'd	ISRA/Traders Global Group
5549	5/19/2022	15:33:22	Joshua Dentrinos	ISRA/Traders Global Group	yolo'd	ISRA/Traders Global Group
5550	5/19/2022	15:34:03	Patrick Powers	ISRA/Traders Global Group	Will do	ISRA/Traders Global Group
5551	5/19/2022	15:38:33	Patrick Powers	ISRA/Traders Global Group	That's done	ISRA/Traders Global Group
5552	5/19/2022	15:38:42	Joshua Dentrinos	ISRA/Traders Global Group	thanks a lot	ISRA/Traders Global Group
5553	5/19/2022	16:03:27	Joshua Dentrinos	Fred Gewirtz	its enabled	8:fred_gewirtz<->8:fxoceania
5554	5/19/2022	16:12:50	Fred Gewirtz	Joshua Dentrinos	Thanks Josh	8:fred_gewirtz<->8:fxoceania
5555	5/19/2022	16:26:15	Fred Gewirtz	Joshua Dentrinos	Those backup servers are now running. We think whatever you enabled did this, as Ben didnt have to do anything.	8:fred_gewirtz<->8:fxoceania
5556	5/19/2022	16:26:34	Fred Gewirtz	Joshua Dentrinos	So maybe incoming connections were blocked until you enabled? I am not sure	8:fred_gewirtz<->8:fxoceania
5557	5/19/2022	16:26:56	Joshua Dentrinos	Fred Gewirtz	hmmm let me check	8:fred_gewirtz<->8:fxoceania
5558	5/19/2022	16:27:01	Joshua Dentrinos	Fred Gewirtz	sounds about par for the course with sam lol	8:fred_gewirtz<->8:fxoceania
5559	5/19/2022	16:27:09	Fred Gewirtz	Joshua Dentrinos	haha ok	8:fred_gewirtz<->8:fxoceania
5560	5/19/2022	16:37:52	Joshua Dentrinos	Fred Gewirtz	our traders are getting slaughtered today	8:fred_gewirtz<->8:fxoceania
5561	5/19/2022	16:39:34	Fred Gewirtz	Joshua Dentrinos	like overall? Or a ton getting shutoff from drawdowns?	8:fred_gewirtz<->8:fxoceania
5562	5/19/2022	16:39:41	Joshua Dentrinos	Fred Gewirtz	both i think	8:fred_gewirtz<->8:fxoceania
5563	5/19/2022	16:39:45	Fred Gewirtz	Joshua Dentrinos	nice	8:fred_gewirtz<->8:fxoceania
5564	5/19/2022	16:39:47	Joshua Dentrinos	Fred Gewirtz	we have record violations	8:fred_gewirtz<->8:fxoceania
5565	5/19/2022	16:40:08	Fred Gewirtz	Joshua Dentrinos	whats the record?	8:fred_gewirtz<->8:fxoceania
5566	5/19/2022	16:40:17	Joshua Dentrinos	Fred Gewirtz	451 live accounts	8:fred_gewirtz<->8:fxoceania
5567	5/19/2022	16:41:17	Fred Gewirtz	Joshua Dentrinos	Wow! That's like 15% of your live	8:fred_gewirtz<->8:fxoceania
5568	5/19/2022	16:41:22	Fred Gewirtz	Joshua Dentrinos	give or take	8:fred_gewirtz<->8:fxoceania
5569	5/19/2022	16:41:31	Joshua Dentrinos	Fred Gewirtz	we have about 500 new live per day	8:fred_gewirtz<->8:fxoceania
5570	5/19/2022	16:43:06	Fred Gewirtz	Joshua Dentrinos	Thats wild	8:fred_gewirtz<->8:fxoceania
5571	5/19/2022	16:43:22	Fred Gewirtz	Joshua Dentrinos	Oh hey, how have things progressed on your offshore broker entity?	8:fred_gewirtz<->8:fxoceania
5572	5/19/2022	16:54:54	Kiril Valtchev	Ben Johnson	Mainly traders global	8:tl_kiril_valtchev<->8:tlbenjohnson
5573	5/19/2022	17:15:51	Joshua Dentrinos	Fred Gewirtz	waiting for the regulator to rubber stamp it now	8:fred_gewirtz<->8:fxoceania
5574	5/19/2022	17:16:03	Joshua Dentrinos	ISRA/Traders Global Group	349049 can you tell me if any other accounts are using the same ip's as this trader	ISRA/Traders Global Group
5575	5/19/2022	17:16:07	Joshua Dentrinos	ISRA/Traders Global Group	its a demo account	ISRA/Traders Global Group
5576	5/19/2022	17:16:45	Fred Gewirtz	Joshua Dentrinos	Nice!	8:fred_gewirtz<->8:fxoceania
5577	5/19/2022	17:16:45	Wyatt Knight	ISRA/Traders Global Group	Hey Joshua, checking now	ISRA/Traders Global Group
5578	5/19/2022	17:56:37	Joshua Dentrinos	ISRA/Traders Global Group	lol	ISRA/Traders Global Group
5579	5/19/2022	17:57:52	Wyatt Knight	ISRA/Traders Global Group	<<< Embedded File [Using the same IP as 349049.xlsx] >>>	ISRA/Traders Global Group
5580	5/19/2022	17:57:52	Wyatt Knight	ISRA/Traders Global Group	Hey Joshua here is the list of accounts using the same IP as 349049	ISRA/Traders Global Group
5581	5/19/2022	18:00:14	Joshua Dentrinos	ISRA/Traders Global Group	what is the ip in common	ISRA/Traders Global Group
5582	5/19/2022	18:00:29	Wyatt Knight	ISRA/Traders Global Group	pardon it is 51.132.35.121<LINEBREAK>	ISRA/Traders Global Group
5583	5/19/2022	18:00:34	Joshua Dentrinos	ISRA/Traders Global Group	thank you	ISRA/Traders Global Group
5584	5/19/2022	18:35:19	Joshua Dentrinos	Fred Gewirtz	sam is saying that when you logged in the values werent updating	8:fred_gewirtz<->8:fxoceania
5585	5/19/2022	18:35:22	Joshua Dentrinos	Fred Gewirtz	the ones mentioned above	8:fred_gewirtz<->8:fxoceania
5586	5/19/2022	18:35:25	Joshua Dentrinos	Fred Gewirtz	and they still aren't	8:fred_gewirtz<->8:fxoceania
5587	5/19/2022	18:35:32	Joshua Dentrinos	Fred Gewirtz	we checked in the tables and its not there	8:fred_gewirtz<->8:fxoceania
5588	5/19/2022	18:35:57	Joshua Dentrinos	Fred Gewirtz	<quote author="fxoceania" authname="Joshua Dentrinos" timestamp="1652958212" conversation="8:fred_gewirtz" messageid="1652958212255" cuid="9932136485574924244"><legacyquote>[1652958212] Joshua Dentrinos: </legacyquote> we aren't getting the prev day equity in the mt5 sql	8:fred_gewirtz<->8:fxoceania
5589	5/19/2022	18:38:04	Joshua Dentrinos	Fred Gewirtz	<<< Embedded File [image_2022_05_19T17_38_00_33Z.png] >>>	8:fred_gewirtz<->8:fxoceania
5590	5/19/2022	18:38:34	Joshua Dentrinos	Fred Gewirtz	we need these values populated in the backup db	8:fred_gewirtz<->8:fxoceania
5591	5/19/2022	18:40:28	Fred Gewirtz	Joshua Dentrinos	Ok, I was hoping it was just the disconnections. You can have them give it a restart on their end to see if they will populate. Maybe since they were disconnected	8:fred_gewirtz<->8:fxoceania
5592	5/19/2022	18:41:02	Fred Gewirtz	Joshua Dentrinos	If that doesnt work it will need to go through Meta Support unfortunately.	8:fred_gewirtz<->8:fxoceania
5593	5/19/2022	18:41:17	Joshua Dentrinos	Fred Gewirtz	would you mind doing the restart for fear that sam will set it on fire?	8:fred_gewirtz<->8:fxoceania
5594	5/19/2022	18:41:47	Fred Gewirtz	Joshua Dentrinos	Its not the MT5, its his server that hosts the backups. The one he set up	8:fred_gewirtz<->8:fxoceania
5595	5/19/2022	18:41:54	Joshua Dentrinos	Fred Gewirtz	oh ok	8:fred_gewirtz<->8:fxoceania
5596	5/19/2022	18:42:40	Fred Gewirtz	Joshua Dentrinos	But I can ask Ben to do it if it makes you feel more comfortable.	8:fred_gewirtz<->8:fxoceania

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5657	5/23/2022	15:21:27	Joshua Dentrinos	Fred Gewirtz	i never spoke to MQ on behalf of cdo	8:fred_gewirtz<->8:fxoceania
5658	5/23/2022	15:21:31	Joshua Dentrinos	Fred Gewirtz	i was a consultant for them	8:fred_gewirtz<->8:fxoceania
5659	5/23/2022	15:21:41	Joshua Dentrinos	Fred Gewirtz	first time i started speaking to MQ was for MFF	8:fred_gewirtz<->8:fxoceania
5660	5/23/2022	15:21:45	Joshua Dentrinos	Fred Gewirtz	before that it was always a tech team	8:fred_gewirtz<->8:fxoceania
5661	5/23/2022	18:37:45	Joshua Dentrinos	ISRA/Traders Global Group	I don't mean to be annoying or a nag.. I know that you guys do a lot for us. But we just had 2000+ trades closed on the live server at the same time and I kind of	ISRA/Traders Global Group
5662	5/23/2022	18:38:15	Matthew Chichester	ISRA/Traders Global Group	we can take a look, one moment	ISRA/Traders Global Group
5663	5/23/2022	18:38:32	Joshua Dentrinos	ISRA/Traders Global Group	it was 2000+ lots sorry	ISRA/Traders Global Group
5664	5/23/2022	18:44:55	Matthew Chichester	ISRA/Traders Global Group	<<< Embedded File [image_2022_05_23T17_44_55_266Z.png] >>>	ISRA/Traders Global Group
5665	5/23/2022	18:45:30	Matthew Chichester	ISRA/Traders Global Group	Here's a breakdown from past 30 minutes. Mostly indice traders that were trapped short from the rally earlier today. In past hour, markets have retraced a bit and	ISRA/Traders Global Group
5666	5/23/2022	18:45:57	Matthew Chichester	ISRA/Traders Global Group	10029905 a good example. I picked through some of the accounts and doesn't look like they're trading together, fairly spread out	ISRA/Traders Global Group
5667	5/23/2022	18:46:15	Matthew Chichester	ISRA/Traders Global Group	<<< Embedded File [image_2022_05_23T17_46_15_334Z.png] >>>	ISRA/Traders Global Group
5668	5/23/2022	18:52:14	Joshua Dentrinos	ISRA/Traders Global Group	so its just all-in traders..	ISRA/Traders Global Group
5669	5/23/2022	18:58:03	Matthew Chichester	ISRA/Traders Global Group	yea, just getting out when they could on first retracement	ISRA/Traders Global Group
5670	5/23/2022	19:02:13	Joshua Dentrinos	ISRA/Traders Global Group	any idea what caused the spike on gold at 01:00 server time?	ISRA/Traders Global Group
5671	5/23/2022	19:03:55	Patrick Powers	ISRA/Traders Global Group	That's the open for metals. Likely CDO sent a really wide spread on the first tick	ISRA/Traders Global Group
5672	5/23/2022	19:04:00	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_05_23T18_03_46_056Z.png] >>>	ISRA/Traders Global Group
5673	5/23/2022	19:04:00	Joshua Dentrinos	ISRA/Traders Global Group	these trades were executed at a pretty massive sperad.	ISRA/Traders Global Group
5674	5/23/2022	19:04:17	Patrick Powers	ISRA/Traders Global Group	I'll check the tick data	ISRA/Traders Global Group
5675	5/23/2022	19:05:07	Joshua Dentrinos	ISRA/Traders Global Group	<at id="8:thinkliquidity_mc">Matthew</at> could be a massive ask but do you think we can do the copy trading report on the demo servers too ?	ISRA/Traders Global Group
5676	5/23/2022	19:14:07	Patrick Powers	ISRA/Traders Global Group	<<< Embedded File [image_2022_05_23T18_13_10_221Z.png] >>>	ISRA/Traders Global Group
5677	5/23/2022	19:14:07	Patrick Powers	ISRA/Traders Global Group	<quote author="fxoceania" authorname="Joshua Dentrinos" timestamp="1653329041" conversation="19:a6896eab2ac497dbafa7ee76257072f@thread.skype" messageid="1653329040518" cuid="1275478416126489537"><legacyquote>[1653329041] Joshua Dentrinos: </legacyquote> these trades were executed at a	ISRA/Traders Global Group
5678	5/23/2022	19:14:48	Joshua Dentrinos	ISRA/Traders Global Group	got it thanks	ISRA/Traders Global Group
5679	5/23/2022	19:33:35	Fred Gewirtz	Joshua Dentrinos	Hey just so you know, we are having some conversations about backup pricing for you. Not sure what the solution is quite yet, but I'll come back to you with some	8:fred_gewirtz<->8:fxoceania
5680	5/23/2022	23:09:18	Joshua Dentrinos	ISRA/Traders Global Group	13662 please review for stp	ISRA/Traders Global Group
5681	5/23/2022	23:09:59	ISRA Risk Team	ISRA/Traders Global Group	Hi Josh, we will have a look	ISRA/Traders Global Group
5682	5/23/2022	23:14:17	Joshua Dentrinos	ISRA/Traders Global Group	13660 as well same customer	ISRA/Traders Global Group
5683	5/23/2022	23:33:21	ISRA Risk Team	ISRA/Traders Global Group	Suggest leaving them or moving them to the more aggressive profile for now. They are trading during periods of lower liquidity trying to time market reversals or	ISRA/Traders Global Group
5684	5/24/2022	14:22:38	Joshua Dentrinos	ISRA/Traders Global Group	ok move to aggressive please	ISRA/Traders Global Group
5685	5/24/2022	14:23:03	Patrick Powers	ISRA/Traders Global Group	Hi Josh, will make the move now	ISRA/Traders Global Group
5686	5/24/2022	14:23:08	Joshua Dentrinos	ISRA/Traders Global Group	thanks a lot	ISRA/Traders Global Group
5687	5/24/2022	14:25:16	Patrick Powers	ISRA/Traders Global Group	Np. That's done	ISRA/Traders Global Group
5688	5/24/2022	20:38:06	Joshua Dentrinos	ISRA/Traders Global Group	10034896 aggressive pls	ISRA/Traders Global Group
5689	5/24/2022	20:38:38	Wyatt Knight	ISRA/Traders Global Group	Hey Joshua moving it now	ISRA/Traders Global Group
5690	5/24/2022	20:38:43	Joshua Dentrinos	ISRA/Traders Global Group	thank you	ISRA/Traders Global Group
5691	5/24/2022	20:43:35	Wyatt Knight	ISRA/Traders Global Group	<quote author="fxoceania" authorname="Joshua Dentrinos" timestamp="1653421087" conversation="19:a6896eab2ac497dbafa7ee76257072f@thread.skype" messageid="1653421086943" cuid="13041417670557502519"><legacyquote>[1653421087] Joshua Dentrinos: </legacyquote>10034896 aggressive	ISRA/Traders Global Group
5692	5/24/2022	20:43:38	Joshua Dentrinos	ISRA/Traders Global Group	thanks	ISRA/Traders Global Group
5693	5/24/2022	20:43:41	Joshua Dentrinos	ISRA/Traders Global Group	and the account is now dead <ss type="laugh">D</ss>	ISRA/Traders Global Group
5694	5/25/2022	7:47:22	Joshua Dentrinos	ISRA/Traders Global Group	hey guys, for aggressive, how aggressive is FX is the slippage over 1 pip?	ISRA/Traders Global Group
5695	5/25/2022	7:47:35	Joshua Dentrinos	ISRA/Traders Global Group	10030375 this account looks exactly like another account that ran up.	ISRA/Traders Global Group
5696	5/25/2022	7:47:54	Antony Tan	ISRA/Traders Global Group	Hi Josh, moment please. Will revert	ISRA/Traders Global Group
5697	5/25/2022	7:49:08	Joshua Dentrinos	ISRA/Traders Global Group	10029423 is another account of major concern	ISRA/Traders Global Group
5698	5/25/2022	7:49:29	Joshua Dentrinos	ISRA/Traders Global Group	both accounts are the same person	ISRA/Traders Global Group
5699	5/25/2022	7:49:32	Joshua Dentrinos	ISRA/Traders Global Group	but trading differently	ISRA/Traders Global Group
5700	5/25/2022	7:49:48	Joshua Dentrinos	ISRA/Traders Global Group	perhaps also an ip check to see if there are other users with the same ip	ISRA/Traders Global Group
5701	5/25/2022	7:51:35	Joshua Dentrinos	ISRA/Traders Global Group	10029424 this account looks like its traded the same style but with different name and pair	ISRA/Traders Global Group
5702	5/25/2022	8:16:29	Antony Tan	ISRA/Traders Global Group	Reverting back. 10029423 and 10029424 have the same account name and IP. Thus, same individual<LINEBREAK><LINEBREAK>On the surface, neither have connection to 10030375. IP's are different and instruments traded too.<LINEBREAK><LINEBREAK>All three accounts are on normal Scalping risk profile which slips between 0.2 - 0.5 pips in FX for orders greater than or equal 10 mt4 lots.<LINEBREAK><LINEBREAK>10029423 and 10029424 generally trade 10 lots.<LINEBREAK><LINEBREAK>10030375 has traded up 50 lots<LINEBREAK><LINEBREAK>For 10 lots, a consistent 1 pip slippage can be considered aggressive. A	ISRA/Traders Global Group
5703	5/25/2022	11:45:33	Joshua Dentrinos	ISRA/Traders Global Group	ok lets make that adjustment please	ISRA/Traders Global Group
5704	5/25/2022	11:46:41	Joshua Dentrinos	ISRA/Traders Global Group	although he made so much on usdjpy in pip terms so aggressive might not even do anything to that type of trading	ISRA/Traders Global Group
5705	5/25/2022	11:46:47	Joshua Dentrinos	ISRA/Traders Global Group	it looks stp' able to me	ISRA/Traders Global Group
5706	5/25/2022	11:46:51	Joshua Dentrinos	ISRA/Traders Global Group	the hussain k guy	ISRA/Traders Global Group
5707	5/25/2022	12:01:25	Patrick Powers	ISRA/Traders Global Group	Hi Josh, I've adjusted the scalping profile to reflect the increase in depth slippage (increased sdepth slippage for orders over 10 lots). For the Hussain account, I'm seeing mostly USDFX trades. He's caught the pullback in USD fairly well, but I don't think his strategy has any substantial edge. Would you like us to move him to	ISRA/Traders Global Group
5708	5/25/2022	12:02:03	Joshua Dentrinos	ISRA/Traders Global Group	I dont know to be honest.. this account crept up without notice because he traded 30 lots twice and made most of the money on those trades	ISRA/Traders Global Group
5709	5/25/2022	12:02:47	Patrick Powers	ISRA/Traders Global Group	10030375 is the account number, correct?	ISRA/Traders Global Group
5710	5/25/2022	12:02:55	Joshua Dentrinos	ISRA/Traders Global Group	yes	ISRA/Traders Global Group
5711	5/25/2022	12:07:41	Patrick Powers	ISRA/Traders Global Group	Okay, just wanted to make sure I was looking at the right account. I agree that it's a tough one and you could make argument for both sides. I tend to lean towards	ISRA/Traders Global Group

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5927	6/1/2022	10:57:59	Joshua Dentrinos	ISRA/Traders Global Group	ok	ISRA/Traders Global Group
5928	6/1/2022	11:15:46	Kevin Jock	ISR Risk & Ops	<quote author="romanempire2000" authorname="Kerry Man" timestamp="1654077305" conversation="19:42f4b77d2388414198fd735659cda1f5@thread.skype" messageid="1654077304670" cuid="7774712833820573427"><legacyquote>[1654077305] Kerry Man: </legacyquote>Hi team, just to kindly double check about the GBPJPY query from Josh (Traders Global), at 2:45 PM local HK time, we received 4 logout alerts, could this possibly affect the symbol pricing between their LP and our bridge? <LINEBREAK><LINEBREAK>I just want to confirm because these alerts comes in at 2:45 PM, whereas our bridge stopped receiving GBPJPY ticks at its 649 est and i have seen at least 100 accounts copying today	ISR Risk & Ops
5929	6/1/2022	11:50:01	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [Tradersglobal Copy Accts.csv] >>>	ISRA/Traders Global Group
5930	6/1/2022	11:52:18	Patrick Powers	ISRA/Traders Global Group	Hi Josh, our scan shows 85 accounts currently	ISRA/Traders Global Group
5931	6/1/2022	11:52:18	Patrick Powers	ISRA/Traders Global Group	yeh its up a lot for osme reason	ISRA/Traders Global Group
5932	6/1/2022	11:52:32	Joshua Dentrinos	ISRA/Traders Global Group	Hi guys, feels like an increase in rejects with the reason "Trade-is-closing"; I know these are usually just because there's a lot of orders being processed so they will get processed but feels like this week there are more of them than usual. Majority of them are traders global and veracity	ISR Risk & Ops
5933	6/1/2022	17:43:38	Colin Clemens	ISR Risk & Ops	hey Josh, two new accounts pretty blatantly reverse trading<LINEBREAK>10034505<LINEBREAK>10034053	ISRA/Traders Global Group
5934	6/1/2022	19:54:55	Matthew Chichester	ISRA/Traders Global Group	Hi Guys,<LINEBREAK><LINEBREAK>Usoil is offquotes, can you please take a look?	ISRA/Traders Global Group
5935	6/1/2022	21:21:56	Haider Raza	ISRA/Traders Global Group	checking	ISRA/Traders Global Group
5936	6/1/2022	21:23:00	Matthew Chichester	ISRA/Traders Global Group	Hi Haider,<LINEBREAK>A few USOIL trades got into a bad state in the bridge (it thought they had already or were in the processing of closing even though they weren't). <LINEBREAK>We have reset the status of the orders in the bridge so I believe they should all be able to close out now but we will investigate why this	ISRA/Traders Global Group
5937	6/1/2022	21:29:06	Ben Johnson	ISRA/Traders Global Group	Please and thanks.<LINEBREAK>Is it fine now?	ISRA/Traders Global Group
5938	6/1/2022	21:29:34	Haider Raza	ISRA/Traders Global Group	It should be but please check on your side as well and let us know if you notice any further issues	ISRA/Traders Global Group
5939	6/1/2022	21:29:53	Ben Johnson	ISRA/Traders Global Group	10010398 was the account getting rejected and they have now closed all of their open usoil trades. Should be all good	ISRA/Traders Global Group
5940	6/1/2022	21:31:52	Matthew Chichester	ISRA/Traders Global Group	Okay perfect, thank you	ISRA/Traders Global Group
5941	6/1/2022	21:38:52	Haider Raza	ISRA/Traders Global Group	Also, can you check if hk50 is removed? A client is not able to find it<e_m a="live:raza_haider9126" ts_ms="1654115948198" ts="1654115948" t="61"></e_m>	ISRA/Traders Global Group
5942	6/1/2022	21:39:08	Haider Raza	ISRA/Traders Global Group	Also, can you check if hk50 is removed? A client is not able to find it<e_m a="live:raza_haider9126" ts_ms="1654115948198" ts="1654115948" t="61"></e_m>	ISRA/Traders Global Group
5943	6/1/2022	21:39:19	Haider Raza	ISRA/Traders Global Group	We are taking a look, one moment	ISRA/Traders Global Group
5944	6/1/2022	21:50:15	ISRA Risk Team	ISRA/Traders Global Group	HK50 hasn't been offered on the new servers. If you'd like to add it can you please send a request to <a	ISRA/Traders Global Group
5945	6/1/2022	21:54:31	ISRA Risk Team	ISRA/Traders Global Group	I just requested it	ISRA/Traders Global Group
5946	6/2/2022	6:41:24	Haider Raza	ISRA/Traders Global Group	Hi Haider, request received. Our Ops team will process and revert once completed.	ISRA/Traders Global Group
5947	6/2/2022	6:42:04	Antony Tan	ISRA/Traders Global Group	Task Outstanding & In Progress<LINEBREAK>•AXG: EA mimic as client related query - #2 (See Skype)<LINEBREAK>•Traders Global: Add HK50 to the new server (See	ISR Risk & Ops
5948	6/2/2022	11:28:43	Kerry Man	ISR Risk & Ops	Hi Fred,<LINEBREAK><LINEBREAK>We need to set up MT5 demo/live DB (any one of them) on a new server, the details of which I have.	8:fred_gewirtz<->8:live:raza_haider9126
5949	6/2/2022	15:05:13	Haider Raza	Fred Gewirtz	Thank you	ISRA/Traders Global Group
5950	6/2/2022	15:05:49	Haider Raza	ISRA/Traders Global Group	Hey Haider, this will be a new setup? But same as the current one?	8:fred_gewirtz<->8:live:raza_haider9126
5951	6/2/2022	15:07:22	Fred Gewirtz	Haider Raza	It'll be same as the current one yeah	8:fred_gewirtz<->8:live:raza_haider9126
5952	6/2/2022	15:07:41	Haider Raza	Fred Gewirtz	Right now both are in the same server - mt5 demo and live both	8:fred_gewirtz<->8:live:raza_haider9126
5953	6/2/2022	15:08:11	Haider Raza	Fred Gewirtz	We need to separate them to make it work effectively	8:fred_gewirtz<->8:live:raza_haider9126
5954	6/2/2022	15:08:20	Haider Raza	Fred Gewirtz	Ok, let me have a quick chat with the team.	8:fred_gewirtz<->8:live:raza_haider9126
5955	6/2/2022	15:11:58	Fred Gewirtz	Haider Raza	Hey Haider, could you send me over the details for the new setup?	8:fred_gewirtz<->8:live:raza_haider9126
5956	6/2/2022	15:23:51	Fred Gewirtz	Haider Raza	fred.gewirtz@isriskanalytics.com	8:fred_gewirtz<->8:live:raza_haider9126
5957	6/2/2022	15:24:07	Fred Gewirtz	Haider Raza	Sure, sending it now	8:fred_gewirtz<->8:live:raza_haider9126
5958	6/2/2022	15:34:32	Haider Raza	Fred Gewirtz	Thank you	8:fred_gewirtz<->8:live:raza_haider9126
5959	6/2/2022	15:35:04	Fred Gewirtz	Haider Raza	Just did <ss type="smile"></ss>	8:fred_gewirtz<->8:live:raza_haider9126
5960	6/2/2022	15:37:21	Haider Raza	Fred Gewirtz	In Progress<LINEBREAK><LINEBREAK>AXG: EA mimic as client related query - #2 (See Skype)<LINEBREAK>Traders Global: Add HK50 to the new server (See Email -	ISR Risk & Ops
5961	6/2/2022	20:05:00	Patrick Powers	ISR Risk & Ops	hey guys, 10031419, this cant possibly be client execution.. the weird trades in the middle from an EA looks like tuning	ISRA/Traders Global Group
5962	6/2/2022	23:17:13	Joshua Dentrinos	ISRA/Traders Global Group	Hi Josh, we can take a look if you'd like	ISRA/Traders Global Group
5963	6/2/2022	23:17:55	ISRA Risk Team	ISRA/Traders Global Group	yes please even though he has a hedge opened but he has a lot of profit	ISRA/Traders Global Group
5964	6/2/2022	23:18:16	Joshua Dentrinos	ISRA/Traders Global Group	This definitely look like they are using an EA. Would you like us to move them to one of the risk profiles?	ISRA/Traders Global Group
5965	6/2/2022	23:35:49	ISRA Risk Team	ISRA/Traders Global Group	which one do you think cos im confused by the trading	ISRA/Traders Global Group
5966	6/2/2022	23:36:10	Joshua Dentrinos	ISRA/Traders Global Group	aggressive?	ISRA/Traders Global Group
5967	6/2/2022	23:36:13	Joshua Dentrinos	ISRA/Traders Global Group	10032146 is his other account as well	ISRA/Traders Global Group
5968	6/2/2022	23:36:43	Joshua Dentrinos	ISRA/Traders Global Group	We can move it to aggressive they are trading larger lots of us30 but very small lots of everything else.	ISRA/Traders Global Group
5969	6/2/2022	23:44:22	ISRA Risk Team	ISRA/Traders Global Group	are you okay if i leave traders global with you? Looks like they are using 2 different EAs to scalp.	8:live:.cid.ace39f7f4697fc33<-
5970	6/2/2022	23:48:38	Colin Clemens	Antony Tan	<<< Embedded File [image_2022_06_02T23_44_47_053Z.png] >>>	ISRA/Traders Global Group
5971	6/3/2022	0:50:51	Antony Tan	ISRA/Traders Global Group	<<< Embedded Media_Album >>>	ISRA/Traders Global Group
5972	6/3/2022	0:50:51	Antony Tan	ISRA/Traders Global Group	<<< Embedded File [image_2022_06_02T23_46_08_993Z.png] >>>	ISRA/Traders Global Group
5973	6/3/2022	0:50:52	Antony Tan	ISRA/Traders Global Group	Hi Josh, just wanted to add abit more colour to the above. The small FX trades are just wash trades, almost like an attempt to front an active "trading history";<LINEBREAK><LINEBREAK>With the US30 trades, as oppose to viewing ticket by ticket. Taking one tranche as an example, if we de-constructed trade by trade instead (attached), you can see they're just heavy scalping. What they do is, inbetween the scalps, they leave two open tickets (buy and sell) as if they're holding a position, but infact they're just scalping around these hedged tickets.<LINEBREAK><LINEBREAK>I suspect doing all of the above, would artificially	ISRA/Traders Global Group
5974	6/3/2022	0:50:52	Antony Tan	ISRA/Traders Global Group	Please confirm and we'll adjust the aggressive profile accordingly and add both accounts	ISRA/Traders Global Group
5975	6/3/2022	0:51:54	Antony Tan	ISRA/Traders Global Group	Task Outstanding & In Progress<LINEBREAK>•Traders Global: Add HK50 to the new server (See Email - from Haider)<LINEBREAK>•FXP: Restart Server 2 and bridge tonight (See Skype - from Andreas)<LINEBREAK>•RSHK: Upload today's swap file (See Slack - from Kenneth)<LINEBREAK>•FXP: Sync new symbol related query (See	ISR Risk & Ops
5976	6/3/2022	10:59:48	Kerry Man	ISR Risk & Ops	hey Ben, how are you doing?	8:foceania<->8:tlbenjohnson
5977	6/3/2022	17:32:09	Joshua Dentrinos	Ben Johnson	Hey Josh<LINEBREAK>Great, thanks, how are you?	8:foceania<->8:tlbenjohnson
5978	6/3/2022	17:36:08	Ben Johnson	Joshua Dentrinos		

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5979	6/3/2022	17:36:16	Joshua Dentrinos	Ben Johnson	melting in the heat lol	8:fxoceania<->8:tlbenjohnson
5980	6/3/2022	17:36:24	Joshua Dentrinos	Ben Johnson	i just sent through an email about the sqs for mt4	8:fxoceania<->8:tlbenjohnson
5981	6/3/2022	17:36:40	Joshua Dentrinos	Ben Johnson	all of them the data is chugging, we have done what we can on our end. The sql isn't updating for up to 5 minutes sometimes	8:fxoceania<->8:tlbenjohnson
5982	6/3/2022	17:36:46	Joshua Dentrinos	Ben Johnson	any chance you can take a look?	8:fxoceania<->8:tlbenjohnson
5983	6/3/2022	17:38:00	Ben Johnson	Joshua Dentrinos	Haha, that bad?	8:fxoceania<->8:tlbenjohnson
5984	6/3/2022	17:38:04	Joshua Dentrinos	Ben Johnson	yes	8:fxoceania<->8:tlbenjohnson
5985	6/3/2022	17:38:07	Joshua Dentrinos	Ben Johnson	we did what we could	8:fxoceania<->8:tlbenjohnson
5986	6/3/2022	17:38:11	Joshua Dentrinos	Ben Johnson	temporarily it improved	8:fxoceania<->8:tlbenjohnson
5987	6/3/2022	17:38:17	Joshua Dentrinos	Ben Johnson	mt5 is working perfectly fine	8:fxoceania<->8:tlbenjohnson
5988	6/3/2022	17:39:50	Ben Johnson	Joshua Dentrinos	Alright, let me talk with the guys again. <LINEBREAK>Last time I chatted with them, they said that the database on our side have kept up to date and haven't	8:fxoceania<->8:tlbenjohnson
5989	6/3/2022	17:39:57	Ben Johnson	Joshua Dentrinos	I'll see if they have any specific ideas though	8:fxoceania<->8:tlbenjohnson
5990	6/3/2022	17:40:23	Joshua Dentrinos	Ben Johnson	what do you mean the database on our side isnt optimized?	8:fxoceania<->8:tlbenjohnson
5991	6/3/2022	17:40:27	Joshua Dentrinos	Ben Johnson	were we supposed to change it?	8:fxoceania<->8:tlbenjohnson
5992	6/3/2022	17:40:32	Joshua Dentrinos	Ben Johnson	as dumb as that sounds.	8:fxoceania<->8:tlbenjohnson
5993	6/3/2022	17:41:07	Ben Johnson	Joshua Dentrinos	Haha, I don't know☹️ Sorry, this is getting outside of my area of expertise at this point but I'll check with some of the guys that have a better idea	8:fxoceania<->8:tlbenjohnson
5994	6/3/2022	17:41:21	Joshua Dentrinos	Ben Johnson	ah ok no problem <ss type="smile">-)</ss>	8:fxoceania<->8:tlbenjohnson
5995	6/3/2022	17:56:32	Joshua Dentrinos	Ben Johnson	we opened up access again btw for the servers.	8:fxoceania<->8:tlbenjohnson
5996	6/3/2022	17:58:58	Ben Johnson	Joshua Dentrinos	Alright, thanks	8:fxoceania<->8:tlbenjohnson
5997	6/3/2022	18:53:03	Joshua Dentrinos	Ben Johnson	is it possible to build a report server per group?	8:fxoceania<->8:tlbenjohnson
5998	6/3/2022	18:53:06	Joshua Dentrinos	Ben Johnson	if i give all the azures required?	8:fxoceania<->8:tlbenjohnson
5999	6/3/2022	18:55:42	Joshua Dentrinos	Ben Johnson	or is the possibility of running mt4 like mt5 for report the same using the back up?	8:fxoceania<->8:tlbenjohnson
					Hey Josh,<LINEBREAK>Yes, you can build report servers for specific groups (by giving the manager used on it access to specific groups) but the databases on our side have had no issues keeping up with your servers. <LINEBREAK>I talked with the guys on our side that manage our databases and they said there's about a million reasons your databases could be lagging behind - whoever is connecting could be putting locks on tables with their queries/etc, the database might not be	8:fxoceania<->8:tlbenjohnson
6000	6/3/2022	18:59:55	Ben Johnson	Joshua Dentrinos	ok with mt5 we have 0 issue, is that replicable the same method?	8:fxoceania<->8:tlbenjohnson
6001	6/3/2022	19:00:45	Joshua Dentrinos	Ben Johnson	for metatrader 4 i mean	8:fxoceania<->8:tlbenjohnson
6002	6/3/2022	19:01:25	Joshua Dentrinos	Ben Johnson	No, MT4 and MT5 are completely separate systems and the applications that write into them are separate apps that Meta has built	8:fxoceania<->8:tlbenjohnson
6003	6/3/2022	19:02:00	Ben Johnson	Joshua Dentrinos	ok, is there someone who can do a small analysis for us to give us some sort of assistance on improving. Obviously we are dropping the ball here so any assistance	8:fxoceania<->8:tlbenjohnson
6004	6/3/2022	19:03:21	Joshua Dentrinos	Ben Johnson	I can check with the team - they weren't thrilled about this as optimizing a database is usually a fairly large task	8:fxoceania<->8:tlbenjohnson
6005	6/3/2022	19:08:48	Ben Johnson	Joshua Dentrinos	But let me see	8:fxoceania<->8:tlbenjohnson
6006	6/3/2022	19:08:51	Ben Johnson	Joshua Dentrinos	ok, one more thing, when i try to login ot tradersglobalgroup-demo it takes forever to login despite us cutting activity on that server down significantly.	8:fxoceania<->8:tlbenjohnson
6007	6/3/2022	19:09:30	Joshua Dentrinos	Ben Johnson	ok, any pointers would be appreciated and we can do the research ourselves.	8:fxoceania<->8:tlbenjohnson
6008	6/3/2022	19:10:11	Joshua Dentrinos	Ben Johnson	<quote author="live:cid.ace39f7f4697fc33" authname="Antony Tan" timestamp="1654213852" conversation="19:a6896eab2ac4f97dbafa7ee76257072f@thread.skype" messageid="1654213852307" cuid="526019810298804443"><legacyquote>[1654213852] Antony Tan: </legacyquote>Hi Josh, just wanted to add abit more colour to the above. The small FX trades are just wash trades, almost like an attempt to front an active "trading history"<LINEBREAK><LINEBREAK>With the US30 trades, as oppose to viewing ticket by ticket. Taking one tranche as an example, if we de-constructed trade by trade instead (attached), you can see they're just heavy scalping. What they do is, inbetween the scalps, they leave two open tickets (buy and sell) as if they're holding a position, but infact they're just scalping around these hedged tickets.<LINEBREAK><LINEBREAK>I suspect doing all of the above,	ISRA/Traders Global Group
6009	6/3/2022	19:31:37	Joshua Dentrinos	ISRA/Traders Global Group	go ahead with that.	ISRA/Traders Global Group
6010	6/3/2022	19:31:40	Joshua Dentrinos	ISRA/Traders Global Group	also, on the copy excel.<LINEBREAK><LINEBREAK>10024776My Forex Funds - Evaluation Funded Live - Andy BoulosEURJPY8.76110.07<LINEBREAK>10020971My Forex Funds - Evaluation Funded Live - Andy BoulosEURJPY8.76109.71<LINEBREAK>10035184My	ISRA/Traders Global Group
6011	6/3/2022	19:32:16	Joshua Dentrinos	ISRA/Traders Global Group	there is no such 8.76 lot trade nor can i see 8.76 lots open at the same time	ISRA/Traders Global Group
6012	6/3/2022	19:32:34	Joshua Dentrinos	ISRA/Traders Global Group	or is that overall for the day that copied?	ISRA/Traders Global Group
6013	6/3/2022	19:32:59	Joshua Dentrinos	ISRA/Traders Global Group	Hi Josh, one moment while we have a look	ISRA/Traders Global Group
6014	6/3/2022	19:33:40	ISRA Risk Team	ISRA/Traders Global Group	That is the sum of the lots traded that were flagged by the scan. So those accounts had more than one trade that was flagged for copying	ISRA/Traders Global Group
6015	6/3/2022	19:45:17	ISRA Risk Team	ISRA/Traders Global Group	ok gret thanks sorry i got confused	ISRA/Traders Global Group
6016	6/3/2022	19:45:26	Joshua Dentrinos	ISRA/Traders Global Group	We will revert back to confirm the new 20 lot ladder setting for the aggressive profile.	ISRA/Traders Global Group
6017	6/3/2022	19:46:38	ISRA Risk Team	ISRA/Traders Global Group	thanks a lot	ISRA/Traders Global Group
6018	6/3/2022	19:46:47	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_06_03T19_04_17_416Z.png] >>>	ISRA/Traders Global Group
6019	6/3/2022	20:04:37	ISRA Risk Team	ISRA/Traders Global Group	This is less aggressive than the >= 50 lot exception. Let us know what you think. Delay orders between 400ms and 800ms and slip between 15 and 55 points on	ISRA/Traders Global Group
6020	6/3/2022	20:04:37	ISRA Risk Team	ISRA/Traders Global Group	works for me	ISRA/Traders Global Group
6021	6/3/2022	20:04:59	Joshua Dentrinos	ISRA/Traders Global Group	if someone is hiding trades it means they are nefariously trading	ISRA/Traders Global Group
6022	6/3/2022	20:05:11	Joshua Dentrinos	ISRA/Traders Global Group	thank you as usual for your efforts	ISRA/Traders Global Group
6023	6/3/2022	20:05:31	Joshua Dentrinos	ISRA/Traders Global Group	You are welcome!	ISRA/Traders Global Group
6024	6/3/2022	20:06:22	ISRA Risk Team	ISRA/Traders Global Group	Hey man, just working on the passdown. Did you get a chance to add the HK50 symbols for traders global?	8:live:cid.b041f71f8fae8af9<-
6025	6/3/2022	20:19:27	Colin Clemens	Ben Johnson	Hey Josh,<LINEBREAK>i'm really sorry, i've talked with the guys and discussed this and there's just no easy/quick database review to help optimize. Optimizing a database is a full project that can take a ton of time. <LINEBREAK>Especially in this particular case as it's really hard to say where the issue is occurring - is it in the yeh we are actually checking that as its entirely possible	8:fxoceania<->8:tlbenjohnson
6026	6/3/2022	20:31:59	Ben Johnson	Joshua Dentrinos	but it seems to only be happening on the oriignal demo server we are further testing to confirm	8:fxoceania<->8:tlbenjohnson
6027	6/3/2022	20:32:30	Joshua Dentrinos	Ben Johnson	and when i try to login to that server as well it takes like 5 minutes	8:fxoceania<->8:tlbenjohnson
6028	6/3/2022	20:32:42	Joshua Dentrinos	Ben Johnson	so we are trying to identify first the exact problem then to go from there, we will also check the queries, but on demo2 where the data is the same and everything	8:fxoceania<->8:tlbenjohnson
6029	6/3/2022	20:32:51	Joshua Dentrinos	Ben Johnson		
6030	6/3/2022	20:33:32	Joshua Dentrinos	Ben Johnson		

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6723	6/15/2022	19:48:05	Matthew Chichester	ISRA/Traders Global Group	Yea, it pulls the prices via FIX from the CDO execution	ISRA/Traders Global Group
6724	6/15/2022	19:48:23	Joshua Dentrinos	ISRA/Traders Global Group	ok, the customer decided he doesnt want to trade with us anymore	ISRA/Traders Global Group
6725	6/15/2022	19:48:29	Joshua Dentrinos	ISRA/Traders Global Group	he is pulling the profit	ISRA/Traders Global Group
6726	6/15/2022	19:49:07	Matthew Chichester	ISRA/Traders Global Group	CDO has been showing a 1.0 fixed spread all day, even with the FOMC volatility. I'll check logs and see how much they slipped him	ISRA/Traders Global Group
6727	6/15/2022	19:51:15	Joshua Dentrinos	ISRA/Traders Global Group	10033437 on stp pls	ISRA/Traders Global Group
6728	6/15/2022	19:51:36	Patrick Powers	ISRA/Traders Global Group	Will do	ISRA/Traders Global Group
6729	6/15/2022	19:52:06	Joshua Dentrinos	ISRA/Traders Global Group	his trading account is getting better prices than the fills on cdo	ISRA/Traders Global Group
6730	6/15/2022	19:52:09	Joshua Dentrinos	ISRA/Traders Global Group	he has made like 21k	ISRA/Traders Global Group
6731	6/15/2022	19:52:11	Joshua Dentrinos	ISRA/Traders Global Group	we made 4k	ISRA/Traders Global Group
6732	6/15/2022	19:52:56	Patrick Powers	ISRA/Traders Global Group	Are you referring to 10033437?	ISRA/Traders Global Group
6733	6/15/2022	19:53:13	Patrick Powers	ISRA/Traders Global Group	or the account we moved earlier?	ISRA/Traders Global Group
6734	6/15/2022	19:53:18	Joshua Dentrinos	ISRA/Traders Global Group	the one we moved earlier	ISRA/Traders Global Group
6735	6/15/2022	19:53:29	Joshua Dentrinos	ISRA/Traders Global Group		10034796 ISRA/Traders Global Group
6736	6/15/2022	19:53:38	Joshua Dentrinos	ISRA/Traders Global Group	39746 srry	ISRA/Traders Global Group
6737	6/15/2022	19:54:34	Joshua Dentrinos	Jeff Wilkins	got it	8:fxoceania<->8:jeff.wilkins55
6738	6/15/2022	19:54:41	Joshua Dentrinos	Jeff Wilkins	im not sure i want to give this info to sam	8:fxoceania<->8:jeff.wilkins55
6739	6/15/2022	19:54:49	Joshua Dentrinos	Jeff Wilkins	as we have a different dev making the solution	8:fxoceania<->8:jeff.wilkins55
6740	6/15/2022	19:55:08	Joshua Dentrinos	Jeff Wilkins	i will have him on the call too under an alias as sam knows him but he wont talk .	8:fxoceania<->8:jeff.wilkins55
6741	6/15/2022	19:55:30	Joshua Dentrinos	ISRA/Traders Global Group	i might be mistaken due to timing but im not sure	ISRA/Traders Global Group
6742	6/15/2022	19:55:33	Joshua Dentrinos	ISRA/Traders Global Group	also that is an EA 100%	ISRA/Traders Global Group
6743	6/15/2022	20:00:04	Joshua Dentrinos	ISRA/Traders Global Group	im going to share OCO is bad for this type of trading?	ISRA/Traders Global Group
6744	6/15/2022	20:02:14	Joshua Dentrinos	ISRA/Traders Global Group	not share, assume im not sure why spellcheck kicked in	ISRA/Traders Global Group
6745	6/15/2022	20:02:53	Jeff Wilkins	Joshua Dentrinos	I won't mention the 2nd part and won't let James either	8:fxoceania<->8:jeff.wilkins55
6746	6/15/2022	20:03:02	Joshua Dentrinos	Jeff Wilkins	great thank you	8:fxoceania<->8:jeff.wilkins55
6747	6/15/2022	20:03:42	Jeff Wilkins	Joshua Dentrinos	No problem. I get it.	8:fxoceania<->8:jeff.wilkins55
6748	6/15/2022	20:04:01	Matthew Chichester	ISRA/Traders Global Group	I'm checking tick data, but it does appear they are getting some consistent 2-3 pts slippage from the 1.0 fixed spread they show	ISRA/Traders Global Group
6749	6/15/2022	20:04:35	Joshua Dentrinos	ISRA/Traders Global Group	ok. From what I am seeing because of the strategy being a hedge, we are not mimicking the orders in omnibus its OCO so sometimes there are no trades open	ISRA/Traders Global Group
6750	6/15/2022	20:05:16	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_06_15T19_05_15_264Z.png] >>>	ISRA/Traders Global Group
6751	6/15/2022	20:05:17	Joshua Dentrinos	ISRA/Traders Global Group	on omnibus the PL shows	ISRA/Traders Global Group
6752	6/15/2022	20:05:49	Joshua Dentrinos	ISRA/Traders Global Group	looks like its 200 off only	ISRA/Traders Global Group
6753	6/15/2022	20:07:23	Joshua Dentrinos	ISRA/Traders Global Group	now its 5k off	ISRA/Traders Global Group
6754	6/15/2022	20:09:13	Joshua Dentrinos	ISRA/Traders Global Group	oh its because of the open drawdown that isnt open on the omnibus, sorry to spam i ahven't seen this type of trading on stp before	ISRA/Traders Global Group
6755	6/15/2022	20:12:29	Joshua Dentrinos	ISRA/Traders Global Group	we are executing on limits, but are they slipping?	ISRA/Traders Global Group
6756	6/15/2022	20:20:44	Matthew Chichester	ISRA/Traders Global Group	they are limit orders with wide tolerance. Comparing to tick data, it looks like they are often getting executed on the next tick in the market, which is typically 300	ISRA/Traders Global Group
6757	6/15/2022	20:22:10	Joshua Dentrinos	ISRA/Traders Global Group	i think OCO is the problem	ISRA/Traders Global Group
6758	6/15/2022	20:22:15	Joshua Dentrinos	ISRA/Traders Global Group	when they open long, then the sell side	ISRA/Traders Global Group
6759	6/15/2022	20:22:21	Joshua Dentrinos	ISRA/Traders Global Group	it goes net 0 no open position	ISRA/Traders Global Group
6760	6/15/2022	20:22:29	Joshua Dentrinos	ISRA/Traders Global Group	then when they close it opens and closes again	ISRA/Traders Global Group
6761	6/15/2022	20:22:35	Joshua Dentrinos	ISRA/Traders Global Group	so we pay spread twice.	ISRA/Traders Global Group
6762	6/15/2022	20:28:22	Joshua Dentrinos	ISRA/Traders Global Group	now we are beating the mt4 performance on omnibus	ISRA/Traders Global Group
6763	6/15/2022	20:32:41	Matthew Chichester	ISRA/Traders Global Group	There shouldn't be a difference in PL between 1015 and your CDO omnibus. It's just sending the orders over FIX to CDO where it's individual transactions, so the	ISRA/Traders Global Group
6764	6/15/2022	20:32:51	Joshua Dentrinos	ISRA/Traders Global Group	the omnibus is OCO	ISRA/Traders Global Group
6765	6/15/2022	20:33:12	Joshua Dentrinos	ISRA/Traders Global Group	so if he opens buy and opens sell it has no trade open on omnibus	ISRA/Traders Global Group
6766	6/15/2022	20:33:19	Joshua Dentrinos	ISRA/Traders Global Group	then it opens closes again when he closes	ISRA/Traders Global Group
6767	6/15/2022	20:33:36	Matthew Chichester	ISRA/Traders Global Group	Yea, they have the account setup for netting, that's normal	ISRA/Traders Global Group
6768	6/15/2022	20:33:59	Joshua Dentrinos	ISRA/Traders Global Group	the open close time seems to be the difference	ISRA/Traders Global Group
6769	6/15/2022	20:34:28	Joshua Dentrinos	ISRA/Traders Global Group	its about 30\$ difference	ISRA/Traders Global Group
6770	6/15/2022	20:34:39	Joshua Dentrinos	ISRA/Traders Global Group	when there are open trades the difference is equivalent to the open drawdown	ISRA/Traders Global Group
6771	6/15/2022	21:09:51	Joshua Dentrinos	ISRA/Traders Global Group	10040281 stp pls	ISRA/Traders Global Group
6772	6/15/2022	21:11:56	Joshua Dentrinos	Jeff Wilkins	can you price me for you guys doing the set up of the alternative option im holding back from sam?	8:fxoceania<->8:jeff.wilkins55
6773	6/15/2022	21:13:04	Jeff Wilkins	Joshua Dentrinos	yeah, I can. Let's have the call tomorrow and then boot Sam and continue talking, if that is ok	8:fxoceania<->8:jeff.wilkins55
6774	6/15/2022	21:13:10	Joshua Dentrinos	Jeff Wilkins	sure thing	8:fxoceania<->8:jeff.wilkins55
6775	6/15/2022	21:13:16	Jeff Wilkins	Joshua Dentrinos	cool	8:fxoceania<->8:jeff.wilkins55
6776	6/15/2022	21:13:39	Matthew Chichester	ISRA/Traders Global Group	done	ISRA/Traders Global Group
6777	6/15/2022	21:13:40	Joshua Dentrinos	Jeff Wilkins	we violated more accounts than made today.	8:fxoceania<->8:jeff.wilkins55
6778	6/15/2022	21:13:46	Joshua Dentrinos	Jeff Wilkins	so hopefully the net is massive loss	8:fxoceania<->8:jeff.wilkins55
6779	6/15/2022	21:13:51	Joshua Dentrinos	ISRA/Traders Global Group	thanks a million	ISRA/Traders Global Group
6780	6/15/2022	21:14:17	Jeff Wilkins	Joshua Dentrinos	yeah, days like today are hard for retail to keep up	8:fxoceania<->8:jeff.wilkins55
6781	6/15/2022	21:14:32	Joshua Dentrinos	Jeff Wilkins	who knows maybe 1 guy with 500 lots of us30 broke the book	8:fxoceania<->8:jeff.wilkins55
6782	6/15/2022	21:14:42	Jeff Wilkins	Joshua Dentrinos	although traditional brokers were on the wrong side today	8:fxoceania<->8:jeff.wilkins55
6783	6/15/2022	21:14:49	Joshua Dentrinos	Jeff Wilkins	thats what im afraid of	8:fxoceania<->8:jeff.wilkins55

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6817	6/16/2022	14:56:05	Joshua Dentrinos	ISRA/Traders Global Group	as in 3\$ on the price?	ISRA/Traders Global Group
6818	6/16/2022	14:56:28	Matthew Chichester	ISRA/Traders Global Group	<<< Embedded File [image_2022_06_16T13_56_28_103Z.png] >>>	ISRA/Traders Global Group
6819	6/16/2022	14:57:29	Joshua Dentrinos	ISRA/Traders Global Group	interesting. what is the real market spraed?	ISRA/Traders Global Group
6820	6/16/2022	14:57:50	Joshua Dentrinos	ISRA/Traders Global Group	i presume its closer to 10 during the market	ISRA/Traders Global Group
6821	6/16/2022	14:58:40	Matthew Chichester	ISRA/Traders Global Group	1.3, but CMC and IG both have the same spreads as yesterday right now	ISRA/Traders Global Group
6822	6/16/2022	14:58:52	Matthew Chichester	ISRA/Traders Global Group	when CDO was showing 1.0<e_m a="thinkliquidity_mc" ts_ms="1655387932519" ts="1655387932" t="61"></e_m>	ISRA/Traders Global Group
6823	6/16/2022	14:58:59	Matthew Chichester	ISRA/Traders Global Group	when CDO was showing 1.0<e_m a="thinkliquidity_mc" ts_ms="1655387932519" ts="1655387932" t="61"></e_m>	ISRA/Traders Global Group
6824	6/16/2022	14:59:05	Matthew Chichester	ISRA/Traders Global Group	so definitely some widening on CDO's end	ISRA/Traders Global Group
6825	6/16/2022	14:59:16	Joshua Dentrinos	ISRA/Traders Global Group	its ok i sent them a harsh message <ss type="laugh">:D</ss>	ISRA/Traders Global Group
6826	6/16/2022	15:00:49	Joshua Dentrinos	ISRA/Traders Global Group	im still fairly sure its arbitrage trading like the reverse abritrage from western pips	ISRA/Traders Global Group
6827	6/16/2022	15:02:41	Matthew Chichester	ISRA/Traders Global Group	Yea, I've been digging through fill and tick data a lot to try to confirm if there is an advantage somewhere. Agreed it doesn't pass the smell test. Will let you know what I find.<LINEBREAK><LINEBREAK>The 1.0 fixed spread definitely wasn't helping. I imagine now that they are up to 3.5 right now, they won't remain profitable	ISRA/Traders Global Group
6828	6/16/2022	15:12:58	Matthew Chichester	ISRA/Traders Global Group	up to 5.0 now <ss type="1f62c_grimacingface">(grimacingface)</ss>	ISRA/Traders Global Group
6829	6/16/2022	15:14:27	Joshua Dentrinos	ISRA/Traders Global Group	yeh i think their LP is rejecting them lol	ISRA/Traders Global Group
6830	6/16/2022	15:18:24	Joshua Dentrinos	Jeff Wilkins	Murtuza asked me about this "Talk to them about security, back up, disaster recovery, load balancing and redundancy" for the solution. And also the	8:fxoceania<->8:jeff.wilkins55
6831	6/16/2022	15:19:03	Jeff Wilkins	Joshua Dentrinos	Got it	8:fxoceania<->8:jeff.wilkins55
6832	6/16/2022	15:19:50	Jeff Wilkins	Joshua Dentrinos	I need to have some internal chats as this could derail some other things here. I know how important it is for you to get this right.	8:fxoceania<->8:jeff.wilkins55
6833	6/16/2022	15:19:59	Jeff Wilkins	Joshua Dentrinos	Leave with me for a bit	8:fxoceania<->8:jeff.wilkins55
6834	6/16/2022	15:20:47	Joshua Dentrinos	Jeff Wilkins	sure thing. I dnt think its massively difficult but yeh. have your chat and let me know cos we will engage you to do it if its fair <ss type="tongueout">:P</ss>	8:fxoceania<->8:jeff.wilkins55
6835	6/16/2022	15:21:07	Jeff Wilkins	Joshua Dentrinos	Sounds good sir	8:fxoceania<->8:jeff.wilkins55
6836	6/16/2022	15:21:42	Joshua Dentrinos	ISRA/Traders Global Group	did you put the other 2 accounts on the stp profile?	ISRA/Traders Global Group
6837	6/16/2022	15:21:56	Patrick Powers	ISRA/Traders Global Group	Yes	ISRA/Traders Global Group
6838	6/16/2022	15:22:15	Joshua Dentrinos	ISRA/Traders Global Group	thank you	ISRA/Traders Global Group
6839	6/16/2022	16:12:28	Joshua Dentrinos	ISRA/Traders Global Group	their lp widened sighting "scalping"	ISRA/Traders Global Group
6840	6/16/2022	16:12:34	Joshua Dentrinos	ISRA/Traders Global Group	but its because of the OCO	ISRA/Traders Global Group
6841	6/16/2022	16:13:46	Joshua Dentrinos	ISRA/Traders Global Group	if all the orders were open and stayed open until closed it wouldnt be scalping	ISRA/Traders Global Group
6842	6/16/2022	16:13:54	Joshua Dentrinos	ISRA/Traders Global Group	but when i spoke to their team to change it last night they didnt know what netting was <ss type="smile">:)</ss>	ISRA/Traders Global Group
6843	6/16/2022	16:16:34	Matthew Chichester	ISRA/Traders Global Group	Hmmm perhaps CDO's LP is also a ticket-based MT4 LP	ISRA/Traders Global Group
6844	6/16/2022	16:16:44	Joshua Dentrinos	ISRA/Traders Global Group	i believe its saxo	ISRA/Traders Global Group
6845	6/16/2022	16:17:15	Joshua Dentrinos	ISRA/Traders Global Group	but i dont know anymore.	ISRA/Traders Global Group
6846	6/16/2022	16:32:03	Joshua Dentrinos	Jeff Wilkins	for info sake. We would just have it do the analytics on initial balance and group settings. So for example, on EVA groups it would be 5% daily equity and balance and 12% overall. For CON 5% overall with no daily and EMP 10% overall. I think it can be very simple and they just send the message to the fpx api to execute	8:fxoceania<->8:jeff.wilkins55
6847	6/16/2022	16:32:17	Joshua Dentrinos	Jeff Wilkins	then later when george is closer to having a solution we can revisit making it better so as to not mess up all your time	8:fxoceania<->8:jeff.wilkins55
6848	6/16/2022	16:42:24	Joshua Dentrinos	ISRA/Traders Global Group	are our non stp accounts seeing this spread?	ISRA/Traders Global Group
6849	6/16/2022	16:43:02	Patrick Powers	ISRA/Traders Global Group	Yes, there is no difference in pricing for STP vs Non-STP	ISRA/Traders Global Group
6850	6/16/2022	16:43:13	Joshua Dentrinos	ISRA/Traders Global Group	can we some how fix it for the time being please	ISRA/Traders Global Group
6851	6/16/2022	16:43:16	Joshua Dentrinos	ISRA/Traders Global Group	i dont know how but we need to	ISRA/Traders Global Group
6852	6/16/2022	16:43:22	Joshua Dentrinos	ISRA/Traders Global Group	its about to cause us a massive pain and they dont seem eager to fix it	ISRA/Traders Global Group
6853	6/16/2022	16:44:58	Joshua Dentrinos	ISRA/Traders Global Group	it appears to be only us30 btw	ISRA/Traders Global Group
6854	6/16/2022	16:45:32	Jeff Wilkins	Joshua Dentrinos	Just to give you an example got chewed out by my board for doing the due diligence on teh Oanda acquisition (for CVC). I am just thinking creatively and have an	8:fxoceania<->8:jeff.wilkins55
6855	6/16/2022	16:45:45	Jeff Wilkins	Joshua Dentrinos	Let me know when you have a sec	8:fxoceania<->8:jeff.wilkins55
6856	6/16/2022	16:45:52	Joshua Dentrinos	Jeff Wilkins	i need to fix our us30 spread	8:fxoceania<->8:jeff.wilkins55
6857	6/16/2022	16:45:57	Joshua Dentrinos	Jeff Wilkins	cdo blew it out cos we started sending them flow	8:fxoceania<->8:jeff.wilkins55
6858	6/16/2022	16:46:02	Patrick Powers	ISRA/Traders Global Group	We can put in a max spread for US30 or apply a fixed spread	ISRA/Traders Global Group
6859	6/16/2022	16:46:04	Joshua Dentrinos	Jeff Wilkins	after begging me for flow	8:fxoceania<->8:jeff.wilkins55
6860	6/16/2022	16:46:24	Jeff Wilkins	Joshua Dentrinos	Yeah, no rush. I am following and see they have screwed you.	8:fxoceania<->8:jeff.wilkins55
6861	6/16/2022	16:46:35	Joshua Dentrinos	ISRA/Traders Global Group	put max at 14 points pls the only problem is i need the guy on stp to keep the us30 spread as is	ISRA/Traders Global Group
6862	6/16/2022	16:46:53	Joshua Dentrinos	ISRA/Traders Global Group	ill inform you asap when they have resolved their issue	ISRA/Traders Global Group
6863	6/16/2022	16:46:58	Joshua Dentrinos	Jeff Wilkins	the flow is arb	8:fxoceania<->8:jeff.wilkins55
6864	6/16/2022	16:47:14	Joshua Dentrinos	Jeff Wilkins	i told you guys it was arb but was responded to with its impossible to arb on the profile	8:fxoceania<->8:jeff.wilkins55
6865	6/16/2022	16:47:21	Joshua Dentrinos	Jeff Wilkins	im 100% sure its reverse arb	8:fxoceania<->8:jeff.wilkins55
6866	6/16/2022	16:47:35	Joshua Dentrinos	Jeff Wilkins	the minute spread goes above 2 he stops making money	8:fxoceania<->8:jeff.wilkins55
6867	6/16/2022	16:48:13	Patrick Powers	ISRA/Traders Global Group	Okay, the max is in place on MT4 live. Will do MT5 too	ISRA/Traders Global Group
6868	6/16/2022	16:48:19	Joshua Dentrinos	ISRA/Traders Global Group	thanks	ISRA/Traders Global Group
6869	6/16/2022	16:48:19	Jeff Wilkins	Joshua Dentrinos	Yeah, we are exploring how that is possible.	8:fxoceania<->8:jeff.wilkins55
6870	6/16/2022	16:48:53	Joshua Dentrinos	Jeff Wilkins	reverse engineer it and send me the mql4 i can go print money at some of the stupider prop firms	8:fxoceania<->8:jeff.wilkins55
6871	6/16/2022	16:50:52	Jeff Wilkins	Joshua Dentrinos	haha	8:fxoceania<->8:jeff.wilkins55
6872	6/16/2022	16:50:55	Jeff Wilkins	Joshua Dentrinos	seriously	8:fxoceania<->8:jeff.wilkins55
6873	6/16/2022	17:10:03	Joshua Dentrinos	ISRA/Traders Global Group	i have suspended one of these traders for arbitrage and requested he send the source code of the EA to unsuspend the account, specifying that the trades made	ISRA/Traders Global Group
6874	6/16/2022	17:10:06	Joshua Dentrinos	ISRA/Traders Global Group	Lets see the response.	ISRA/Traders Global Group
6875	6/16/2022	17:27:51	Joshua Dentrinos	Jeff Wilkins	i really need to know what they are doing so i can either ban them or make a fight with cdo	8:fxoceania<->8:jeff.wilkins55

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6876	6/16/2022	17:28:22	Jeff Wilkins	Joshua Dentrinos	We will figure it out	8:fxoceania<->8:jeff.wilkins55
6877	6/16/2022	17:28:53	Joshua Dentrinos	Jeff Wilkins	i kind of feel like if it was executed one leg at lp 1 and other at lp 2 it wouldnt be much of an issue but i dno	8:fxoceania<->8:jeff.wilkins55
6878	6/16/2022	17:36:37	Jeff Wilkins	Joshua Dentrinos	We are drilling down.	8:fxoceania<->8:jeff.wilkins55
6879	6/16/2022	17:36:47	Joshua Dentrinos	Jeff Wilkins	the guy just lowered his size to 1 lot	8:fxoceania<->8:jeff.wilkins55
6880	6/16/2022	17:37:05	Joshua Dentrinos	Jeff Wilkins	i think he finally realized the opportunity stopped	8:fxoceania<->8:jeff.wilkins55
6881	6/16/2022	17:38:07	Jeff Wilkins	Joshua Dentrinos	fun is over	8:fxoceania<->8:jeff.wilkins55
6882	6/16/2022	17:38:18	Joshua Dentrinos	Jeff Wilkins	hes got like 100k of pending to withdraw	8:fxoceania<->8:jeff.wilkins55
6883	6/16/2022	17:38:26	Joshua Dentrinos	Jeff Wilkins	so i need something to stop that money going out	8:fxoceania<->8:jeff.wilkins55
6884	6/16/2022	17:39:54	Jeff Wilkins	Joshua Dentrinos	I have asked the guys to get you what they can	8:fxoceania<->8:jeff.wilkins55
6885	6/16/2022	17:41:13	Jeff Wilkins	Joshua Dentrinos	Also, can you give me a ballpark of your weekly revenue, if that is not too invasive? I am putting together a proposal for this manager API solution and I need to run	8:fxoceania<->8:jeff.wilkins55
6886	6/16/2022	17:41:29	Jeff Wilkins	Joshua Dentrinos	And I want to run the idea by you to see if you are onboard	8:fxoceania<->8:jeff.wilkins55
6887	6/16/2022	17:41:31	Joshua Dentrinos	Jeff Wilkins	our revenue per week?	8:fxoceania<->8:jeff.wilkins55
6888	6/16/2022	17:41:39	Joshua Dentrinos	Jeff Wilkins	this week will be 7 million	8:fxoceania<->8:jeff.wilkins55
6889	6/16/2022	17:41:49	Jeff Wilkins	Joshua Dentrinos	Cool, perfect	8:fxoceania<->8:jeff.wilkins55
6890	6/16/2022	17:42:02	Joshua Dentrinos	Jeff Wilkins	next week maybe more i dno this week we spiked hard	8:fxoceania<->8:jeff.wilkins55
6891	6/16/2022	17:42:07	Joshua Dentrinos	Jeff Wilkins	we were averaging 4.5 before that	8:fxoceania<->8:jeff.wilkins55
6892	6/16/2022	17:42:17	Jeff Wilkins	Joshua Dentrinos	I'll call it 5	8:fxoceania<->8:jeff.wilkins55
6893	6/16/2022	17:42:34	Joshua Dentrinos	ISRA/Traders Global Group	live server is down	ISRA/Traders Global Group
6894	6/16/2022	17:42:46	Matthew Chichester	ISRA/Traders Global Group	we're checking	ISRA/Traders Global Group
6895	6/16/2022	17:43:31	Matthew Chichester	ISRA/Traders Global Group	It's back-up, we'll check logs for reason for crash	ISRA/Traders Global Group
6896	6/16/2022	17:43:34	Joshua Dentrinos	ISRA/Traders Global Group	thanks	ISRA/Traders Global Group
6897	6/16/2022	17:47:18	Joshua Dentrinos	Jeff Wilkins	from cdo: <LINEBREAK><LINEBREAK>The trades that we recieve do not look being related to long and short accounts. We continously recieve fills buying and selling following one after the other within a few seconds. Even if the prodigy account is long and short we will still recieve the buy and sell trades seperately and there are only few seconds between those trades. This could happen from time to time only if the meta accounts gets liquidated but all US30 trades are the same fashion, are all accounts results of auto liquidation.<LINEBREAK><LINEBREAK>If your bridge provider can net the trades and sent us only the net position then it	8:fxoceania<->8:jeff.wilkins55
6898	6/16/2022	17:47:37	Joshua Dentrinos	Jeff Wilkins	i cant believe these people have a job	8:fxoceania<->8:jeff.wilkins55
6899	6/16/2022	17:48:06	Jeff Wilkins	Joshua Dentrinos	wtf	8:fxoceania<->8:jeff.wilkins55
6900	6/16/2022	17:52:26	Matthew Chichester	ISRA/Traders Global Group	We see the crash again, but it's coming back up right away	ISRA/Traders Global Group
6901	6/16/2022	17:52:36	Joshua Dentrinos	ISRA/Traders Global Group	any reason?	ISRA/Traders Global Group
6902	6/16/2022	17:54:47	Matthew Chichester	ISRA/Traders Global Group	not yet, the log files are very large, so we're avoiding opening them directly in the box, will follow-up when we know	ISRA/Traders Global Group
6903	6/16/2022	17:57:13	Matthew Chichester	ISRA/Traders Global Group	the server is getting pretty spammed with requests from accounts that have been set to read-only	ISRA/Traders Global Group
6904	6/16/2022	17:57:28	Joshua Dentrinos	ISRA/Traders Global Group	anything thats causing it feel free to disable them	ISRA/Traders Global Group
6905	6/16/2022	17:57:35	Joshua Dentrinos	ISRA/Traders Global Group	or change group	ISRA/Traders Global Group
6906	6/16/2022	17:57:49	Matthew Chichester	ISRA/Traders Global Group	yea, I'm generating a list and will likely disable and then change group so it boots their connection	ISRA/Traders Global Group
6907	6/16/2022	17:57:58	Joshua Dentrinos	ISRA/Traders Global Group	great	ISRA/Traders Global Group
6908	6/16/2022	18:04:01	Matthew Chichester	ISRA/Traders Global Group	No smoking guns in the logs, just a flood of requests, so it looks purely load related. <LINEBREAK><LINEBREAK>I am disabling the following accounts who were already on read-	ISRA/Traders Global Group
6909	6/16/2022	18:04:12	Joshua Dentrinos	ISRA/Traders Global Group	ok great	ISRA/Traders Global Group
6910	6/16/2022	18:04:13	Matthew Chichester	ISRA/Traders Global Group	they make up the bulk of requests	ISRA/Traders Global Group
6911	6/16/2022	18:17:42	Fred Gewirtz	Joshua Dentrinos	Hey Josh, hope all is well. How is the island life treating you?	8:fred_gewirtz<->8:fxoceania
6912	6/16/2022	18:34:33	Joshua Dentrinos	Fred Gewirtz	not so bad how about you?	8:fred_gewirtz<->8:fxoceania
6913	6/16/2022	18:37:27	Fred Gewirtz	Joshua Dentrinos	Going well, glad to be back home after a few weeks abroad.	8:fred_gewirtz<->8:fxoceania
6914	6/16/2022	18:37:35	Joshua Dentrinos	Fred Gewirtz	too much partying eh <ss type="tongueout">P</ss>	8:fred_gewirtz<->8:fxoceania
6915	6/16/2022	18:37:45	Fred Gewirtz	Joshua Dentrinos	I needed to detox a bit when i got home haha	8:fred_gewirtz<->8:fxoceania
6916	6/16/2022	18:37:59	Joshua Dentrinos	Fred Gewirtz	i certainly dont miss being in those environments :	8:fred_gewirtz<->8:fxoceania
6917	6/16/2022	18:38:15	Fred Gewirtz	Joshua Dentrinos	Everyone in the FX industry just wants to party everynight	8:fred_gewirtz<->8:fxoceania
6918	6/16/2022	18:38:29	Fred Gewirtz	Joshua Dentrinos	and on top of it, my body clock was allowing me to stay up later	8:fred_gewirtz<->8:fxoceania
6919	6/16/2022	18:38:31	Joshua Dentrinos	Fred Gewirtz	well, not really I would say that most people at IFX are the younger parts of the industry	8:fred_gewirtz<->8:fxoceania
6920	6/16/2022	18:38:54	Fred Gewirtz	Joshua Dentrinos	<quote author="fxoceania" authname="Joshua Dentrinos" timestamp="1655401112" conversation="8:fxoceania" messageid="165540111961" cuid="1334386679142813466"><legacyquote>[1655401112] Joshua Dentrinos: </legacyquote>well, not really I would say that most people at IFX are the younger	8:fred_gewirtz<->8:fxoceania
6921	6/16/2022	18:39:40	Fred Gewirtz	Joshua Dentrinos	But hey, I was heading over to Toronto in a couple weeks and I was going to see if Murtuza wanted to grab lunch or something if he is around.	8:fred_gewirtz<->8:fxoceania
6922	6/16/2022	18:39:52	Joshua Dentrinos	Fred Gewirtz	im sure he would let me ask him	8:fred_gewirtz<->8:fxoceania
6923	6/16/2022	18:40:04	Fred Gewirtz	Joshua Dentrinos	I dont talk with him too often so I was just letting you know in case he mentions it	8:fred_gewirtz<->8:fxoceania
6924	6/16/2022	18:40:16	Fred Gewirtz	Joshua Dentrinos	<quote author="fxoceania" authname="Joshua Dentrinos" timestamp="1655401193" conversation="8:fxoceania" messageid="1655401192698" cuid="18187302139834000012"><legacyquote>[1655401193] Joshua Dentrinos: </legacyquote>im sure he would let me ask	8:fred_gewirtz<->8:fxoceania
6925	6/16/2022	18:40:25	Joshua Dentrinos	Fred Gewirtz	he will be hapy to meet you	8:fred_gewirtz<->8:fxoceania
6926	6/16/2022	18:40:30	Joshua Dentrinos	Fred Gewirtz	in terms of fx knowledge his is very limited	8:fred_gewirtz<->8:fxoceania
6927	6/16/2022	18:40:53	Fred Gewirtz	Joshua Dentrinos	I didnt even want to talk too in depth, just wanted to say Hi	8:fred_gewirtz<->8:fxoceania
6928	6/16/2022	18:41:01	Joshua Dentrinos	Fred Gewirtz	yeh sure he will love it	8:fred_gewirtz<->8:fxoceania
6929	6/16/2022	18:41:07	Joshua Dentrinos	Fred Gewirtz	drop him the email	8:fred_gewirtz<->8:fxoceania
6930	6/16/2022	18:41:10	Fred Gewirtz	Joshua Dentrinos	Ok cool	8:fred_gewirtz<->8:fxoceania

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9006	7/15/2022	2:19:31	Antony Tan	ISRA Coverage Team	I see chatter on IP logging reports for Traders Global et al. Do we have one implemented? and can someone give me a gist of how it works. During today's call	ISRA Coverage Team
9007	7/15/2022	9:59:41	Joshua Dentrinos	ISRA/Traders Global Group	hi guys, can you see if there are any accounts with the same IP as 415583 and 415600 pls	ISRA/Traders Global Group
9008	7/15/2022	10:04:33	ISRA Risk Team	ISRA/Traders Global Group	Hi, checking	ISRA/Traders Global Group
9009	7/15/2022	10:04:56	Joshua Dentrinos	ISRA/Traders Global Group	thank you	ISRA/Traders Global Group
9010	7/15/2022	10:23:26	ISRA Risk Team	ISRA/Traders Global Group	After checking, both 415583 and 415600 uses the same IP of "116.92.185.162"";<LINEBREAK>I don't see any other accounts use this IP address apart	ISRA/Traders Global Group
9011	7/15/2022	10:23:55	Joshua Dentrinos	ISRA/Traders Global Group	ok thanks. That is the operator of a managed account service. Is it possible to do a live server search for a comment that "contains text"";	ISRA/Traders Global Group
9012	7/15/2022	10:24:33	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_07_15T09_24_16_326Z.png] >>>	ISRA/Traders Global Group
9013	7/15/2022	10:24:33	Joshua Dentrinos	ISRA/Traders Global Group	we have a bunch of accounts using a copier of a managed service the comment is leaving this type of comment	ISRA/Traders Global Group
9014	7/15/2022	10:24:38	Joshua Dentrinos	ISRA/Traders Global Group	the BEF= is the company name	ISRA/Traders Global Group
9015	7/15/2022	10:24:45	Joshua Dentrinos	ISRA/Traders Global Group	the number after is the ticket its copying from wherever its copying	ISRA/Traders Global Group
9016	7/15/2022	10:31:09	ISRA Risk Team	ISRA/Traders Global Group	So, what is the exact comment that needs to be searched, as I believe this "BEF=""; is one type comment that contains text?	ISRA/Traders Global Group
9017	7/15/2022	10:31:24	Joshua Dentrinos	ISRA/Traders Global Group	i think the BEF= is what needs to be searched	ISRA/Traders Global Group
9018	7/15/2022	10:31:27	Joshua Dentrinos	ISRA/Traders Global Group	any comment containing that	ISRA/Traders Global Group
9019	7/15/2022	10:42:29	ISRA Risk Team	ISRA/Traders Global Group	Understood, we will check it internally and then confirm back	ISRA/Traders Global Group
9020	7/15/2022	10:42:45	Joshua Dentrinos	ISRA/Traders Global Group	thanks	ISRA/Traders Global Group
9021	7/15/2022	11:00:33	Kerry Man	ISR Risk & Ops	Passdown:<LINEBREAK><LINEBREAK>RSHK: (Pricing and Execution Query), bridge markup and commissions (see Email) - Change to 18/7<LINEBREAK><LINEBREAK>AXG: Ctrader reporting - Not Done<LINEBREAK><LINEBREAK>Traders Global: Hedged account report - Not Done<LINEBREAK><LINEBREAK>ARC: Reports/alerts timeline - In Progress<LINEBREAK><LINEBREAK>RSHK: Daily report issue. (Ben followed up via email) - Hi Patrick, for Traders Global's query, when I try to search the accounts with SQL, I receive error messages, but in the past it is working when I execute similar command for ICM. <LINEBREAK><LINEBREAK>So, not sure if you use similar SQL clauses with mine one, or if you also receive this sort of error messages in the past	ISR Risk & Ops 8:live.cid.5fe9685370270486<->8:romanempire2000
9022	7/15/2022	11:04:07	Kerry Man	Patrick Powers	10041206<LINEBREAK>10041758<LINEBREAK>10041779<LINEBREAK>10042168<LINEBREAK>10043833<LINEBREAK>10044542<LINEBREAK><LINEBREAK>Hi Josh,	ISRA/Traders Global Group
9023	7/15/2022	11:08:48	Patrick Powers	ISRA/Traders Global Group	thanks a lot	ISRA/Traders Global Group
9024	7/15/2022	12:08:43	Joshua Dentrinos	ISRA/Traders Global Group	Fred good morning	8:fred_gewirtz<->8:fxoceania
9025	7/15/2022	14:11:52	Joshua Dentrinos	Fred Gewirtz	im pretty upset because we have so many accounts continuously trading and making huge amounts of money. I really think this b-book everything and hope	8:fred_gewirtz<->8:fxoceania
9026	7/15/2022	14:12:46	Joshua Dentrinos	Fred Gewirtz	we have record losses but we aren't picking out those accounts that dont lose	8:fred_gewirtz<->8:fxoceania
9027	7/15/2022	14:12:58	Joshua Dentrinos	Fred Gewirtz		8:fred_gewirtz<->8:fxoceania
9028	7/15/2022	14:13:08	Joshua Dentrinos	Fred Gewirtz		10045386 8:fred_gewirtz<->8:fxoceania
9029	7/15/2022	14:20:13	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_07_15T13_20_00_890Z.png] >>>	ISRA/Traders Global Group
9030	7/15/2022	14:20:13	Joshua Dentrinos	ISRA/Traders Global Group	this account and its withdrawal is missing from our daily report	ISRA/Traders Global Group
9031	7/15/2022	14:20:17	Joshua Dentrinos	ISRA/Traders Global Group	any reason why?	ISRA/Traders Global Group
9032	7/15/2022	14:21:44	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_07_15T13_21_38_760Z.png] >>>	ISRA/Traders Global Group
9033	7/15/2022	14:21:44	Joshua Dentrinos	ISRA/Traders Global Group	this one as well	ISRA/Traders Global Group
9034	7/15/2022	14:22:46	ISRA Risk Team	ISRA/Traders Global Group	Hi Josh, we will take a look and let you know what we find	ISRA/Traders Global Group
9035	7/15/2022	14:26:41	Joshua Dentrinos	ISRA/Traders Global Group	100005835 please check this account there is something strange about it	ISRA/Traders Global Group
9036	7/15/2022	14:26:49	Patrick Powers	ISRA/Traders Global Group	<<< Embedded File [image_2022_07_15T13_26_04_159Z.png] >>>	ISRA/Traders Global Group
9037	7/15/2022	14:26:49	Patrick Powers	ISRA/Traders Global Group	Hi Josh, I was able to find the withdrawals in the live clients tab	ISRA/Traders Global Group
9038	7/15/2022	14:26:50	Joshua Dentrinos	ISRA/Traders Global Group	the only time they trade big they make big?	ISRA/Traders Global Group
9039	7/15/2022	14:28:20	Patrick Powers	ISRA/Traders Global Group	<quote author="fxoceania" authname="Joshua Dentrinos" timestamp="1657891601" conversation="19:a6896eab2ac497dbafa7ee76257072f@thread.skype" messageid="1657891601312" cuid="1657891601312"><legacyquote>[1657891601] Joshua Dentrinos: </legacyquote>100005835 please check this account there	ISRA/Traders Global Group
9040	7/15/2022	14:28:27	Joshua Dentrinos	ISRA/Traders Global Group	mt5 live	ISRA/Traders Global Group
9041	7/15/2022	14:34:11	Joshua Dentrinos	ISRA/Traders Global Group	sorry theres a lot going on here, we had record outgoing yesterday and to be frank, a lot of these accounts probably should have been on stp	ISRA/Traders Global Group
9042	7/15/2022	14:34:24	Joshua Dentrinos	ISRA/Traders Global Group	some were luck	ISRA/Traders Global Group
9043	7/15/2022	14:34:40	Joshua Dentrinos	ISRA/Traders Global Group	from our side, there is a higher violation and failure rate than ever	ISRA/Traders Global Group
9044	7/15/2022	14:37:02	Patrick Powers	ISRA/Traders Global Group	100005835 seems to have been a bit lucky. Not seeing anything that he was taking advantage of	ISRA/Traders Global Group
9045	7/15/2022	14:37:21	Joshua Dentrinos	ISRA/Traders Global Group	isnt it weird that most of the trades are no volume then the two big trades are profit	ISRA/Traders Global Group
9046	7/15/2022	14:38:42	Patrick Powers	ISRA/Traders Global Group	Tough to say with such a small sample size. Do you have their previous account number?	ISRA/Traders Global Group
9047	7/15/2022	14:38:58	Joshua Dentrinos	ISRA/Traders Global Group	no we delete accounts after 10 days of violation/fail/pass	ISRA/Traders Global Group
9048	7/15/2022	14:41:30	Fred Gewirtz	Joshua Dentrinos	Hey Josh, good afternoon.	8:fred_gewirtz<->8:fxoceania
9049	7/15/2022	14:42:28	Fred Gewirtz	Joshua Dentrinos	We are open to more STP or partial STP, but I know last week because of the issues with CDO you had us pull all the STP accounts.	8:fred_gewirtz<->8:fxoceania
9050	7/15/2022	14:42:41	Joshua Dentrinos	Fred Gewirtz	but you guys aren't suggesting anyone to stp	8:fred_gewirtz<->8:fxoceania
9051	7/15/2022	14:44:46	Fred Gewirtz	Joshua Dentrinos	We can go and make some recommendations if you like. We pulled everything last week because of CDO.	8:fred_gewirtz<->8:fxoceania
9052	7/15/2022	14:44:57	Fred Gewirtz	Joshua Dentrinos	What does your margin account look like over there?	8:fred_gewirtz<->8:fxoceania
9053	7/15/2022	14:45:04	Joshua Dentrinos	Fred Gewirtz	its 150k at the moment i can add more	8:fred_gewirtz<->8:fxoceania
9054	7/15/2022	14:45:14	Joshua Dentrinos	Fred Gewirtz	all the accounts we had on STP were from my suggestions	8:fred_gewirtz<->8:fxoceania
9055	7/15/2022	14:45:31	Joshua Dentrinos	Fred Gewirtz	what I am looking for is for you guys to bring them forward and make suggestions as its very hard for me to monitor 30,000 accounts	8:fred_gewirtz<->8:fxoceania
9056	7/15/2022	14:46:17	Joshua Dentrinos	ISRA/Traders Global Group	also are the mt5 accounts in the report?	ISRA/Traders Global Group
9057	7/15/2022	14:46:32	Joshua Dentrinos	ISRA/Traders Global Group	(I dont see any)	ISRA/Traders Global Group
9058	7/15/2022	14:47:48	Fred Gewirtz	Joshua Dentrinos	Ok, let me talk to the guys	8:fred_gewirtz<->8:fxoceania
9059	7/15/2022	14:49:13	Patrick Powers	ISRA/Traders Global Group	We'll check on that	ISRA/Traders Global Group
9060	7/15/2022	14:49:22	Joshua Dentrinos	Fred Gewirtz	there also appears to be better performance on mt5 than mt4 of customers profitability	8:fred_gewirtz<->8:fxoceania
9061	7/15/2022	16:01:14	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_07_15T15_01_07_479Z.png] >>>	ISRA/Traders Global Group
9062	7/15/2022	16:01:49	Joshua Dentrinos	ISRA/Traders Global Group	<<< Embedded File [image_2022_07_15T15_01_44_354Z.png] >>>	ISRA/Traders Global Group